Program #25055B - Crisis Backfill	4/21/2014

Department:	County Human Services	**Program Contact:**	Neal Rotman
Program Offer Type:	Existing Operating Program	**Program Offer Stage:**	As Proposed
Related Programs:	25055A		
Program Characteristics:	Backfill State/Federal/Grant		

Executive Summary

This scaled offer represents the $960,000 deficit in crisis services funding due to the FY12 state general fund reduction of $1,584,090 in crisis services. This offer would allow the Mental Health Urgent Walk-In Clinic (UWIC) to maintain operating 15.5 hours per day seven days a week. Without this funding the program will be reduced to 9 hours per day Monday-Friday. A decrease of services that will lead to the increase in the use of Emergency departments for crisis evaluation and stabilization.

Program Summary

The Urgent Walk-In Clinic (UWIC) is a clinic based service contracted with a community based organization, currently available from 7 am to 10:30 pm, 365 days/year, that provides crisis evaluation, triage, and stabilization on a walk-in basis. The Urgent Walk-In Clinic is the only service available to indigent clients in mental health crisis in Multnomah County with immediate access to a psychiatrist or psychiatric mental health nurse practitioner for medication evaluation and treatment. In addition, the UWIC links clients to the appropriate level of services and/or coordinates with current mental health or physical health services to address treatment and care needs identified during the crisis evaluation.

The total number of clients served in FY13 was 3,603. Of this number of clients seen, 96.6% did not need to be referred to an Emergency department for acute services following their visit. The majority of clients (65.6%) were discharged to outpatient mental health services (30.4%) or to their PCP (35.2%) for follow up services. Only 14% of those receiving crisis services form the UWIC returned for follow up services within the year.

Without the $960,000 in funding the program will need to be reduced to 9-hours per day Monday-Friday. This reduction of 63.5 hours a week could reduce contacts by up to 1,800 per year and will increase the use of Emergency departments for crisis evaluation and stabilization.

Performance Measures

Measure Type	Primary Measure	FY13 Actual	FY14 Purchased	FY14 Estimate	FY15 Offer
Output	# of Urgent Walk-in Clinic Clients seen within the 63.5 hour operating period [1]	-	-	-	1,800
Outcome	% of UWIC clients seen by the UWIC not referred to an Emergency Department [2]	96.6%	97.0%	96%	97%

Performance Measures Descriptions

[1] Urgent Walk-in Clinic contacts during the purchased 63.5 hours.
[2] Percentage of Urgent Walk In contacts that do not need a referral to an Emergency Department for acute services.

Legal / Contractual Obligation

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	**2014**	**2014**	**2015**	**2015**
Contractual Services	$0	$0	$0	$914,373
Internal Services	$0	$0	$0	$45,627
Total GF/non-GF	**$0**	**$0**	**$0**	**$960,000**
Program Total:	**$0**		**$960,000**	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Indirect for Dept. Admin	$0	$0	$24,231	$0
Beginning Working Capital	$0	$0	$0	$960,000
Total Revenue	**$0**	**$0**	**$24,231**	**$960,000**

Explanation of Revenues

$960,000 - Behavioral Health Fund Reserves

Significant Program Changes

Last Year this program was: