

**Department:** County Human Services

**Program Contact:** Mary Li

**Program Offer Type:** Existing Operating Program

**Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

Homeless Families' Shelter and Emergency Services (HFSES) provides year-round day and night shelter, access and referral to supportive services, housing placement and retention support, and increased winter capacity through the Family Warming Center to approximately 700 homeless households with children.

### Program Summary

In partnership with faith-based congregations, non-profit providers, the City of Portland, and the community, the County's financial investment is leveraged, on average \$2 for every \$1 invested.

Approximately 300 households annually are placed into housing and provided with rent assistance, as well as placement retention support resulting in 80% remaining in permanent housing six months after exit from service.

Families' Futures served 132 households in FY14.

In 2013 the Oregon Department of Human Services (DHS) counted 11,846 households receiving food stamps in Multnomah County who self-reported that they were homeless. The majority of these households are families with children who are largely invisible to the community because they are much more likely to be doubled up or couch surfing.

The most recent Point-In-Time Street Count continues to document significant increases in the number of families with children living on the streets, in cars, or other places not meant for human habitation. In the most recent Point In Time (PIT) count (2013), there was an 18% increase in the number of homeless families with children since 2011.

Leveraging faith-based, non-profit, and jurisdictional partnerships, the County has created a true year-round system of care for homeless families, providing day and night shelter, access and referral to supportive services, housing placement and retention support, and increased winter capacity. Utilizing this base, the investment of general funds is leveraged and maximized. It is also anticipated that over time, by providing services year round, potential need during the winter may be reduced as families won't have to wait until the winter in order to leave the streets or other unsafe or inappropriate living situations.

211info provides general health and human services referrals for the community at large, specialized winter shelter access services, and emergency response functions as part of the system of care.

### Performance Measures

Measure Type	Primary Measure	FY14 Actual	FY15 Purchased	FY15 Estimate	FY16 Offer
Output	Number of households served	759	810	710	810
Outcome	Percentage of households served that remain in permanent housing six months after exit <sup>1</sup>	94%	80%	80%	80%

### Performance Measures Descriptions

<sup>1</sup> Permanent housing is long-term community-based housing with attached appropriate support services, where a household can stay without time limit.

**Legal / Contractual Obligation**

N/A

**Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2015	2015	2016	2016
Personnel	\$48,870	\$0	\$46,620	\$0
Contractual Services	\$1,868,460	\$2,334,864	\$1,910,654	\$2,024,165
Materials & Supplies	\$0	\$368	\$0	\$0
Internal Services	\$0	\$76,086	\$3,516	\$93,285
<b>Total GF/non-GF</b>	<b>\$1,917,330</b>	<b>\$2,411,318</b>	<b>\$1,960,790</b>	<b>\$2,117,450</b>
<b>Program Total:</b>	<b>\$4,328,648</b>		<b>\$4,078,240</b>	
<b>Program FTE</b>	0.50	0.00	0.50	0.00

Program Revenues				
Indirect for Dept. Admin	\$40,407	\$0	\$58,490	\$0
Intergovernmental	\$0	\$2,430,912	\$0	\$2,032,700
Other / Miscellaneous	\$0	\$0	\$0	\$84,750
<b>Total Revenue</b>	<b>\$40,407</b>	<b>\$2,430,912</b>	<b>\$58,490</b>	<b>\$2,117,450</b>

**Explanation of Revenues**

\$1,172,940 - HUD Family Futures; Based on current grant award \$504,760 - OHCS D SHAP, EHA, ESG: Based on current grant award \$355,000- City of Portland General Fund: Based on current year award \$94,071 - Community ACT Team

**Significant Program Changes**

**Last Year this program was:** FY 2015: 25111A Homeless Families Shelter & Emergency Services (HFSES)

FY15 25111E Coordinated Entry Expansion is included.

Family Futures have been moved from 25133 Housing Stabilization for Vulnerable Populations to better align long-term rent assistance resources with the Mobile Housing Team.