

Department: County Human Services

Program Contact: Lee Girard

Program Offer Type: Innovative/New Program

Program Offer Stage: As Adopted

Related Programs: 25025A

Program Characteristics:
Executive Summary

This program offer implements a new staff position to serve as a Veterans' Guide (Ombudsman) to expand the effective representation to veterans and their families ensuring they receive all state and federal benefits and community resources available to them. It also increases program outreach and capacity to expand the number of veterans receiving assistance to access benefits. Under the direction of County Veterans Service Officers, the Veterans' Guide will provide support services and assistance to veterans, spouses and dependents of veterans, and survivors of veterans within the County.

Program Summary

Veterans Service Officers are versed in applicable state and federal laws to provide the best representation possible, free of charge. The mission of the Veterans Services Office of Multnomah County is to provide resources and guidance for all who served in the military. Through this program offer, Aging, Disability and Veterans Services Division (ADVSD) is proposing to fund 1.0 FTE Veterans' Guide to support and expand the outreach and capacity of the County's Veterans Service Office.

Through this program innovation, a Veterans' Guide will be established to support the County Veterans Service Office in the following activities: developing and maintaining relationships with local community and service providers for veterans; assisting and referring veterans to county and local providers for food, shelter, and health care services; assisting veterans service officers in developing, planning and implementing outreach to veterans; and assisting veterans service officers by providing administrative services. Through the support of the Veterans' Guide, ADVSD anticipates that the County Veterans Service Office will be able to expand benefits to veterans by approximately \$500,000 for the year.

Performance Measures

Measure Type	Primary Measure	FY14 Actual	FY15 Purchased	FY15 Estimate	FY16 Offer
Output	Number of veterans receiving assistance to obtain benefits	-	-	-	150
Outcome	Benefit dollar amount awarded to veterans working with the Veterans Service Office	-	-	-	\$500,000

Performance Measures Descriptions

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2015	2015	2016	2016
Personnel	\$0	\$0	\$82,482	\$0
Materials & Supplies	\$0	\$0	\$17,518	\$0
Total GF/non-GF	\$0	\$0	\$100,000	\$0
Program Total:	\$0		\$100,000	
Program FTE	0.00	0.00	1.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

Significant Program Changes

Last Year this program was: