

Department: County Human Services

Program Contact: Peggy Samolinski

Program Offer Type: Existing

Program Offer Stage: Adopted

Related Programs: 30303B

Program Characteristics:
Executive Summary

The Gateway Center is a drop-in service center which serves as a primary access point for domestic and sexual violence services in Multnomah County. Gateway Center provides a wide range of critical services to survivors and their children. These services ensure that survivors can learn about and access available resources, and get support navigating complex systems. The Gateway Center contracts for services from a wide variety of culturally-specific partners. This supports equitable access for a diverse population of survivors.

Program Description

ISSUE: Domestic violence is a leading cause of violent victimization, accounting for more than 40% of all reported violent crime and 25% of all homicides in Multnomah County. Multnomah County spends an estimated \$10 million addressing domestic violence-related criminal costs and \$2.5 million in victim services annually. Domestic violence is a complex issue. Survivors often need support to access available resources and understand their options.

PROGRAM GOAL: The goal of the Gateway Center is to address the impact of domestic and sexual violence, and prevent further harm. Gateway provides access to critical services and safety planning in a trauma-informed, culturally-responsive and welcoming environment. The Gateway Center seeks to interrupt the cycle of power and control that survivors experience by centering survivor autonomy and choice, and improving access to services and resources.

PROGRAM ACTIVITY: This program funds the Gateway Intake Team and contracted navigation/support services, and legal advocacy services. The Gateway Intake Team coordinates a complex service delivery system. This consists of 16 on-site partners including civil attorneys, prosecutors, DHS, and 12 nonprofits. The intake team is the initial point of contact for every survivor served by the Gateway Center (more than 10,000 in 2021). The Intake team assesses, triages and refers each survivor to the appropriate services. The team also manages a busy satellite courtroom in partnership with the Multnomah County Circuit Court. This allows survivors to access protection orders remotely, with support from trained advocates.

Contracted services include Navigators trained to provide high quality domestic violence advocacy. Navigators provide a broad spectrum of services including safety planning, support with restraining orders, access to financial assistance, and economic empowerment services. During the COVID-19 pandemic, Gateway Center services have been primarily offered remotely. However, at least one staff member is present during regular hours of operation to ensure emergency walk-in participants can be accommodated if needed.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Number of community members who are able to access protection orders at the Gateway Center ¹	1,375	1,300	1,300	1300
Outcome	Percentage of participants reporting increased knowledge of and access to resources	87%	85%	85%	85%
Output	Number of domestic violence and/or sexual assault survivors seen at intake for legal consultation	412	375	375	375
Output	Number of retained cases with immigration relief actions filed by legal service attorneys	22	14	14	14

Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$205,833	\$583,438	\$218,535	\$578,429
Contractual Services	\$136,261	\$711,597	\$150,028	\$518,888
Materials & Supplies	\$12,273	\$7,500	\$8,350	\$0
Internal Services	\$258,983	\$75,513	\$339,382	\$30,731
Total GF/non-GF	\$613,350	\$1,378,048	\$716,295	\$1,128,048
Program Total:	\$1,991,398		\$1,844,343	
Program FTE	2.00	4.00	2.00	5.00

Program Revenues				
Intergovernmental	\$0	\$1,378,048	\$0	\$1,128,048
Total Revenue	\$0	\$1,378,048	\$0	\$1,128,048

Explanation of Revenues

\$1,128,048 - City of Portland Intergovernmental Agreement (Local)

Significant Program Changes

Last Year this program was: FY 2023: 25050A YFS - Gateway Center

1.00 FTE Case Manager 2 is funded by the Supportive Housing Services Measure funding in the Joint Office of Homeless Services. This position was added during FY 2023 per budget modification DCHS-008-23. See program 30303B for the associated costs and program information.