

Department: County Human Services **Program Contact:** Irma Jimenez
Program Offer Type: Innovative/New Program **Program Offer Stage:** As Adopted
Related Programs: 25199A, 25199B, 25199C
Program Characteristics: One-Time-Only Request

Executive Summary

Aging, Disability & Veterans Services Division (ADVSD) is the federally designated Area Agency on Aging that represents the diverse needs of 220,000 older adults, people with disabilities, and veterans. ADVSD maintains a coordinated service system that supports individuals to achieve independence, health, safety, and quality of life. The COVID-19 pandemic has highlighted the need for creative new modes of service delivery that promote safety and social connectivity, particularly to Black, indigenous, and people of color (BIPOC), immigrant and refugee communities who are most impacted by the pandemic.

Program Summary

ISSUE: Older adults, people with disabilities, and Veterans are disproportionately impacted by the COVID-19 pandemic due to their heightened risk of chronic health conditions, abuse, neglect, social isolation, and dependence upon others to meet their needs. Pandemic response measures have dramatically impacted the support networks that vulnerable adults had relied on for independence, leading many to seek services that they never needed in the past.

PROGRAM GOAL: The primary goal of the COVID-19 ADVSD is to protect older adults, people with disabilities, and Veterans from abuse, neglect, food insecurity, and social isolation during the pandemic.

PROGRAM ACTIVITY: With the increased risk of elder isolation and abuse during the COVID-19 pandemic, Adult Protective Services will expand staff capacity and launch a bilingual Spanish/English Elder Abuse Campaign of local television and radio public service announcements to promote awareness. Messaging will encourage the community to reach out and connect with an older adult, and report concerns to the Aging and Disability Resource Connection.

Prior to the onset of COVID-19, ADVSD's network of nutrition partners provided meals in congregate and home delivered settings, designed to address nutrition needs and social engagement needs. Due to COVID-19 providers have rapidly shifted to providing all nutrition services through a home delivery model, providing prepared meals, and other basic needs items. Broadening the ability to provide shopping services during COVID-19 will allow older adults to Stay Home/Stay Safe. Additionally, District Senior Center and Enhancing Equity contractors will be helping to develop and pilot a Virtual Senior Center model. This virtual engagement will focus on opportunities for social engagement, health promotion activities and Family Caregiver support services.

In addition to modifications in service delivery, ADVSD is investing in creative technology solutions to address social isolation amongst older adults. The Adult Care Home Virtual Connections Program will purchase laptops and tablets to keep Adult Care Home residents connected.

Performance Measures

Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer
Output	Number of shopping trips provided to older adults who are homebound due to COVID-19	N/A	N/A	N/A	1,500
Outcome	Percent of shopping trips provided to older adults who are Black, indigenous, and people of color	N/A	N/A	N/A	20%
Output	Number of devices provided to Adult Care Homes	N/A	N/A	N/A	40
Outcome	Percent of residents who report feeling more connected to family and community	N/A	N/A	N/A	85%

Performance Measures Descriptions

Legal / Contractual Obligation

Coronavirus Relief Fund Guidance for State, Territorial, Local, and Tribal Governments

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2020	2020	2021	2021
Personnel	\$0	\$0	\$0	\$200,000
Contractual Services	\$0	\$0	\$0	\$1,412,986
Total GF/non-GF	\$0	\$0	\$0	\$1,612,986
Program Total:	\$0		\$1,612,986	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$1,612,986
Total Revenue	\$0	\$0	\$0	\$1,612,986

Explanation of Revenues

\$1,181,986 - COVID-19 Federal OAA Title IIIC
\$431,000 - COVID-19 Federal COVID CARES

Significant Program Changes

Last Year this program was: