

**Department:** County Human Services      **Program Contact:** Ebony Clarke  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

Multnomah Wraparound is comprised of a Care Management Organization (CMO) and an Administrative Service Organization (ASO). The CMO has oversight of the screening and eligibility determination for children in need of the most intensive mental health services, wraparound facilitation and care coordination. The CMO is a combination of funding from partnering entities such as child welfare, MESD, school districts, juvenile justice and mental health. The primary goal of the ASO is to maximize available resources for approximately 140 children, youth, and families served by multiple systems.

**Program Summary**

The Administrative Services Organization (ASO) addresses system issues by identifying trends and establishing success indicators. It builds partnerships to facilitate planning, decision making and oversight. It supports family and youth involvement as primary decision makers in the development, implementation and modification of the system of care for children and families. The ASO coordinates and sustains funding; ensures quality assurance, utilization management, and access to information technology systems; and evaluates effectiveness. Pooling resources to serve clients involved in more than one system reduces duplication and fragmentation of services. It also reduces cost shifting.

The ASO also maintains the governance structure to oversee the full implementation of the respective systems' responsibilities as outlined in an intergovernmental agreement. The ASO ensures that the policies and procedures are culturally competent and that services provided are compatible with the families' cultural beliefs, practices, literacy skills and language.

The CMO intake unit provides 309 screenings on children per year for intensive service array level care and provides wraparound team facilitation and care coordination for up to 129 children/youth with severe mental health needs who are involved in at least two other systems. This includes forming and facilitating Child and Family Teams to develop a single plan of care with blended resources. The plan of care is family-guided, culturally competent, multidisciplinary and includes natural supports to help children stay with family, in the community, in school and out of trouble. The CMO is also responsible for assurance that appropriate authorizations are in place and managing flexible fund expenditures. Service effectiveness is monitored through data collection and outcome measurement.

**Performance Measures**

Measure Type	Primary Measure	FY13 Actual	FY14 Purchased	FY14 Estimate	FY15 Offer
Output	Number of unique children served through Wraparound	137	165	141	140
Outcome	% of children who are meeting their goals on Wraparound service plan <sup>1</sup>	87%	80%	90%	85%
Outcome	% of children completing the ISA Progress review each quarter	84%	90%	92%	90%
Output	Number of unique children screened for Integrated Service Array eligibility	294	309	240	267

**Performance Measures Descriptions**

<sup>1</sup> % of children rated as stable or making progress on their goals in the quarterly ISA Progress Review.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2014	2014	2015	2015
Personnel	\$0	\$1,347,577	\$0	\$1,220,913
Contractual Services	\$0	\$282,207	\$0	\$220,347
Materials & Supplies	\$0	\$26,785	\$0	\$17,200
Internal Services	\$0	\$252,782	\$0	\$253,322
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$1,909,351</b>	<b>\$0</b>	<b>\$1,711,782</b>
<b>Program Total:</b>	<b>\$1,909,351</b>		<b>\$1,711,782</b>	
<b>Program FTE</b>	0.00	13.70	0.00	12.67

Program Revenues				
Indirect for Dept. Admin	\$38,895	\$0	\$40,000	\$0
Intergovernmental	\$0	\$1,909,351	\$0	\$1,711,781
<b>Total Revenue</b>	<b>\$38,895</b>	<b>\$1,909,351</b>	<b>\$40,000</b>	<b>\$1,711,781</b>

Explanation of Revenues

\$1,584,772 - OHP Premium: Based on FY14 Rate per client times number of clients as of 12/31/13 \$127,009 - State Mental Health Grant Flex Funds: Based on FY14 grant award

Significant Program Changes

Last Year this program was: 25068 Multnomah Wraparound