

**Department:** County Human Services

**Program Contact:** Lori Stegmann

**Program Offer Type:** Operating

**Program Offer Stage:** Proposed

**Related Programs:**
**Program Characteristics:**

### Program Description

**ISSUE:** Immigrant and refugee communities face many challenges. Accessing information about available resources can be difficult and without support, fear and isolation can increase which can prevent people from receiving services. In addition, for many reasons, it can be difficult for these residents to access help and navigate support services. Multnomah County strives to promote and create a welcoming community that is safe, stable and thriving. Limited access to accurate immigration information and support has increased fear and hindered access to health and social services in immigrant and refugee communities that already face substantial systemic barriers. When fewer families have access to health care, education and/or the assistance necessary to become safely housed or employed, it impacts the wellness of the entire community.

**PROGRAM GOAL:** The goal of the program is to ensure that immigrant and refugee families can receive accurate information, and access services that are culturally specific.

**PROGRAM ACTIVITY:** There are three key activities:

1. Work with agencies who provide culturally specific services and help them increase their ability to serve immigrant and refugee families, especially those they believe are most at risk.
2. Increase access to information and education that is culturally specific.
3. Offer training and education for immigrants and refugees so they understand their rights and can access legal services.

Culturally specific providers are essential to helping families navigate the legal system. They ensure there is access to information and services in the languages clients speak. This ensures that immigrants and refugees who do not speak English have access to legal services.

**PROGRAM OUTPUTS:**

- Provides individualized legal navigation services for immigrants and refugees.
- Provides training and education for immigrants and refugees so they understand their legal rights and can access services.
- Provides program and technical support to agencies who provide culturally specific services.

### Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of participants engaged in intake assessment for navigation services <sup>1</sup>	1,564	370	450	450
Output	Percent of individuals and families who engaged in individualized legal navigation services	57%	40%	40%	40%
Output	Number of community trainings or workshops	123	20	20	20

### Performance Measures Descriptions

<sup>1</sup>High FY 2024 Actual number reflects a significant amount of resources leveraged by the provider agencies beyond County funding last fiscal year. The FY 2025 Estimate and FY 2026 Target have been increased to reflect anticipated performance.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2025	2025	2026	2026
Contractual Services	\$301,335	\$0	\$308,568	\$0
Total GF/non-GF	\$301,335	\$0	\$308,568	\$0
Program Total:	\$301,335		\$308,568	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2025: 25136 YFS - Culturally Specific Navigation Services for Immigrant Families