

**Program #25036 - ADVSD Safety Net Services** 2/17/2017

**Department:** County Human Services      **Program Contact:** Erin Grahek  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Requested  
**Related Programs:**  
**Program Characteristics:** In Target

**Executive Summary**

Aging, Disability & Veterans Services Division (ADVSD) supports older adults, people with disabilities, and Veterans to have equitable and efficient access to quality services and programs that meet their diverse needs and expectations. The Safety Net program provides emergency funds, eviction prevention assistance, and housing stabilization services to secure clean and safe housing. The program also provides medical equipment and prescription assistance to those with no other financial options to prevent health decline, increase independence, and improve quality of life.

**Program Summary**

**ISSUE:** Older adults, people with disabilities, and Veterans may be unable to attain or retain housing, medical equipment, dentures and prescription medication due to limited financial resources, lack of insurance coverage, limited mobility, and other health and public health factors.

**PROGRAM GOAL:** The first goal of the Safety Net program is to provide access or help maintain safe and stable housing for older adults, and people with disabilities who are experiencing homelessness, or are at risk of losing their housing, through emergency housing assistance and services. The second goal is to increase independence and prevent health decline by ensuring older adults and people with disabilities get their prescribed treatments through emergency medical and prescription assistance. The third goal is to reduce nutrition barriers, experienced by older adults and people with disabilities, by providing denture assistance. Collectively, these three goals address significant gaps experienced by low-income older adults and people with disabilities.

**PROGRAM ACTIVITY:** The Safety Net program is part of the access and early intervention continuum of ADVSD services. The Aging & Disability Resource Connection Helpline contact center is the primary access point for these services. Specific to the goal of providing or maintaining safe, stable housing, the Safety Net program provides direct housing assistance by facilitating housing support services such as extreme cleaning and bedbug mitigation. To ensure individuals can get their prescribed treatments and prevent health decline, the Safety Net program provides financial assistance for special medical needs, such as dentures, eyeglasses, and other durable medical equipment not covered by Medicaid, Medicare, or other programs. Short-term emergency prescription assistance is provided to cover the cost of medications and help to develop a long-term prescription coverage plan.

**Performance Measures**

Measure Type	Primary Measure	FY16 Actual	FY17 Purchased	FY17 Estimate	FY18 Offer
Output	# of people who received Safety Net Services	491	491	491	485
Outcome	% of participants in stable housing six months after receiving services	94%	94%	94%	94%
Outcome	% of fulfilled requests for medical needs assistance	82%	82%	82%	82%
Outcome	% of participants who averted eviction because of receiving Safety Net services	77%	77%	77%	77%

**Performance Measures Descriptions**

In 2016, ADVSD implemented a division-wide performance management system to measure participant outcomes and improve program administration. As a result, all ADVSD Program Offers were redesigned for FY18 to reflect the new measures. The FY17 Purchased amounts are estimates and differ from measures shown in the FY17 Adopted Budget.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2017	2017	2018	2018
Personnel	\$145,109	\$0	\$150,441	\$0
Contractual Services	\$531,778	\$0	\$523,731	\$0
Internal Services	\$0	\$0	\$18,553	\$0
<b>Total GF/non-GF</b>	<b>\$676,887</b>	<b>\$0</b>	<b>\$692,725</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$676,887</b>		<b>\$692,725</b>	
<b>Program FTE</b>	1.50	0.00	1.50	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2017: 25020A ADVSD Access & Early Intervention Services

In FY18, Program Offer 25020 ADVSD Access & Early Intervention Services has been split into seven Program Offers: 25032 ADVSD Outreach, Information & Referral, 25033 ADVSD Nutrition Program, 25034 ADVSD Health Promotion, 25035 ADVSD Case Management & In-home Services, 25036 ADVSD Safety Net Services, 25037 ADVSD Transportation Services, and 25038 ADVSD Advocacy & Community Program Operations.