

**Department:** County Human Services      **Program Contact:** Peggy Samolinski  
**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Requested  
**Related Programs:** 25050A  
**Program Characteristics:** Out of Target

**Executive Summary**

The Gateway Center is a drop-in service center providing a wide range of critical services to survivors of domestic and sexual violence and their children. The Gateway Center ensures that survivors in our community can learn about and access available resources, safety services such as restraining orders, and mitigate the impact of domestic violence exposure on children. The Gateway Center contracts for services from a wide variety of culturally-specific organizations, to support equitable access for a diverse population of survivors. The Gateway Center is a unique access point to domestic and sexual violence services in a continuum that includes shelters, crisis lines and culturally specific services among others.

**Program Summary**

**ISSUE:** Domestic violence is a complex issue that requires an accessible and varied array of services. Domestic violence is also a leading cause of violent victimization, accounting for more than 40% of all reported violent crime and 25% of all homicides in Multnomah County. Multnomah County spends an estimated \$10 million addressing domestic violence-related criminal costs and \$2.5 million in victim services annually.

**PROGRAM GOAL:** The goal of the Gateway Center is to prevent and mitigate the impact of trauma caused by domestic and sexual violence by providing access to meaningful services and safety planning in a trauma informed, culturally responsive and welcoming environment.

**PROGRAM ACTIVITY:** This offer funds an expansion of the core staffing at the Gateway Center, adding two additional FTE to the administrative team. This expansion will alleviate ongoing closure issues that arise when daily demands for services outpace staff capacity. New positions will be cross-trained to provide backup to the core functions of the current admin team: phone support and triage, restraining order facilitation and filing, and support and training for interns, and trained as navigators. Having additional fully trained backup staff and navigators on the team will increase capacity both by working directly with survivors, and ensuring that new interns have adequate shadowing opportunities to become sufficient navigators themselves. Having navigators as part of the admin team will create stability and sustainability for the team in addition to creating and improving program capacity.

**Performance Measures**

Measure Type	Primary Measure	FY20 Actual	FY21 Budgeted	FY21 Estimate	FY22 Offer
Output	Number of community members who are able to access protection orders at the Gateway Center.	N/A	N/A	N/A	400
Outcome	Percentage reduction in capacity closures of Gateway Center services	N/A	N/A	N/A	50%

**Performance Measures Descriptions**

**Legal / Contractual Obligation****Revenue/Expense Detail**

	<b>Adopted General Fund</b>	<b>Adopted Other Funds</b>	<b>Requested General Fund</b>	<b>Requested Other Funds</b>
<b>Program Expenses</b>	<b>2021</b>	<b>2021</b>	<b>2022</b>	<b>2022</b>
Personnel	\$0	\$0	\$171,938	\$0
Materials & Supplies	\$0	\$0	\$18,062	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$190,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$190,000</b>	
<b>Program FTE</b>	0.00	0.00	2.00	0.00

<b>Program Revenues</b>				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

**Explanation of Revenues****Significant Program Changes**

Last Year this program was: