Program #25136 - YFS - Culturally Specific Navigation Services for Immigrant Families

FY 2024 Department Requested

Department:	County Human Services	**Program Contact:**	Peggy Samolinski
Program Offer Type:	Existing	**Program Offer Stage:**	Department Requested
Related Programs:			
Program Characteristics:	In Target		

Executive Summary

Federal immigration laws and policies have created barriers for many immigrants and refugees. Funding for this program supports contracts to culturally specific organizations who serve Latinx immigrants and refugees. They provide culturally appropriate services that help reduce barriers and increase access to information, legal services and other resources for housing, health, education and employment. YFS staff support program development by hosting meetings with providers, consulting and providing program guidance and help with contracts.

Program Description

ISSUE: Immigrant and refugee communities face many challenges. Even getting information about what is available can be difficult and without it, it can increase fear, be isolating and prevent people from receiving care. In addition, for many reasons it may be difficult to access help and navigate support services. Multnomah County strives to promote and create a welcoming community that is safe, stable and thriving. Limited access to accurate immigration information and support has increased fear and hindered access to health and social services in immigrant and refugee communities that already face substantial systemic barriers. When fewer families get health care, education or the assistance necessary to become safely housed or employed, it impacts the wellness of the entire community. COVID-19 has amplified the disparities in such access.

PROGRAM GOAL: The goal of the program is to ensure that immigrant and refugee families can receive accurate information, and access services that are culturally specific.

PROGRAM ACTIVITY: There are three key activities. First: work with agencies who provide culturally specific services and help them increase their ability to serve immigrant and refugee families, especially those they believe are most at risk. Second, increase access to information and education that is culturally specific. Third, offer training and education for immigrants and refugees so they understand their rights and can access legal services.

Culturally specific providers are essential to helping families navigate the legal system. They have ensured there is access to information and services in their own language. This work has ensured that immigrants and refugees who do not speak English have access to legal services.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Number of participants engaged in intake assessment for navigation services	486	370	370	370
Outcome	Percent of individuals and families who engaged in individualized legal navigation services	38%	40%	40%	40%
Output	Number of community trainings or workshops	63	20	20	20
Output	Number of individuals and families receiving timely and accurate information, referral, education, services.	1418	570	570	570

Performance Measures Descriptions

Outputs are generally higher than anticipated due to the volume of requests for services. We will work with contractors to adjust outputs to more accurately align with services delivered. Given staff and funding capacity, cannot provide individualized legal nav services to all who request them.

Legal / Contractual Obligation

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	**2023**	**2023**	**2024**	**2024**
Contractual Services	$264,940	$0	$283,605	$0
Total GF/non-GF	**$264,940**	**$0**	**$283,605**	**$0**
Program Total:	**$264,940**		**$283,605**	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Total Revenue	**$0**	**$0**	**$0**	**$0**

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2023: 25136 YFS - Culturally Specific Navigation Services for Immigrant Families