

**Department:** County Human Services      **Program Contact:** Erin Grahek  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Transportation Program helps older adults, people with disabilities, and Veterans. The program helps people get to medical and personal appointments. The program removes mobility barriers that may reduce a person's independence or quality of life. These services include ride coordination that meets a person's transportation needs. Services include TriMet HOP Cards, specialized vehicles, door-to-door service or emergency rides.

**Program Summary**

**ISSUE:** The older adult population in Multnomah County grows every year. It increased by 32% in the last 10 years. To stay healthy, active and connected to the community, people need affordable and accessible rides. A recent county survey included 16 different cultural communities. This survey identified transportation support as an important service. They need support for going to appointments, events, and senior centers. ADVSD's advisory boards state the need for lower ride costs, more frequent service, and steps for better safety. COVID-19 reduced the number of people taking rides by 50%. Transportation agencies lost staff, reduced service and needed more cash to pull through.

**PROGRAM GOAL:** The goal of Transportation Services is to improve equitable access to services. It works to meet community needs, and support efforts to improve ride services. The program helps other agencies add ride services for people who speak other languages.

**PROGRAM ACTIVITY:** County and contracted community partners use case managers. The case manager screens for eligibility and estimates current need. They authorize services and coordinate rides. Medicaid clients receive services through the ADVSD contract with First Transit. District centers and enhancing equity programs provide services through ADVSD contracts with TriMet, Ride Connection, and Radio Cab.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of participants who received transportation assistance <sup>1</sup>	1,239	1,200	1,268	1,200
Outcome	Percent of participants with improved utilization of ADVSD services after receiving transportation services <sup>2</sup>	19% <sup>3</sup>	30%	4% <sup>3</sup>	20%
Outcome	Percent of non-Medicaid participants who report increased mobility because of transportation services <sup>4</sup>	83%	85%	85%	85%

**Performance Measures Descriptions**

<sup>1</sup>All transportation utilization by older adults and people with disabilities is down due to the COVID-19 pandemic. <sup>2</sup>Does not include non-medical transportation (Medicaid) participants. <sup>3</sup>Older American Act activities and programs continued to be primarily virtual due to the COVID-19 pandemic. <sup>4</sup>Survey data collection ongoing at time of reporting. Survey was not conducted for FY20. Data includes participants utilizing transportation services anytime in FY20 and/or FY21.

## Legal / Contractual Obligation

In Multnomah County, ADVSD has a contract with the Oregon Department of Human Services to administer programs under the Federal Older Americans Act. Oregon Revised Statute 410 allows for the administration of services to older adults and people with disabilities through local governmental entities.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$192,351	\$0	\$200,057
Contractual Services	\$171,742	\$1,843,660	\$119,042	\$1,871,114
Materials & Supplies	\$0	\$0	\$0	\$151
Internal Services	\$0	\$49,073	\$0	\$48,840
<b>Total GF/non-GF</b>	<b>\$171,742</b>	<b>\$2,085,084</b>	<b>\$119,042</b>	<b>\$2,120,162</b>
<b>Program Total:</b>	<b>\$2,256,826</b>		<b>\$2,239,204</b>	
<b>Program FTE</b>	0.00	1.70	0.00	1.58

Program Revenues				
Intergovernmental	\$0	\$2,085,084	\$0	\$2,120,162
<b>Total Revenue</b>	<b>\$0</b>	<b>\$2,085,084</b>	<b>\$0</b>	<b>\$2,120,162</b>

## Explanation of Revenues

This program generates \$28,089 in indirect revenues.  
\$1,535,046 – Medicaid Community Transportation  
\$530,515 – TriMet Community Transportation Local Match  
\$49,001 – PWD OPI Pilot Project  
\$5,600 – Title IIIB (OAA – Supportive Services)

## Significant Program Changes

**Last Year this program was:** FY 2022: 25037 ADVSD Transportation Services

In FY 2023, this program offer decreases by a net 0.12 FTE as follows:

- Moved 0.50 FTE of an existing 1.00 FTE Program Technician to ADVSD Advocacy & Community Program Operations (25038).
- Moved 0.38 FTE of an existing 1.00 FTE Data Analyst from ADVSD Advocacy & Community Program Operations (25038).