

Department: County Human Services **Program Contact:** Rose-Ellen Bak
Program Offer Type: Innovative/New Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

The County's current rental climate continues to be difficult for many residents. A combination of high rents, low vacancies and rent increases make finding and keeping units challenging for many renters. This offer seeks to create ways to increase housing stability for renters by aligning renter services and evaluating options for increasing renter protections, particularly in unincorporated parts of Multnomah County.

Program Summary

ISSUE: Multnomah County is increasingly unaffordable to renters. Oregon's landlord-tenant law, in combination with a patchwork of local ordinances affecting rental properties, make it difficult for renters to understand and exercise their rights, and many renters fear reprisals from landlords if they voice concerns.

PROGRAM GOAL: The goal of the Renters Relations program is to create a better environment for renters in Multnomah County, particularly in unincorporated areas of the County through aligning services, creating renter protections and ensuring that tenants are educated about programs and their renter's rights in the areas they live.

PROGRAM ACTIVITY: In the first year of this program, the County will conduct a comprehensive analysis of how it can best help renters, including:

- Catalog and align current renter relations and renter protection efforts throughout the County, leveraging resources and seeking ways to better coordinate existing services
- Create tenant education campaign to ensure tenants are aware of their specific rights in the areas they reside
- Development of a rental inspections program in the unincorporated areas of the county
- Consideration of local ordinances to provide better protection to renters
- Development of landlord registration program

Performance Measures

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	Number of tenant education events	N/A	N/A	N/A	6
Outcome	Percentage of tenants surveyed who report increased understanding of their renter rights	N/A	N/A	N/A	90%

Performance Measures Descriptions

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2018	2018	2019	2019
Personnel	\$0	\$0	\$110,694	\$0
Contractual Services	\$0	\$0	\$14,306	\$0
Total GF/non-GF	\$0	\$0	\$125,000	\$0
Program Total:	\$0		\$125,000	
Program FTE	0.00	0.00	1.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

Significant Program Changes

Last Year this program was: