

**Department:** County Human Services      **Program Contact:** Rose-Ellen Bak  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:** 60076  
**Program Characteristics:**

**Executive Summary**

Domestic Violence Crisis Services improve the quality of life for victims who are currently fleeing or attempting to flee domestic violence. Individuals attempting to flee domestic violence should have access to the type and level of service they desire when the time it is right for them. Multnomah County's Domestic Violence Enhanced Response Team (DVERT) provides intervention for domestic violence cases that have a high risk of ongoing, severe violence or lethality. DVERT works closely with law enforcement to provide after-hours victim services and crisis response.

**Program Summary**

**ISSUE:** Complex domestic violence cases with a high risk of ongoing, severe abuse or potentially lethal outcomes require an immediate multidisciplinary collaborative response in order to de-escalate violence and prevent domestic violence related deaths in our community.

**PROGRAM GOAL:** The goal of DVERT interventions is to reduce repeated violence and prevent deaths.

**PROGRAM ACTIVITIES:** DVERT provides after-hours victim advocates to provide immediate on-scene crisis response, safety planning and victim support following police response to domestic violence crimes. DVERT advocates are co-located with police.

DVERT provides immediate crisis response, ongoing victim support services, client financial assistance, criminal justice intervention, and coordination across multiple agencies. In addition to crisis response, follow-up support and criminal intervention in individual cases, DVERT works to improve overall system responses through specialized training, analysis of system responses, and ongoing service improvement at the intersection of high-risk domestic violence and other interventions. Historically, advocates have been available seven nights per week within all Portland Police Bureau Precincts and four nights a week for East County jurisdictions to provide immediate response at night and on weekends when most other services are unavailable. With staffing changes in FY18, services will expand to offer advocate availability 7 days a week throughout the county.

DVERT staff participate in a five-county multi-jurisdictional effort to improve responses to high-risk domestic violence cases and provides training and technical assistance to other community agencies to help them increase identification of and effective response to high-risk offenders and victims. DVERT partners include Multnomah County Domestic and Sexual Violence Coordination Office, Multnomah County Sheriff's Office, Portland Police Bureau, two domestic violence victim service agencies, DHS Child Welfare and Self-Sufficiency, the District Attorney's Office, and the Department of Community Justice (parole/probation).

**Performance Measures**

Measure Type	Primary Measure	FY16 Actual	FY17 Purchased	FY17 Estimate	FY18 Offer
Output	Number of victims receiving multi-disciplinary, intensive intervention.*	293	200	200	300
Outcome	% of police officers who agree that domestic violence victims benefit from having advocates respond on scene.	94%	90%	90%	90%
Output	Number of domestic violence victims referred by police to afterhours victim advocates.	771	650	650	650

**Performance Measures Descriptions**

\* Numbers expected to increase with additional staffing capacity

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2017	2017	2018	2018
Personnel	\$109,392	\$0	\$347,576	\$0
Contractual Services	\$327,500	\$165,689	\$99,431	\$118,196
Materials & Supplies	\$2,678	\$15,796	\$3,139	\$3,700
Internal Services	\$12,763	\$0	\$13,585	\$0
<b>Total GF/non-GF</b>	<b>\$452,333</b>	<b>\$181,485</b>	<b>\$463,731</b>	<b>\$121,896</b>
<b>Program Total:</b>	<b>\$633,818</b>		<b>\$585,627</b>	
<b>Program FTE</b>	1.00	0.00	4.00	0.00

Program Revenues				
Intergovernmental	\$0	\$181,485	\$0	\$121,896
<b>Total Revenue</b>	<b>\$0</b>	<b>\$181,485</b>	<b>\$0</b>	<b>\$121,896</b>

Explanation of Revenues

\$121,896 - US Department of Justice Office on Violence Against Women, Award#2014-WE-AX-0043

Significant Program Changes

Last Year this program was: FY 2017: 25047 Domestic Violence Enhanced Response Team

A portion of contracted advocate services will be reallocated as Multnomah County staffing to increase capacity and availability of services - 3.0 FTE.