

Program #25119 - YFS - Energy Assistance

2/21/2018

Department: County Human Services **Program Contact:** Rose-Ellen Bak

Program Offer Type: Existing Operating Program Program Offer Stage: As Requested

Related Programs:

Program Characteristics: In Target

Executive Summary

Ensuring that there is sufficient heat in a home, the lights are on and water is hot is critical for people to have quality of life. Functional utilities help ensure that a young person can study at home, an older adult is living safely and families remain stable. The Energy Assistance Program supports housing stability by providing people who live on fixed or low income with financial assistance to help meet their energy costs.

Program Summary

ISSUE: A study from the Department of Energy, Office of Energy Efficiency and Renewable Energy makes it clear that low-income households suffer a disproportionate energy burden. Many low-income households use expensive heating fuels in old, inefficient homes and face barriers to accessing technologies that could help make their energy costs more affordable. Thus, the average energy burden for low-income households is 8.2%. This is 3 times higher than higher-income households.

PROGRAM GOAL: The goal of the energy assistance program is to provide one-time annual energy bill payments to pay utilities for households who live on a fixed or low income and who are struggling with energy costs, so they can remain stably housed.

PROGRAM ACTIVITY: The Energy Assistance Program helps people keep their homes warm in the winter. Direct utility payments to income-eligible households, along with energy education, case management, and other services help households manage and pay for their energy costs while providing education about other services. Energy bill payment assistance is delivered through seven community nonprofit agencies to make these utility payments for fixed and low-income households. On average, program participants receive \$452 in utility assistance each year.

| Performance Measures | | | | | | | | |
|----------------------|--|----------------|-------------------|------------------|---------------|--|--|--|
| Measure Type | Primary Measure | FY17 Actual | FY18 Purchased | FY18 Estimate | FY19 Offer | | | |
| Output | Number of households served | 17,555 | 15,000 | 15,000 | 15,000 | | | |
| Outcome | Percentage of households served after receiving shutoff notice who avoid disconnection | 100% | 75% | 75% | 75% | | | |

Performance Measures Descriptions

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|----------------------|-----------------------|----------------------|-----------------------|----------------------|
| Program Expenses | 2018 | 2018 | 2019 | 2019 |
| Personnel | \$0 | \$641,700 | \$0 | \$645,104 |
| Contractual Services | \$0 | \$11,431,303 | \$0 | \$11,810,545 |
| Materials & Supplies | \$0 | \$102,729 | \$0 | \$98,220 |
| Internal Services | \$0 | \$174,837 | \$0 | \$202,852 |
| Total GF/non-GF | \$0 | \$12,350,569 | \$0 | \$12,756,721 |
| Program Total: | \$12,350,569 | | \$12,756,721 | |
| Program FTE | 0.00 | 6.75 | 0.00 | 6.70 |

| Program Revenues | | | | | | | | |
|--------------------------|----------|--------------|----------|--------------|--|--|--|--|
| Indirect for Dept. Admin | \$65,065 | \$0 | \$74,188 | \$0 | | | | |
| Intergovernmental | \$0 | \$12,350,569 | \$0 | \$12,756,721 | | | | |
| Total Revenue | \$65,065 | \$12,350,569 | \$74,188 | \$12,756,721 | | | | |

Explanation of Revenues

\$7,921,439 - OHCSD OEAP Energy \$4,755,282 - OHCSD LIEAP Energy Program \$80,000 - PDX Water/Sewer D/A

Significant Program Changes

Last Year this program was: FY 2018: 25119 YFS - Energy Assistance

Increased funding for LIEAP and OEAP - \$0.4M