Program #25139A - YFS - Multnomah Stability Initiative - Case Management Services   6/19/2017

Department:	County Human Services	**Program Contact:**	Rose-Ellen Bak
Program Offer Type:	Existing Operating Program	**Program Offer Stage:**	As Adopted

Related Programs:

Program Characteristics:

Executive Summary

All families can meet their full potential through access to the supports and benefits they need to become economically stable. By recognizing the family's expertise in their own lives, a menu of services is provided focused on meeting family goals around stability and income creation.   Multnomah Stability Initiative (MSI) case management is part of the County's anti-poverty/prosperity initiative designed to assist low-income households in gaining the skills necessary to achieve increased income and future prosperity, as well as to address the root causes of societal poverty.

Program Summary

ISSUE: Families experiencing poverty often struggle to find the services and support they need to achieve economic stability.

PROGRAM GOAL: MSI addresses the need for flexible service interventions so that families facing economic challenges can achieve stability. The goals of MSI are aligned with 6 domains: income, housing, social capital, health & wellness, thriving children, and education.

PROGRAM ACTIVITY: Services are delivered by contracted partner staff using an Assertive Engagement approach, which recognizes the individual as the expert in their own life. Assertive Engagement instills hope and offers families a selection of services and interventions to choose from. Families identify their interests, strengths, choices and goals and are matched with resources and services that meet their expressed goals.

 The activities of MSI case management include: Assisting families in securing and stabilizing housing including access to short-term rent assistance programs, providing case management to help families achieve their goals, connecting families to natural supports in the community like support groups and school programs, increasing the choices available to the families by instilling hope and offering programs to help families meet their goals, and increasing income and assets.

This offer includes two types of MSI case management:
(1) MSI - Standard case management services for families working with anti-poverty agencies to increase economic success.
(2) MSI Enhanced - Longer-term case management for families who need more intensive and targeted interventions. This includes the Family Reunification Program, which serves parents seeking the return of their children from the foster care system, and targeted school-based services, collaborations with schools and Home Forward to combine case management and rent assistance to reduce school mobility.

Performance Measures

Measure Type	Primary Measure	FY16 Actual	FY17 Purchased	FY17 Estimate	FY18 Offer
Output	Number of households served in MSI case management	742	950	950	950
Outcome	Percentage of households served that remain in permanent housing six months after exit	96%	80%	80%	80%

Performance Measures Descriptions

Legal / Contractual Obligation

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	**2017**	**2017**	**2018**	**2018**
Personnel	$104,071	$113,994	$89,436	$109,756
Contractual Services	$2,450,783	$721,371	$2,373,667	$725,933
Materials & Supplies	$2,027	$0	$51,799	$3
Internal Services	$26,966	$9,894	$26,281	$14,124
Total GF/non-GF	**$2,583,847**	**$845,259**	**$2,541,183**	**$849,816**
Program Total:	**$3,429,106**		**$3,390,999**	
Program FTE	0.88	0.93	0.85	0.99

Program Revenues				
Indirect for Dept. Admin	$6,884	$0	$11,172	$0
Intergovernmental	$0	$845,259	$0	$849,816
Total Revenue	**$6,884**	**$845,259**	**$11,172**	**$849,816**

Explanation of Revenues

$849,816 - OHCSD CSBG based on current grant award

Significant Program Changes

Last Year this program was: FY 2017: 25139A Multnomah Stability Initiative

FY17 offer 25139A was split into two offers (itself and 25136 YFS MSI Related Services) to increase clarity.