

Program #25037 - ADVSD Transportation Services
FY 2026 Adopted
Department: County Human Services

Program Contact: Marina Khalina

Program Offer Type: Operating

Program Offer Stage: Adopted

Related Programs:
Program Characteristics:
Program Description

ISSUE: For older adults, people with disabilities, and Veterans, a lack of transportation can have negative impacts on health, safety and quality of life. In 2022, ADVSD surveyed people who received transportation services. Staff specifically wanted to get input from participants who are Black, Indigenous, or Persons of Color (BIPOC) or who speak languages other than English. Participants said that transportation services were very important to them. They need help getting to appointments, community events, and senior centers. Many preferred door-to-door transportation because they felt it was safer. Advisory councils have requested lower ride costs, more frequent service, and safer rides.

PROGRAM GOAL: The goal of Transportation Services is to help older adults, people with disabilities, and Veterans get around easily. Participants should have access to transportation services that are safe, affordable and meet their physical and language needs.

PROGRAM ACTIVITY: The Transportation Services program helps people get where they need to go. This includes social activities, food programs, stores, pharmacies, and medical appointments. Case managers and transportation coordinators work with participants to arrange the appropriate types of transportation. Options include TriMet HOP cards, door-to-door service, and emergency rides. The program also uses specialized vehicles that accommodate mobility devices. Transportation coordinators also help schedule rides.

Transportation Services are available through culturally specific community partners. This helps extend the program to more communities. If participants don't speak English, the program uses an interpreter or finds drivers who speak their language.

PROGRAM OUTPUTS:

- Fund transportation assistance services for people who need rides. Services include ride scheduling and coordination, TriMet HOP cards, door-to-door service, and emergency rides.
- Fund Tri-Met tickets and passes for people who need rides.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of participants who received transportation assistance	1,237	1,200	1,100	1,100
Output	Number of participants who received Tri-Met tickets or passes ¹	400	N/A	420	420

Performance Measures Descriptions

¹New Measure: This number is an unduplicated count of participants who received Tri-Met passes or tickets. The program distributed 3,500 passes and tickets during FY 2024.

Legal / Contractual Obligation

In Multnomah County, ADVSD has a contract with the Oregon Department of Human Services to administer programs under the federal Older Americans Act. Oregon Revised Statute 410 allows for the administration of services to older adults and people with disabilities through local governmental entities.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$113,692	\$0	\$165,089
Contractual Services	\$154,639	\$2,014,113	\$158,814	\$1,978,936
Materials & Supplies	\$9,000	\$40	\$9,000	\$57
Internal Services	\$0	\$12,465	\$0	\$13,657
Total GF/non-GF	\$163,639	\$2,140,310	\$167,814	\$2,157,739
Program Total:	\$2,303,949		\$2,325,553	
Program FTE	0.00	0.70	0.00	0.95

Program Revenues				
Intergovernmental	\$0	\$2,026,618	\$0	\$2,157,739
Total Revenue	\$0	\$2,026,618	\$0	\$2,157,739

Explanation of Revenues

\$1,560,606 - Medicaid Community Transportation (Federal)
\$546,212 - TriMet Community Transportation Local Match (Local)
\$50,921 - PWD OPI Pilot Project (State)

Significant Program Changes

Last Year this program was: FY 2025: 25037 ADVSD Transportation Services

Moved 0.25 FTE Program Specialist from program ADVSD Case Management & In-Home Services (Community Services) (25035) to ADVSD Transportation Services (25037).