

Department: County Human Services **Program Contact:** Erin Grahek
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

The program serves older adults, people with disabilities, and Veterans who do not qualify for traditional Medicaid case management. They may experience complex or multiple problems that make it hard to remain in their homes. These people are at risk for nursing facility placement. This non-traditional Medicaid program provides critical support that lets them remain at home.

Program Summary

ISSUE: This program serves older adults, people with disabilities, and Veterans. They may experience complex or multiple problems that make it hard to remain in their homes. Aging, Disability, and Veterans Services (ADVSD) held community listening sessions. As a result, ADVSD created a four-year strategic plan for service delivery. ADVSD also changed its funding allocation to increase culturally specific services. These services focus on trauma informed case management and in-home support.

PROGRAM GOAL: Case management and in-home services use a comprehensive, person-centered approach. It supports participants to remain at home and maintain independence. The program supports family caregivers and delays the need for costly Medicaid services. It also helps avoid nursing facility placement. As an example, the program can help to arrange housekeeping and grocery shopping. Research shows this case management can improve housing stability and prevent isolation.

PROGRAM ACTIVITY: The Case Management and In-Home Services Program is separate from Medicaid services. The program partners with community organizations in providing culturally responsive and specific services. Case managers work with individuals and their families. They assess needs for services; determine eligibility, and authorize and coordinate services. They develop, implement, monitor, and evaluate the person-centered care plan. Adult day respite services stopped during the COVID-19 pandemic. All other in-home services continued including housekeeping, personal care, and grocery shopping. Case managers contact participants by phone or video chat. They reassess the participant's needs, provide reassurance, and advocate on their behalf. They also provide information, help, and referral as needed. In FY 2023 this program will include Medicaid funding from Oregon Project Independence-Medicaid and Family Caregiver-Medicaid.

Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people receiving case management and/or in-home services	3,322	2,900	3,208	34,00
Outcome	Percent of Oregon Project Independence participants who did not enroll in Title XIX services ¹	93%	92%	94%	94%

Performance Measures Descriptions

¹Measure wording updated. In FY23 Oregon Project Independence is expected to be funded through a Medicaid demonstration project. Previous measure: "Percent of participants who would recommend these services to a friend or family member." Available data is incomplete and unreportable for this measure.

Legal / Contractual Obligation

In Multnomah County, ADVSD has a contract with the Oregon Department of Human Services to administer programs under the Federal Older Americans Act. Oregon Revised Statute 410 allows for the administration of services to older adults and people with disabilities through local governmental entities.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$159,434	\$438,504	\$198,407	\$423,966
Contractual Services	\$1,245,549	\$9,700,277	\$1,244,795	\$10,753,202
Materials & Supplies	\$0	\$15,795	\$104	\$16,191
Internal Services	\$18,372	\$70,497	\$77,196	\$216,494
Total GF/non-GF	\$1,423,355	\$10,225,073	\$1,520,502	\$11,409,853
Program Total:	\$11,648,428		\$12,930,355	
Program FTE	0.97	3.63	1.13	3.47

Program Revenues				
Intergovernmental	\$0	\$10,199,328	\$0	\$11,402,067
Service Charges	\$0	\$25,745	\$0	\$7,786
Total Revenue	\$0	\$10,225,073	\$0	\$11,409,853

Explanation of Revenues

This program generates \$8,589 in indirect revenues.
\$9,920,920 – Veteran's Directed Home & Community Services
\$564,684 – Oregon Project Independence
\$451,327 – Title IIIB (OAA – Supportive Services)
\$337,595 – PWD OPI Pilot Project
\$77,158– Oregon Money Management Program
\$41,406 – Title IIIE (OAA – Caregiver Support)
\$8,977 – Title IIID (OAA – Health Promotion)
\$7,786– Client Employer Provider Fees

Significant Program Changes

Last Year this program was: FY 2022: 25035 ADVSD Case Management & In-Home Services (non-Medicaid)