## Multnomah County Basic Needs Clients

Clients Enrolled or Served by Basic Needs Programs


* Participation in OHP, Verity, WIC, and ADS nutrition service programs can overlap.


## Clients in Basic Needs Programs: July 2008



Crisis Center \& Helpline Calls
Average Daily ADS, MH, \& DV Help Line Calls


Crisis Help Line Call Or Response Type:
July 2008


Multnomah County Health Clinic Visits
Average Daily Health Dept. Clinic Visits by Payer Mix


July 2008 had a total of 637 average daily visits. Of those, $70 \%$ were insured and $30 \%$ were not insured.

Type of MCHD Clinic Visits: July 2008
HIV/STD/TB


* The above data does not include pharmacy, immunization, or WIC visits. In addition, there were 3443 clinic visits and lab tests conducted at the County's correctional facilities in July 2008. The average number of daily correction health visits was 111.


## Mental Health Verity Inpatient Days



The County pays an average of \$4,200 per discharge for each Verity only inpatient stay and $\$ 1,100$ for Medicare/Verity dual eligibles. The July average length of stay per discharge is 7.5 days.


Notes: ADS Nutrition data not available due to change in provider's data systems. The percentage of uninsured health clinic clients was $30 \%$, the lowest since 2005. The total number of juvenile detention center health visits was 51 , the highest since 2006. The average number of daily crisis center and helpline calls has continued to decline since April 2008.

Clients and Case Management Services

*Mental Health data show a two month time lag as claims may be submitted up to four months after a visit. Monthly data will change slighly with each new update.


* $D D$ service contacts can now contain multiple services in one progress note.
** Mental Health expenditure data are from May 2008.


## Protective Services for Vulnerable Populations

Average Daily Protective Services Investigations Opened

*Each program serves different populations. ADS is responsible for all protective investigations not covered by developmental disability and mental health services, so they have the largest client base.

Investigation Case/Allegation Closed: July 2008

*Overall, 289 protective service investigation cases opened and 345 allegations closed in Junly2008. Of those closed, $32.5 \%$ were substantiated ( $n=112$ ). MH 'not substantiated' cases include those that didn't meet the abuse definition.

## Multnomah County Addictions Treatment

## A\&D Treatment Enrollment \& Successful Completion



* Based on the CPMS data received on 7/24/08. In May 2008, 831 tx episodes opened and 716
closed. The average successful treatment completion rate was $51 \%$ over the past 12 months. The monthly data will change slightly with each new update.

* Of 716 treatment episodes ending in May 2008, $56 \%(n=403)$ successfully completed programs, $31 \%(n=224)$ failed to complete, and $13 \%(n=89)$ had neutral terminations. All closed cases, no matter how they exited from treatments, were included in the denominator for calculating completion rates.


## Shelter \& Emergency Housing Assistance

Average Daily Clients Receiving Rental Assistance \& Emergency Housing Services

*Data for this chart have a one month lag time.

Homeless Clients Served: July 2008


* ADS client counts include individuals living in the same household as the applicant. 'Other' includes individuals whose demographics are unavailable or undocumented. For Youth Shelter data, 'Other' includes mixed races.

Notes: The number of Developmental Disability clients has been increasing steadily since data collection began in January 2004; a $15 \%$ total increase. The numbers of rental assistance clients and voucher clients have both decreased by about half in the last four months after a sharp increase during the winter months.

