

Division: Youth & Family Services

Program Characteristics:

Program Description

Domestic violence is a complex issue with significant safety, legal, financial, health, and well-being implications. Survivors often need assistance to understand and access available resources and options to address their complex needs.

The Gateway Center (GC) serves as a primary access point for domestic and sexual violence services in the county, providing survivors and their children connections to a wide range of critical services in a trauma-informed, culturally responsive, and welcoming environment. GC contracts for services with multiple culturally specific and legal partners and collaborates with 16 in-house partners, including civil attorneys, prosecutors, Department of Human Services (DHS), and 12 nonprofits. The GC Intake Team coordinates a complex service delivery system and serves as the initial point of contact for every survivor. Contracted navigators provide support services, including safety planning, support with restraining orders, access to counseling, legal assistance, and public benefits. GC also provides coordinated access assessments, housing-related wraparound services, and culturally specific contracted housing navigation funds. Program activities include:

- Providing phone, electronic and in-person access and crisis support (handling over 11,000 calls each year).
- Providing safety planning, advocacy and access to financial assistance, and connection to other services (in-depth services for over 4,000 participants each year).
- Supporting the completion of protection order applications.
- Providing housing stability support to survivors to access safe and stable housing.

Equity Statement

Gateway Center (GC) collaborates with culturally specific community-based organizations to facilitate services that are accessible and equitable to all Multnomah County community members impacted by domestic and sexual violence. GC also increases accessibility to services through strong community partnerships that help guide Multnomah County community members seeking services at GC.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$249,303	\$775,042	\$397,811	\$787,908
Contractual Services	\$158,698	\$889,294	\$163,935	\$436,779
Materials & Supplies	\$2,000	\$9,200	\$17,133	\$0
Internal Services	\$548,213	\$18,096	\$554,716	\$37,757
Total GF/non-GF	\$958,214	\$1,691,632	\$1,133,595	\$1,262,444
Total Expenses:	\$2,649,846		\$2,396,039	
Program FTE	2.00	5.00	3.00	5.00
Program Revenues				
Intergovernmental	\$0	\$1,078,679	\$0	\$1,111,039
Total Revenue	\$0	\$1,078,679	\$0	\$1,111,039

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of community members who are able to access protection orders at Gateway Center	1,465	1,300	1,300
Number of survivors receiving individualized housing support services	234	200	200