

Department: County Human Services

Program Contact: Lori Stegmann

Program Offer Type: Operating

Program Offer Stage: Adopted

Related Programs:
Program Characteristics:

Program Description

ISSUE: Domestic violence is a leading cause of violent victimization, accounting for more than 40% of all reported violent crime and 25% of all homicides in Multnomah County. Domestic violence is a complex issue. Survivors often need support to access available resources and understand their options.

PROGRAM GOAL: The goal is to address the impact of domestic and sexual violence, and prevent further harm. Services seek to interrupt the cycle of power and control that survivors experience by centering survivor autonomy and choice, and improving access to services and resources.

PROGRAM ACTIVITY: There are three activities in this offer:

1. The Gateway Center serves as a primary access point for domestic and sexual violence services in the County. It provides a wide range of critical services to survivors and their children in a trauma-informed, culturally-responsive and welcoming environment. In addition to a County team, it contracts for services from a wide variety of culturally-specific and legal partners. This supports equitable access for a diverse population of survivors. The Gateway Intake Team coordinates a complex service delivery system. This consists of 16 on-site partners including civil attorneys, prosecutors, DHS, and 12 nonprofits. The intake team is the initial point of contact for every survivor (with more than 11,000 visits in 2024). The intake team assesses, triages and refers each survivor to the appropriate services. The team manages a virtual courtroom and processes various protective orders in partnership with the Multnomah County Circuit Court. This allows survivors to access protection orders remotely, with support from trained advocates. The intake team also processes emergency motel vouchers, and provides screening and access to a housing case manager for housing assistance. Contracted navigators provide support services including safety planning, support with restraining orders, access to counseling, legal assistance, and public benefits.
2. The Gateway Housing Assessor provides coordinated access assessment and housing-related wraparound services, filling a unique need for coordinated access to housing programs and rent assistance given the volume of survivors served.
3. Culturally Specific Contracted Housing Navigation: funds 2.00 FTE housing advocates at Black/African-American and Slavic culturally specific organizations to provide eviction prevention, housing system navigation, shelter diversion, and other services, including housing retention support.

PROGRAM OUTPUTS:

- Provides phone, electronic and in-person access and crisis support (handling over 11,000 calls each year).
- Provides safety planning, advocacy and access to financial assistance and connection to other services.
- Supports completion of protection order applications.
- Provides housing stability support to survivors to access safe and stable housing.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of community members who are able to access protection orders at the Gateway Center	1,387	1,300	1,300	1,300
Output	Number of domestic violence and/or sexual assault survivors seen at intake for legal consultation	920	375	375	375
Output	Number of retained cases with immigration relief actions filed by legal service attorneys	41	20	20	20
Output	Number of survivors receiving individualized housing support services ¹	N/A	200	200	110

Performance Measures Descriptions

¹FY 2026 Target is reduced due to a reduction in funding.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$230,461	\$852,651	\$249,303	\$775,042
Contractual Services	\$154,979	\$947,368	\$158,698	\$889,294
Materials & Supplies	\$9,350	\$0	\$2,000	\$9,200
Internal Services	\$393,675	\$18,612	\$548,213	\$18,096
Total GF/non-GF	\$788,465	\$1,818,631	\$958,214	\$1,691,632
Program Total:	\$2,607,096		\$2,649,846	
Program FTE	2.00	6.00	2.00	5.00

Program Revenues				
Intergovernmental	\$0	\$1,102,807	\$0	\$1,078,679
Total Revenue	\$0	\$1,102,807	\$0	\$1,078,679

Explanation of Revenues

This program generates \$18,096 in indirect revenues.

\$1,078,679 - City of Portland Intergovernmental Agreement (Local)

\$612,953 - Supportive Housing Services (SHS) Fund 1521. Tax revenues are budgeted in the Homeless Services Department program 30999 Supportive Housing Services Revenue for Other Departments.

Significant Program Changes

Last Year this program was: FY 2025: 25050A YFS - Gateway Center

This program combines 25050A and 25050B YFS - Domestic Violence Housing Support - Supportive Housing Services from FY 2025.

Reduced by 1.00 FTE Case Manager 2 funded with one-time-only Supportive Housing Services funding in FY 2025 (25050B).