

**Department:** County Human Services      **Program Contact:** Lee Girard  
**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Requested  
**Related Programs:** 25025A  
**Program Characteristics:** Out of Target

**Executive Summary**

Veterans Service Officers provide effective representation to veterans and their families ensuring they receive all state and federal benefits available to them. Officers are trained and accredited by the Oregon Department of Veterans Affairs to represent veterans in their claims for benefits. This program offer increases program outreach and capacity to expand the number of veterans receiving assistance to access benefits in East Multnomah County. Adding 1.0 FTE will annually increase the number of veterans served by 150 and the amount of benefit dollars awarded to veterans by \$500,000.

**Program Summary**

Veterans Service Officers are versed in applicable state and federal laws to provide the best representation possible, free of charge. The mission of the Veterans Services Office of Multnomah County is to provide resources and guidance for all who served in the military.

In the spring of 2015 there will be a significant reintegration of veterans returning from Afghanistan. With this reintegration and the newly expanded VA Community Based Outpatient Clinic in East Multnomah County, Aging, Disability and Veterans Services Division is proposing to provide additional support targeted to veterans and families residing in East Multnomah County. Over the coming year, the Veterans Services Office will station 1.0 FTE certified Veterans Service Officer in East Multnomah County. This position will provide community education programs and conduct a targeted marketing and outreach campaign for veterans, family and service providers in this community. This addition will increase the program's ability to serve 150 additional veterans in Multnomah County and increase the amount of benefit dollars awarded by \$500,000 for the coming year.

**Performance Measures**

Measure Type	Primary Measure	FY14 Actual	FY15 Purchased	FY15 Estimate	FY16 Offer
Output	Number of veterans receiving assistance to obtain benefits	-	-	-	150
Outcome	Benefit dollar amount awarded to veterans working with the Veterans Service Office	-	-	-	\$500,000

**Performance Measures Descriptions**

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2015	2015	2016	2016
Personnel	\$0	\$0	\$82,482	\$0
Materials & Supplies	\$0	\$0	\$5,158	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$87,640</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$87,640</b>	
<b>Program FTE</b>	0.00	0.00	1.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was: