

Department: County Human Services **Program Contact:** Wendy Hillman
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Proposed
Related Programs:
Program Characteristics:

Executive Summary

Through the Multi-Disciplinary Team, Aging, Disability & Veterans Services Division (ADVSD) provides vulnerable older adults, people with disabilities, and Veterans with complex health, behavioral health, and social needs with equitable and efficient access to quality services and programs that meet their diverse needs and expectations. The Multi-Disciplinary Team Program provides complex case consultation and in-home mental health and nursing services to isolated and unconnected individuals with the goal of improving safety and quality of life.

Program Summary

ISSUE: Older adults, people with disabilities, and Veterans may experience complex issues related to health, behavioral health, functional care, and social issues that impact their ability to live safely in the community. These individuals often interact with multiple social, health, and public safety systems in an uncoordinated manner.

PROGRAM GOAL: The Multi-Disciplinary Team Program (MDT) supports Medicaid and District Senior Center case managers and Adult Protective Services (APS) specialists to encourage participation and remove barriers to mental health and medical services and ADVSD programs with the goal of improving participant stability and ability to live in the community safely.

PROGRAM ACTIVITY: The Multi-Disciplinary Team Program serves older adults, people with disabilities, and Veterans who have complex medical, mental health, and psychosocial needs and who have barriers to receiving needed support and assistance. Case coordination occurs in five of the six branch offices located throughout the County. Each Multi-Disciplinary Team consists of an APS clinical services specialist, a community health nurse, a contracted mental health specialist, and an APS human services investigator or case manager; other professionals are involved as needed. These teams provide consultation, in-home assessments, and direct interventions to improve participant safety and stabilize participants in their own homes. MDT staff may provide short-term monitoring following the closure of an APS investigation for people with complex care plans. A detailed program evaluation of the Multi-Disciplinary Team Program conducted in FY2016 led to substantive program improvements including targeting participants who are most likely to benefit from MDT services. The evaluation also led to recommended changes in how program impact is measured for participants with data collection tool improvements scheduled for 2018.

Performance Measures

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	# of people served by Multi-Disciplinary Team ¹	516	675	502 ⁴	500 ⁴
Outcome	# of participants who were referred to nursing clinical supports and/or mental health services through MDT ²	367	500	324 ⁴	325 ⁴
Outcome	% of MDT participants who registered an improvement after MDT intervention ³	66%	N/A	61%	65%

Performance Measures Descriptions

¹Reworded for clarity: formerly “# of Multi-Disciplinary Team (MDT) participants.” ²Reworded for accuracy: formerly “# of participants who received nursing clinical supports and/or mental health services through MDT.” ³New measure. ⁴FY18 Estimate and FY19 Offer are significantly lower due to nursing staffing reduction and turnover.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2018	2018	2019	2019
Personnel	\$433,335	\$353,254	\$320,832	\$282,360
Contractual Services	\$206,060	\$1,000	\$184,005	\$11,653
Materials & Supplies	\$2,500	\$6,844	\$8,122	\$4,823
Internal Services	\$46,841	\$95,893	\$45,316	\$79,765
Total GF/non-GF	\$688,736	\$456,991	\$558,275	\$378,601
Program Total:	\$1,145,727		\$936,876	
Program FTE	3.29	2.76	2.45	2.20

Program Revenues				
Indirect for Dept. Admin	\$35,961	\$0	\$32,332	\$0
Intergovernmental	\$0	\$456,991	\$0	\$378,601
Total Revenue	\$35,961	\$456,991	\$32,332	\$378,601

Explanation of Revenues

\$378,601 - Title XIX

Significant Program Changes

Last Year this program was: FY 2018: 25028 ADVSD Multi-Disciplinary Team

Decrease in 1.40 FTE Community Health Nurses; changes in Medicaid expansion resulted in better coverage for participants and less referrals for MDT nursing services.

Previous measure: “% of participants with improved ADVSD service utilization after MDT intervention”: FY17 Actual=32%; FY18 Purchased=32%; FY18 Estimate=32%.

Previous measure: “% of staff who report that MDT provides them support they could not find elsewhere”: FY17 Actual=N/A; FY18 Purchased=47%; FY18 Estimate=N/A.