

Program #25041A - Domestic Violence Crisis Services 4/21/2014

Department: County Human Services **Program Contact:** Annie Neal
Program Offer Type: Program Alternative/Reconstruction **Program Offer Stage:** As Proposed
Related Programs:
Program Characteristics:

Executive Summary

Domestic Violence Crisis Services assist victims and children who are currently fleeing or attempting to flee domestic violence. Services include domestic violence emergency shelters, shelter diversion, rapid rehousing assistance, and mobile advocates who provide crisis services and emergency motel stays for victims who cannot access shelter or other crisis services. These services reach more than 900 individuals annually.

Program Summary

This program offer supports four types of crisis services to assist victims and children who are currently fleeing or attempting to flee domestic violence. Funds support three domestic violence emergency shelters, a shelter diversion program, rapid rehousing assistance, as well as mobile advocates who provide crisis services and emergency motel stays for victims who cannot access shelter or other crisis services.

- Domestic violence emergency shelters are secure, confidential residential facilities that provide immediate safety and 24-hour specialized support for victims and their children who are fleeing domestic violence. Shelter services include basic needs such as food and clothing, ongoing safety planning, intensive domestic violence support, specialized children's programming, and advocacy and assistance accessing other services. This program offer supports basic operation costs, staffing and limited client assistance (\$25 per household) at three domestic emergency shelters. These three emergency domestic violence shelters offer up to 60-day stays and serve 33 households per night.
- Mobile advocacy services provide community-based comprehensive crisis supports for victims who are fleeing or attempting to flee domestic violence for whom shelter or diversion services are not adequate, such as large families. Services include basic needs such as food and clothing, ongoing safety planning, intensive domestic violence support, emergency short-term motel stays, advocacy and assistance accessing other services. The mobile advocacy program leverages the Short-Term Rent Assistance program administered by Home Forward, as well as other non-County funds, to provide emergency motel stays for victims.
- Shelter diversion services provide domestic violence-specific crisis support to help victims prevent homelessness by addressing their immediate safety and housing needs. These services are provided in two settings: at the Gateway Center for Domestic Violence Services, and through a partnership with Home Forward which focuses on helping domestic violence victims in subsidized housing secure their safety while also maintaining their subsidized housing.
- Rapid rehousing assistance provides financial assistance to help victims quickly establish safe permanent housing after fleeing domestic violence. Five domestic violence agencies help victims with low barriers to self-sufficiency identify housing options quickly and use funding to provide short-term financial assistance as victims establish safe and stable housing.

Performance Measures

| Measure Type | Primary Measure | FY13 Actual | FY14 Purchased | FY14 Estimate | FY15 Offer |
|--------------|--|-------------|----------------|---------------|------------|
| Output | Number of victims and children receiving emergency housing and support services ¹ | 998 | - | 900 | 800 |
| Outcome | Percentage of adult victims who exit services with a lower perception of risk ² | 86% | 70% | 85% | 80% |

Performance Measures Descriptions

¹ Current year purchased services have changed in this program reconstruction. FY14 program offer 25040A, Victim Services Continuum, purchased residential (shelter/housing) services for 1000 victims and children. Current year estimate and next year offer reflects only crisis services including emergency shelter, shelter diversion and support services.

² Reworded for clarity

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|------------------------|-----------------------|----------------------|-----------------------|----------------------|
| Program Expenses | 2014 | 2014 | 2015 | 2015 |
| Contractual Services | \$639,568 | \$155,244 | \$831,634 | \$170,505 |
| Total GF/non-GF | \$639,568 | \$155,244 | \$831,634 | \$170,505 |
| Program Total: | \$794,812 | | \$1,002,139 | |
| Program FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| Program Revenues | | | | |
|----------------------|------------|------------------|------------|------------------|
| Intergovernmental | \$0 | \$155,244 | \$0 | \$170,505 |
| Total Revenue | \$0 | \$155,244 | \$0 | \$170,505 |

Explanation of Revenues

\$170,505 - State Homeless Assistance Program (SHAP): Based on Current year estimate

Significant Program Changes

Last Year this program was: 25040A Domestic Violence Victims Services Continuu

In late March 2013, YWCA closed its emergency domestic violence shelter due to ongoing revenue shortfalls and restructured its crisis services to create a domestic violence-specific shelter diversion program. Diversion is a national best practice model to help individuals and families avoid homelessness. The YWCA's program focuses on helping domestic violence victims avoid homelessness with a special focus on addressing immediate safety needs and accessing domestic violence specific interventions. In the first 6 months of FY14, YWCA's new program diverted more domestic violence victims from emergency shelter to safe housing than they had previously served in shelter in an entire year.