

**Department:** County Human Services      **Program Contact:** Mary Li  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Proposed  
**Related Programs:**  
**Program Characteristics:**

### Executive Summary

Homeless Families' Shelter and Emergency Services (HFSES) provides year-round day and night shelter, access and referral to supportive services, housing placement and retention support, and increased winter capacity through the Family Warming Center to approximately 400 homeless households with children and 50,000 callers to 211info annually.

### Program Summary

In partnership with faith-based congregations, non-profit providers, the City of Portland, and the community, the County's financial investment is leveraged, on average \$2 for every \$1 invested.

Approximately 200 households annually are placed into housing and provided with rent assistance, as well as placement retention support resulting in 96% remaining in permanent housing six months after exit from service.

The most recent data available from the Oregon Department of Human Services (DHS) documented 6,122 households with children receiving food stamps in Multnomah County who self-reported that they were homeless. The majority of these families are largely invisible to the community because they are much more likely to be doubled up or couch surfing.

The most recent Point-In-Time Street Count continues to document significant increases in the number of families with children living on the streets, in cars, or other places not meant for human habitation.

Leveraging faith-based, non-profit, and jurisdictional partnerships, the County has created a true year-round system of care for homeless families, providing day and night shelter, access and referral to supportive services, housing placement and retention support, and increased winter capacity. Utilizing this base, the investment of general funds is leveraged and maximized. It is also anticipated that over time, by providing services year round, potential need during the winter may be reduced as families won't have to wait until the winter in order to leave the streets or other unsafe or inappropriate living situations.

211info provides general health and human services referrals for the community at large, specialized winter shelter access services, and emergency response functions as part of the system of care.

### Performance Measures

Measure Type	Primary Measure	FY13 Actual	FY14 Purchased	FY14 Estimate	FY15 Offer
Output	Number of households served	729	410	410	400
Outcome	Percentage of households served that remain in permanent housing six months after exit <sup>1</sup>	96%	80%	80%	80%

### Performance Measures Descriptions

<sup>1</sup> Permanent housing is long-term community-based housing with attached appropriate support services, where a household can stay without time limit.

**Legal / Contractual Obligation**

N/A

**Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	<b>2014</b>	<b>2014</b>	<b>2015</b>	<b>2015</b>
Personnel	\$43,860	\$0	\$0	\$0
Contractual Services	\$1,212,847	\$475,258	\$1,233,460	\$1,237,634
Materials & Supplies	\$4,408	\$0	\$0	\$0
Internal Services	\$0	\$14,853	\$0	\$20,338
<b>Total GF/non-GF</b>	<b>\$1,261,115</b>	<b>\$490,111</b>	<b>\$1,233,460</b>	<b>\$1,257,972</b>
<b>Program Total:</b>	<b>\$1,751,226</b>		<b>\$2,491,432</b>	
<b>Program FTE</b>	0.50	0.00	0.00	0.00

<b>Program Revenues</b>				
Indirect for Dept. Admin	\$7,723	\$0	\$10,801	\$0
Intergovernmental	\$0	\$490,111	\$0	\$1,257,972
<b>Total Revenue</b>	<b>\$7,723</b>	<b>\$490,111</b>	<b>\$10,801</b>	<b>\$1,257,972</b>

**Explanation of Revenues**

\$557,972 - OHCS D SHAP, EHA, ESG: Based on current grant award \$700,000 - City of Portland General Fund: Based on current year award

**Significant Program Changes**

**Last Year this program was:** 25111A Homeless Families Shelter & Emergency Servi

25111B HFSES - Expanded East County Outreach and 25111E - Coordinated Entry for Homeless Families were funded in FY14 and are included