

**Multnomah County
Citizen Survey
2006**

December 2006



Suzanne Flynn
Multnomah County Auditor



Suzanne Flynn, Auditor
Multnomah County

501 SE Hawthorne, Room 601
Portland, Oregon 97214
Telephone (503) 988-3320
Telefax 988-3019

www.multnomah.auditor.or.us

MEMORANDUM

Date: December 6, 2006

To: Diane Linn, Multnomah County Chair
Maria Rojo de Steffey, Commissioner, District 1
Serena Cruz Walsh, Commissioner, District 2
Lisa Naito, Commissioner, District 3
Lonnie Roberts, Commissioner, District 4

From: Suzanne Flynn, Multnomah County Auditor

Subject: Citizen Survey 2006

The Multnomah County Citizen's Survey was first conducted in 2001 and has been continued since then in collaboration with the Portland State University Survey Research Laboratory. Because many County services are only received by a small percentage of residents, the survey was designed to not only capture information about specific County services when possible but also more general information about the resident's perceived quality of life. It was our belief that, although not directly linked, these more general perceptions might provide data that could be used for measuring performance and planning for services.

This report represents the sixth year that data is available and trends have begun to emerge. This year, we report on all measures at a county-wide level and also include additional information at a geographical district level.

Survey data is just one way of measuring the health of the County and its citizen's satisfaction with living here. These measures, when combined with more specific program data, can begin to provide a picture not only of specific program performance but County residents' perception of that performance.

Audit Staff:
Joanna Hixson, Senior Management Auditor

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Animal Services

- Despite identified problems with barking dogs (22%) and loose animals (27%) in neighborhoods, only 11% of respondents reported a problem to Animal Services. However, this was up three percentage points from FY05.
- Of the 163 respondents who reported a problem to Animal Services, 50% were somewhat or very satisfied with the service they received compared to 53% in FY01.

Bridge Services

- The percent of respondents who use the County's six bridges has fluctuated between 50% to 56% over five years.
- In FY06, 74% of residents in the Southeast district reported they use a County bridge weekly while only 26% of East district residents reported they use a County bridge weekly.

Elections Division

- In FY06 and FY05 16% of respondents reported that they did not vote. Of those, 15% said they did not want to, 38% said they were not registered to vote, and 47% said they did not vote for some other reason. The East district had the highest percentage at 21% of respondents not voting, while West and Northeast had the lowest at 13%.

Library Services

- For the third time since FY01, the percent of respondents accessing the Library by computer (35%) surpassed the percent accessing the Library by telephone (26%). In all of the six districts, more respondents accessed the Library by computer than by telephone in FY06.
- The number of respondents highly satisfied with Library services declined by nine percentage points since FY01. The Library's ratings since FY01 for availability of books and materials has remained high at around 90%. The rate of respondents somewhat or very satisfied with children's programs stayed the same since FY01.

Access to County Services

- Since November 2000, the City of Portland and Multnomah County have shared one Information and Referral (I&R) telephone number. The purpose of combining I&R functions was to increase the ease of access for citizens. With one contact number, citizens do not need to know which services are City and which are County. Of the respondents that were aware of the I&R function, 36% had used it in the past year. Of those respondents, 44% were very satisfied with the information they received.
- In FY06 36% of respondents attempted to find out about a City or County service besides Animal Services or the Library, an eight percentage point increase since FY01. Of those, 35% experienced difficulty finding services.
- 51% of respondents used the Multnomah County web site in FY06, a slight increase since last year. Of those 25% were very satisfied with the web site.

Trends - County Services

Elected Leadership

- 73% of respondents were satisfied with the County's services this year, a four percentage point increase over last year. However, only 47% had confidence that the County's elected leadership managed the County well, a six percentage point decrease from last year. Southeast had the most respondents (54%) who expressed some degree of confidence with elected leadership.

Basic Needs

- 31% reported that they were aware of homeless adults in their neighborhood. For the second consecutive year, the Southeast had the highest percentage of residents (52%) who reported being aware of homeless adults in their neighborhood, four percentage points higher than last year.
- 6% of all respondents reported that they were not able to make ends meet on their income, while 21% reported that they had just enough, but no more. The highest percentages of respondents unable to make ends meet were in the East and Mid County. However, East and West districts had the highest percentages of respondents who said they always had money left over, 28% and 39% respectively.

Education

- 41% of all respondents, regardless whether or not they had a child enrolled in school, are somewhat or very dissatisfied with the education provided in the public schools. Satisfaction ranged from 34% in the North to 48% in the East.
- 23% of respondents reported they have at least one child enrolled in a public school in Multnomah County.

Neighborhoods

- In FY06, West district reported a decrease of six percentage points in graffiti while the North, Northeast, Southeast and Mid County districts reported more graffiti-related problems.
- In FY06, 91% somewhat or strongly agreed that their neighborhood was a good place to live. Even though Mid County has the lowest percentage of respondents (83%) who reported their neighborhood was a good place to live, their satisfaction increased by five percentage points over FY05. Respondents living in the West district felt strongest that their neighborhood was a good place to live (98%).
- FY06 is the second year that respondents have rated the adequacy of the County's recreational, cultural and learning opportunities. The highest satisfaction was with learning opportunities at 82%, followed by recreational at 79%, and cultural at 75%.

Sense of Safety

- Although there has been an increase in the percent of respondents who reported neighborhood problems such as substance abuse, fighting, and graffiti, ratings for feelings of safety during the day have remained high county-wide. However, feelings of safety at night did decline in half of the districts since FY05. Feelings of safety at night declined in the North (five percentage points), East (three percentage points), and Mid County (two percentage points) districts, while it increased in the West (five percentage points), Northeast (five percentage points), and Southeast (two percentage points).
- In FY06, respondents were asked for the first time to rate their satisfaction with the criminal justice system and law enforcement. Overall, 58% of all respondents reported that law enforcement does a very good or good job in controlling or preventing crime in their neighborhoods, while 50% stated the same about the criminal justice system.

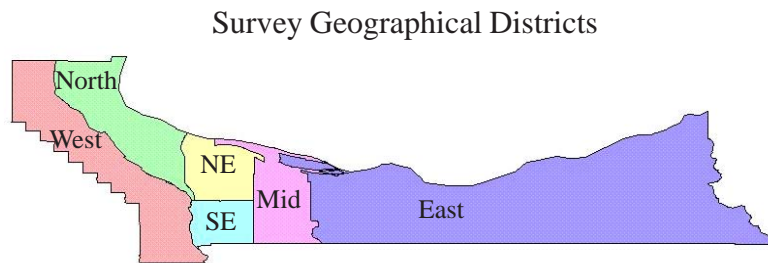
Trends - Quality of Life

- 44% of all respondents felt that law enforcement stops people on occasion without a good reason while 12% felt it happens fairly or very often. The highest percentage of residents who reported that law enforcement stops people fairly or very often without a reason was 21% in the North district. 57% of respondents in the Northeast felt it happened on occasion.

There are several questions on the citizen survey that relate to individual or household characteristics.

- Almost 16% of respondents have lived in the County five years or less and over 35% have lived here more than 30 years. West and Southeast districts had the most respondents who lived here five years or less, while Mid-County and East had the fewest.
- The West and Northeast districts, 40% and 19% respectively, had the highest percentage of households that reported income over \$93,700. Overall, there was a 6% increase in mean household income this year, from \$62,298 in FY05 to \$66,805 in FY06. Northeast's mean income increased 19% this year, from \$59,269 in FY05 to \$70,308 in FY06.
- Most citizens (84%) continue to rate themselves as having good, very good, or excellent health. 16% reported that their health was only fair or poor in FY06, same as in FY05. Poor health was reported at a higher rate in Mid-County.
- 37% had some or a great deal of limited activity due to their physical health or functioning, an increase of 10% since FY01. 18% had some or a great deal of limited activity due to their emotional or mental health problems, a 3% increase from FY01.
- The County continues to have a high percentage of residents (85%) who had access to the Internet either from home or some other location. This has increased from 80% in FY05, and from 75% in FY01.

Scope and Methodology



The purpose of the Multnomah County citizen survey is to obtain information from citizens about their satisfaction with County services and their views on how well the County is doing. While many individual survey items are not directly related to specific County services, they are designed to measure qualities that can be indirectly linked. We also hope to improve insight into how County government may contribute to citizens' overall feelings of regional and neighborhood livability.

The County's services are located throughout the county to allow easier access. Services are provided in schools, non-profit programs, senior centers, branch offices, churches, clinics, and cultural and family centers. The Library has 16 branches throughout the county and a Central Library in downtown Portland.

To analyze the survey data, we looked at citizen responses county-wide, and by geographical district. The district boundaries were adopted from boundaries used by social service departments in the County at the time the survey was initiated. They are not directly linked to the County Commissioner Districts.

In the spring of 2006, the Multnomah County Auditor's Office worked with Portland State University Survey Research Laboratory to complete the telephone survey of Multnomah County residents. Survey participants were adults from randomly selected households. A total of 20,000 telephone numbers were selected using ASDE survey sampler software. Of those numbers, 54% were directory-listed numbers, and 46% were not directory-listed. The non-listed numbers were created by randomly generating the final four digits based on the exchanges in use in Multnomah County. A minimum of five attempts, and as many as ten, were made to reach each working number in the sample. Interviewers were available to interview in Spanish as well as English.

A total of 11,501 telephone numbers were contacted. Of the 11,501 telephone numbers, 3,417 were not valid numbers for the study because they were not in Multnomah County, were group homes, non-working numbers, non-residential, cell phones, or pay phones. A total 3,938 eligible households were contacted. Of those, 1,548 completed the interview and 2,390 refused to be interviewed. This yields an interview completion or response rate of 39%.

Several quality control measures were used for the telephone survey. These included:

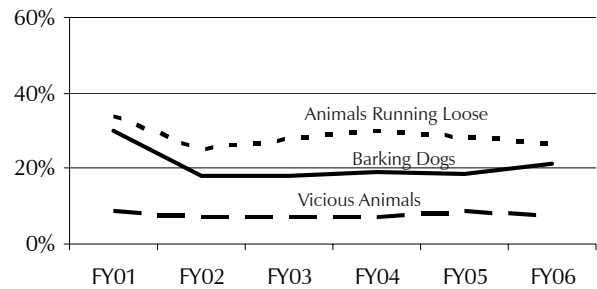
- Making all calls from a supervised, centralized interviewing facility.
- Using a Computer-Assisted Telephone Interviewing (CATI) system.
- Conducting detailed training of interviewers and supervisors on the survey instrument.
- Monitoring selected calls made by each interviewer.
- Monitoring reports concerning interviewer performance.

The sampling error (at a 95% confidence level) for this survey is +/- 2.5%.

This audit was conducted in accordance with generally accepted government auditing standards.

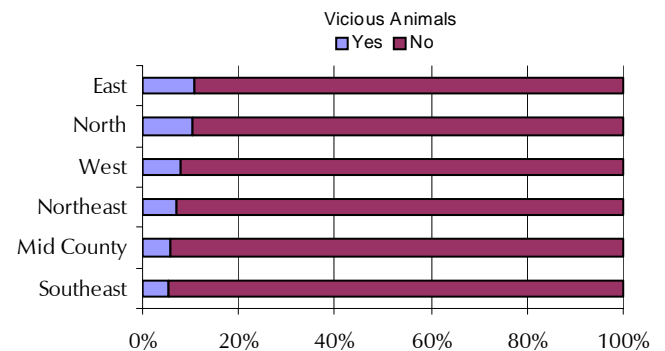
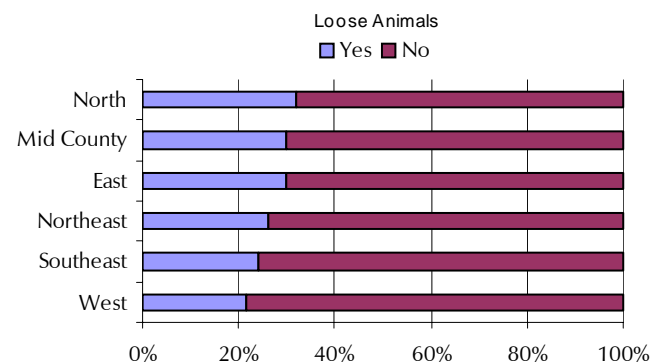
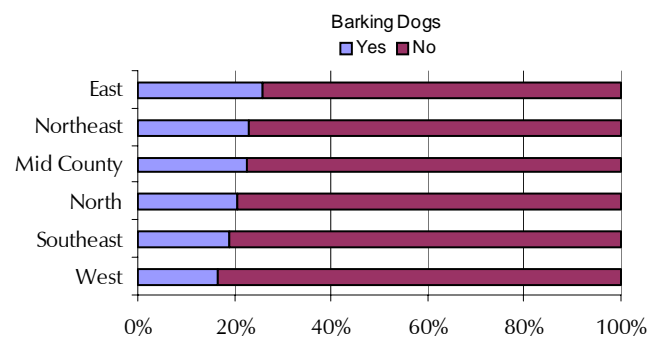
In the past year, have you had any problems in your neighborhood with barking dogs?

Problems in neighborhoods with barking dogs and animals running loose have increased slightly since FY02. The percentage of residents who reported problems with vicious animals has remained fairly constant.



In FY06, the percentage of Southeast district residents who reported problems with animals in their neighborhood was consistently lower in all categories than most other districts. The percentage of problems reported in the past six years for all three animal problems has also decreased the most in the Southeast district. Other items of note:

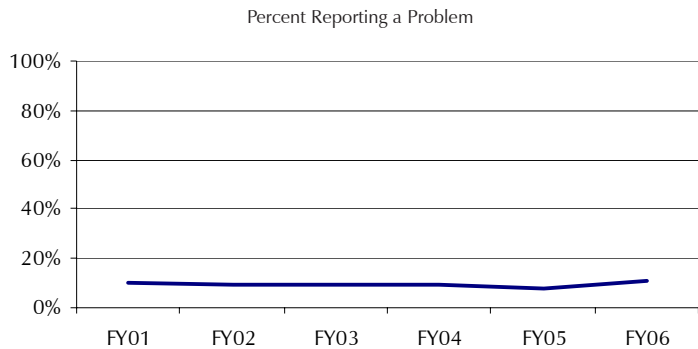
- Residents in some districts reported a higher level of problems with barking dogs compared to others. The percent of residents reporting problems with barking dogs varied from 17% in the West district to 26% in the East district.
- Reported problems with animals running loose in the neighborhood varied from 22% in the West district to 32% in the North district.
- Reported problems with vicious animals was highest (11%) in both the North and East Districts.



Animal Services

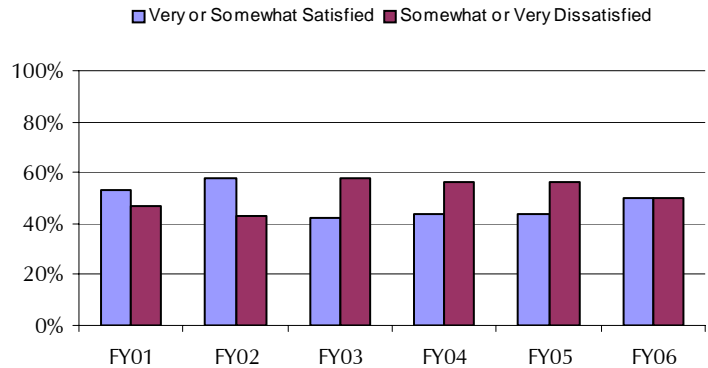
In the past year, have you reported a problem in your neighborhood to the County's Animal Services Program?

The percentage of residents who reported a problem in their neighborhood with animals to the County's Animal Services Program has remained fairly consistent at around 10%. This is lower than the percentage who responded in the survey that they have had a problem with animals.



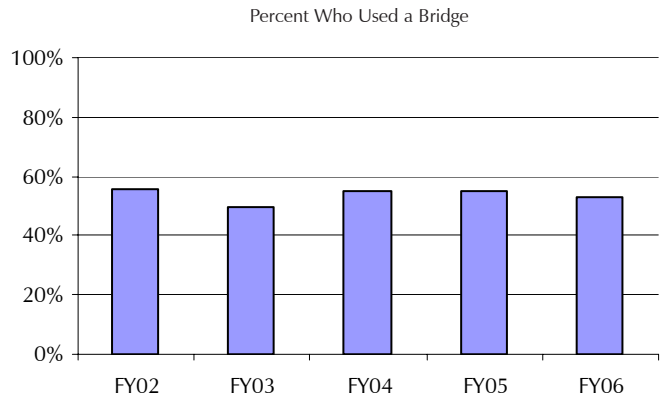
Thinking about the last time you called Multnomah County Animal Services, how satisfied were you with the service?

Since dropping between FY03 and FY05, the percentage of those very or somewhat satisfied with the service they received has returned to 50%, but it is still down from the levels of FY01 and FY02.

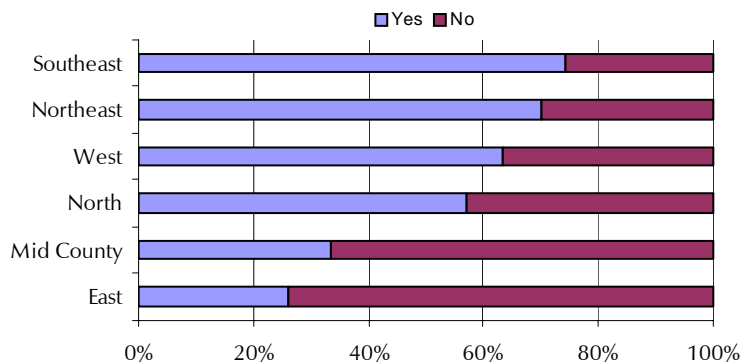


Did you use the Sellwood, Hawthorne, Morrison, Burnside, Broadway, and/or Sauvie Island bridges at least once a week?

Multnomah County is responsible for six bridges that cross the Willamette River. The percentage of residents who reported they use at least one of these bridges weekly has fluctuated from 50% to 56%.

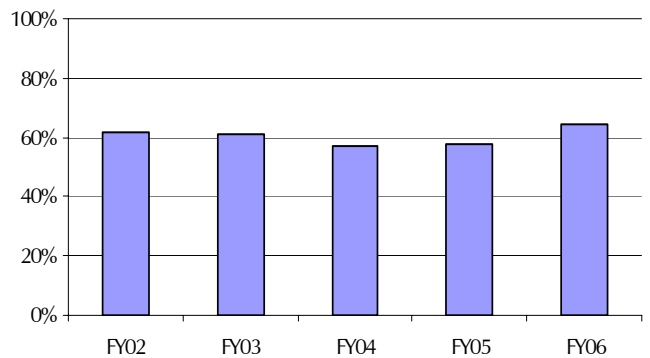


In FY06, 74% of residents in the Southeast district reported they use a County bridge weekly, while only 26% of East district residents reported they use a County bridge weekly.



In the past year have you experienced a bridge closure or delay due to a special event or construction?

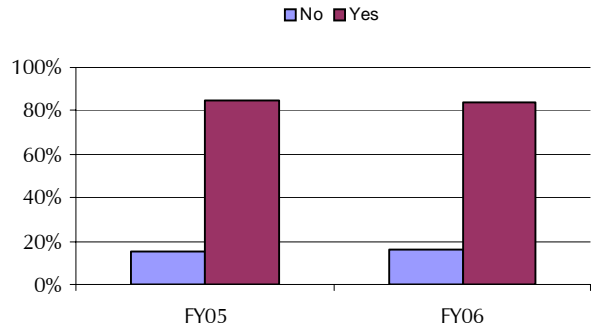
The percentage of respondents who experienced a bridge closure or delay dropped slightly in FY04 and FY05, but increased to 65% in FY06. 77% feel they were adequately notified in advance of the changes in traffic flow due to closures.



Elections

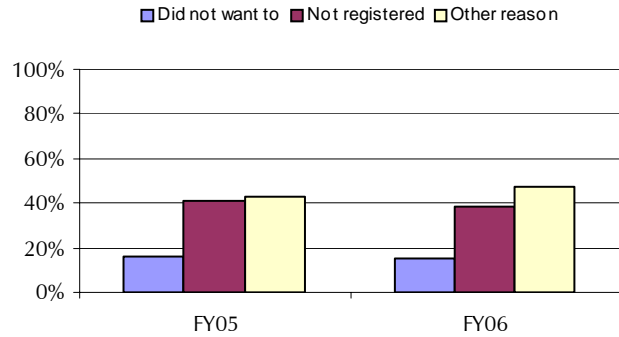
In the last year, did you vote in Multnomah County?

In both FY05 and FY06, a high percentage of respondents, 85% and 84% respectively, reported they voted.



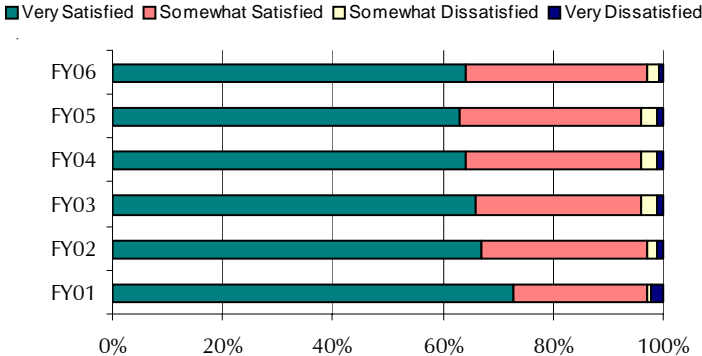
Did you not vote because...

Of those who said they did not vote, the highest percentage stated it was because of some other reason than not wanting to or not being registered.

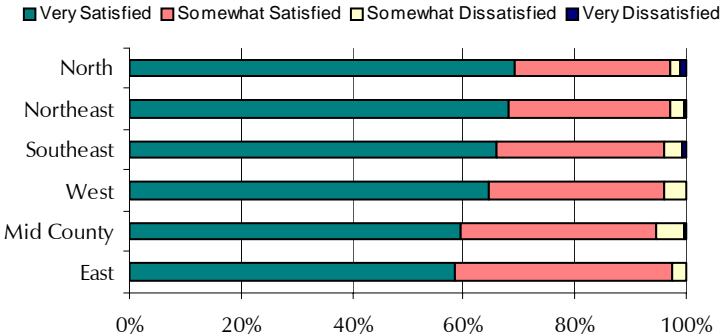


Overall, how satisfied are you with Multnomah County Libraries?

Respondent satisfaction with Multnomah County Libraries has consistently been high in the past six years. In FY06, 64% of citizens were very satisfied with the County's Libraries, down from 73% in FY01, although a slight increase from FY05.

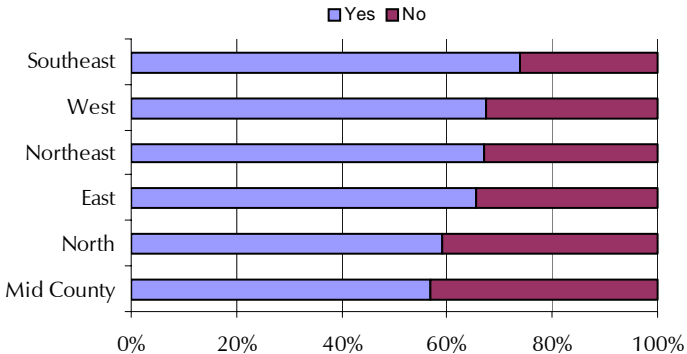


In FY06, the North, Northeast and Southeast districts had the highest percentage of respondents who were very satisfied with the Libraries overall, while the Mid County and East districts reported the lowest satisfaction.



In the past 12 months, have you visited a Multnomah County Library in person?

In FY06, 65% of respondents had visited a library in the past 12 months. Respondents in the Southeast district were the most likely to have visited the Library, while respondents in the North and Mid County districts were the least likely.

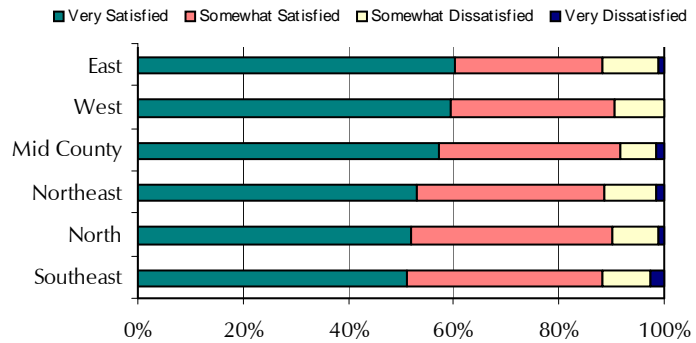


Library

In general, how satisfied are you with ...

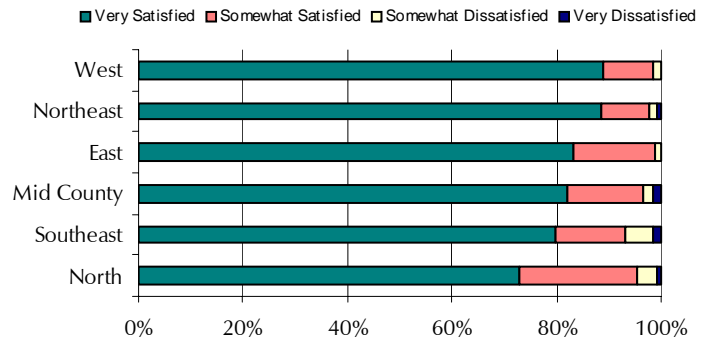
the hours the Library is open?

In FY06, 56% of all respondents were very satisfied with library hours. A larger percentage of respondents in the East district were very satisfied with library hours, compared to smaller percentages in the Northeast, North and Southeast districts.



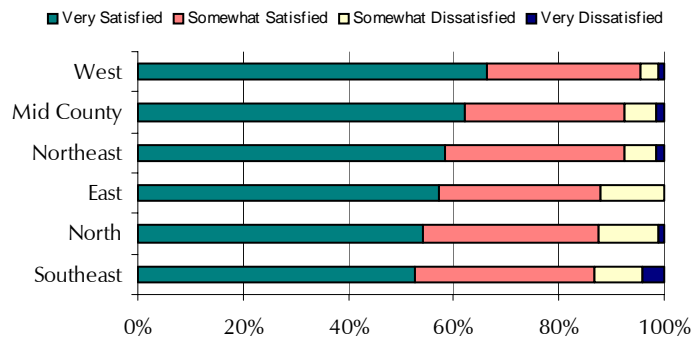
its location?

Respondents were more satisfied with Library locations than with hours open. In FY06, 83% of all respondents were very satisfied with the Library's locations. Citizens in the North district reported they were considerably less satisfied with the Library's location, while respondents in the West and Northeast were more satisfied.



the availability of books and materials?

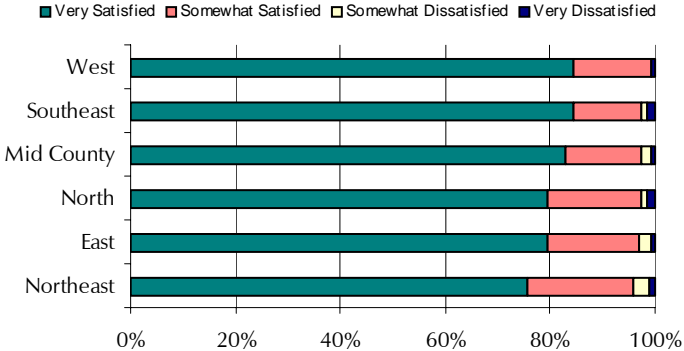
In FY06, 58% of respondents were very satisfied with the availability of books and materials. Respondents in the Southeast district were the least satisfied-- with 53% very satisfied--while in the West district, 67% were very satisfied.



In general, how satisfied are you with...

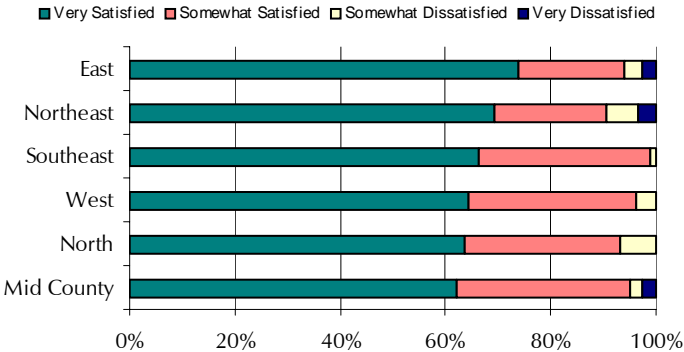
the assistance provided by Library staff?

Staff assistance received high marks. 81% of all respondents were very satisfied with the assistance they received. There was also less disparity among the districts with the percentages very satisfied ranging from 76% in the Northeast to 85% in the West.



children's programs?

67% of all respondents were very satisfied with the Library's children's programs. The percentage that were very satisfied varied among the districts. In the East district, 74% of residents were very satisfied compared to 62% of residents in the Mid County district.

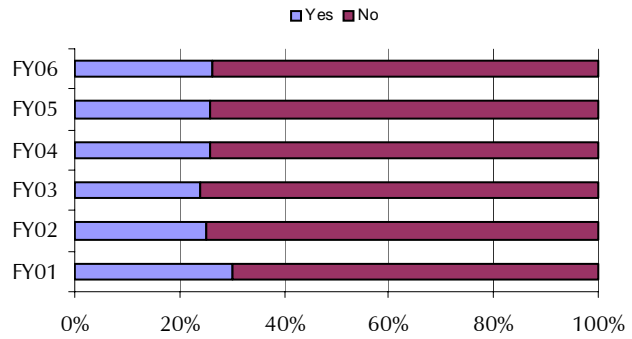


Library

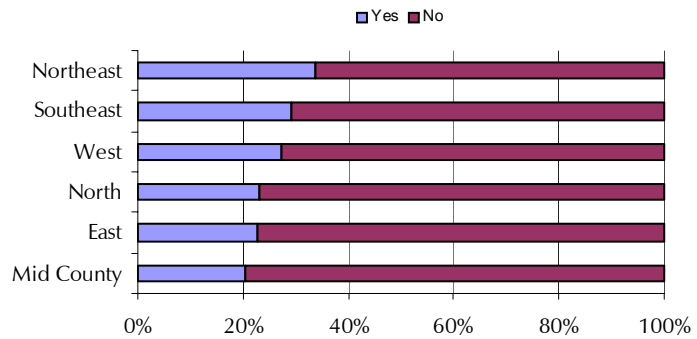
What are other ways that residents contact the Library?

In the past year, have you contacted the Library by telephone?

The percentage of respondents who contacted the Library by telephone has remained fairly constant at about 25% over the last six years.

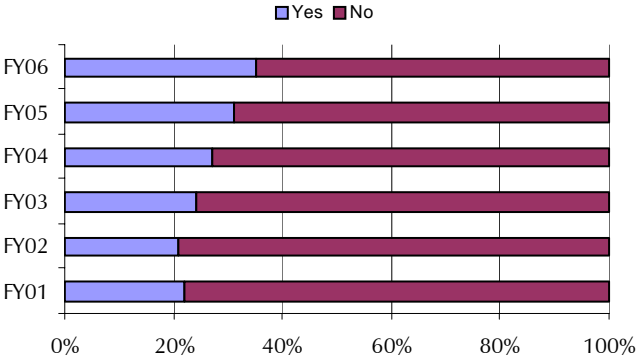


However, only about 20% of respondents in Mid County contacted the Library by telephone, while in the Northeast, 34% of respondents contacted the Library by telephone.

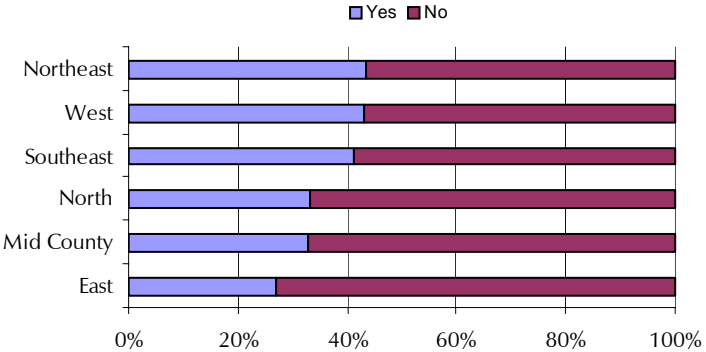


In the past year, have you contacted the Library by computer?

Respondents have increasingly contacted the Library by computer in the last six years. In FY01, 22% contacted the Library by computer, compared to 35% in FY06. The shift in service delivery method was noted in our audit issued in October 2004, *Library Systems Audit: Re-examine resources and prioritize services.*



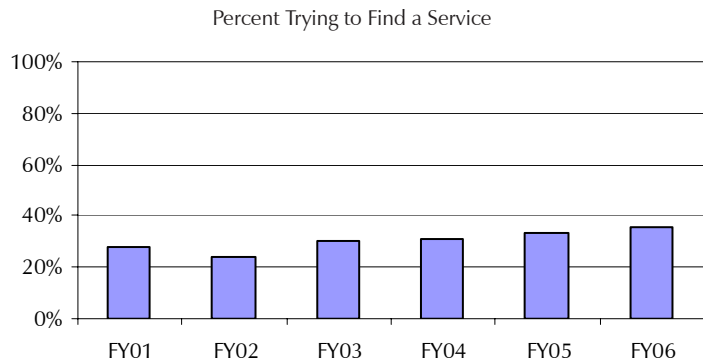
There was some disparity among the districts in whether respondents contact the Library via computer. 40% of respondents in three districts, Northeast, West, and Southeast, used a computer, compared to 27% in the East and 23% in Mid County. This also has implications for workload decisions as mentioned in our audit.



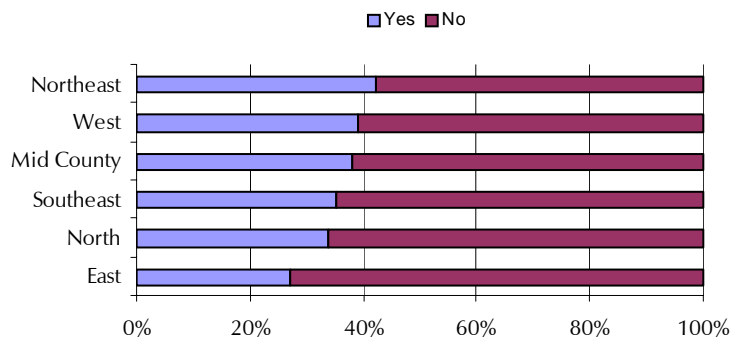
Access to Services

In the past year, have you attempted to find out about or use any City or County services besides Animal Services or the Library?

The County provides a variety of services, some for any resident who wants or needs to use the service, like the Library, bridges, or recording the transfer of property; others are for residents with specific needs, such as the elderly, children, or disabled. Since FY01, the percentage of residents who reported that they tried to find out about a City or County service increased from 28% to 36%.

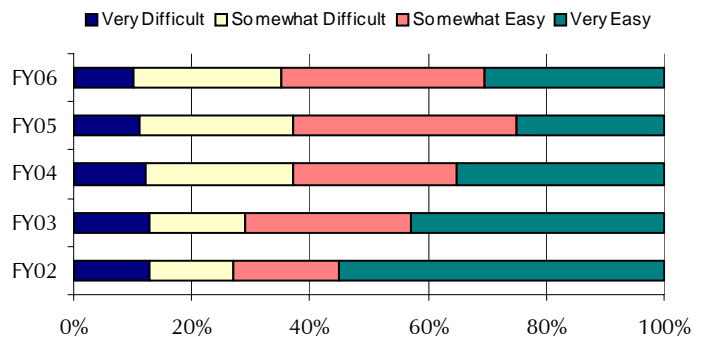


Among district residents, the percentage who reported that they sought services in FY06 ranged from 27% in the East to 42% in the Northeast.



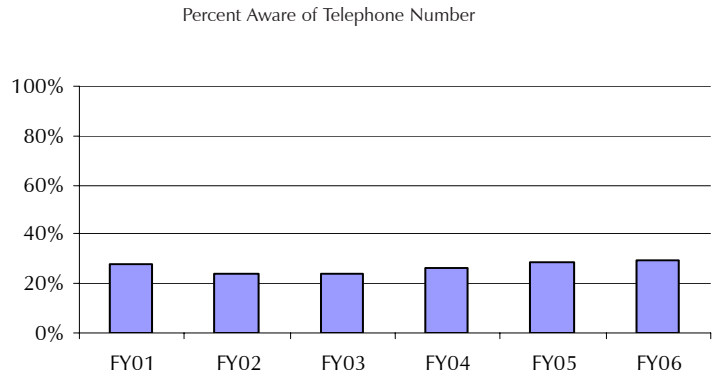
How difficult or easy was it to find the service?

In 1995, the Auditor's Office completed an audit of how easy it was for citizens to find their way to County services and concluded that there were many unintended obstacles. In the past five years, the percentage of residents who reported it is somewhat or very difficult to find a service has increased from 27% to 35%.



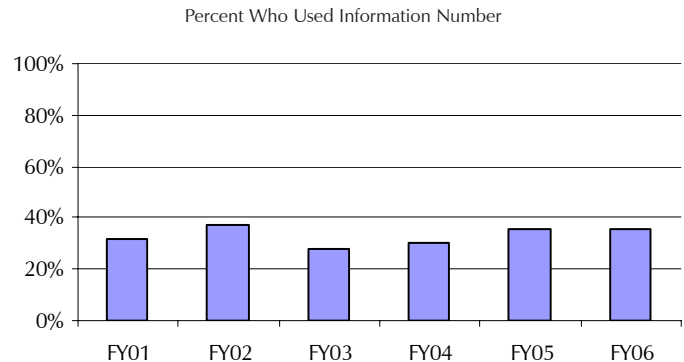
Do you know there is a City/County Information and Referral number?

The County’s information line was consolidated into the City of Portland’s Information and Referral System. County callers account for approximately 46% of the call volume in that system. The percentage of County residents who were aware that the City and County have an information and referral number has fluctuated from 24% to 29%.



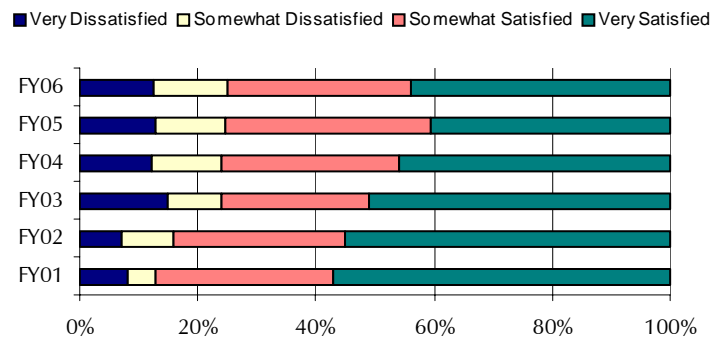
If so, have you used the City/County Information and Referral number in the last year?

The percentage of respondents who knew and have used the City/County information line varied from 28% to 36% over six years.



How satisfied were you with the information received?

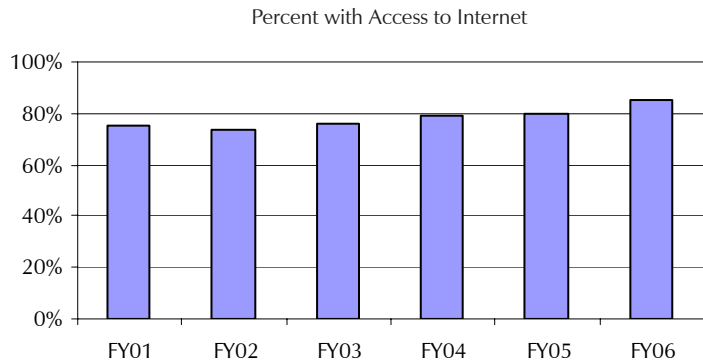
Since FY03, the level of satisfaction (very or somewhat satisfied) with the information received by those using the City/County line has been about 75%.



Access to Services

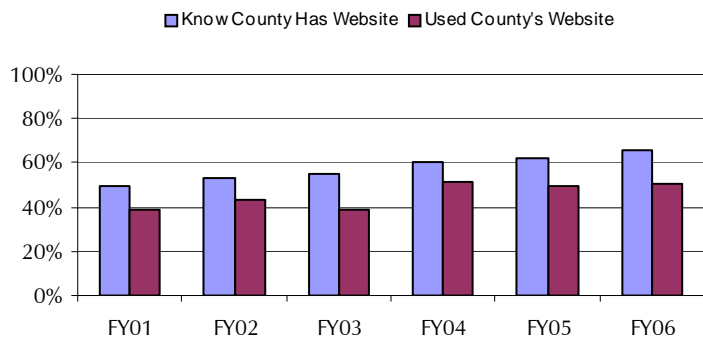
Do you have access to the Internet either from home or from another location?

A fairly high percentage of residents reported they have access to the Internet and it has been increasing since FY01. In FY06, 85% of residents reported that they could access the Internet either at home or at another location. The districts with the lowest reported access were North and Mid County, both at 79%.

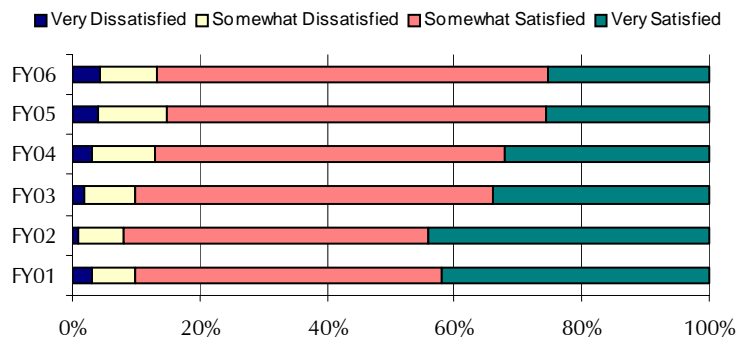


Did you know Multnomah County has a website?

The percentage of residents who knew the County has a website has increased from 50% to 65% since FY01. The percentage of residents who reported that they have used the website has also increased in the same time period from 39% to 51%.

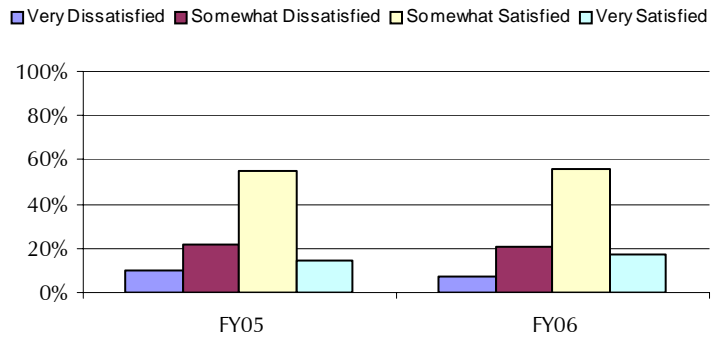


While the percentage of residents who reported they were somewhat or very satisfied with the County's website is high--86% in FY06--the percent either very or somewhat dissatisfied has increased slightly in the last six years from 10% to 13%.



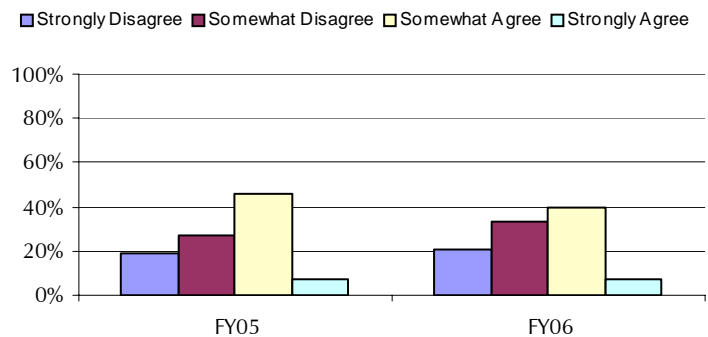
Multnomah County provides services for the poor, elderly, and disabled, as well as operates jails, libraries, health clinics, animal control, elections, bridges, etc... **Rate your overall satisfaction with Multnomah County services.**

We added two questions about overall satisfaction with County services and confidence that the County is managed well to the survey in FY05. While there are not yet enough years of data to assess trends, a higher percentage of residents (73%) were somewhat or very satisfied with County services in FY06 than in FY05 (69%).



Please rate the degree to which you agree with the following statement:
I have confidence that the elected leadership of Multnomah County manages the County well.

Again, while the data are limited to two years, fewer (47%) respondents in this year's survey somewhat or strongly agreed with the statement that they had confidence in the elected leadership managing the County well. Last year the percentage was 53%.

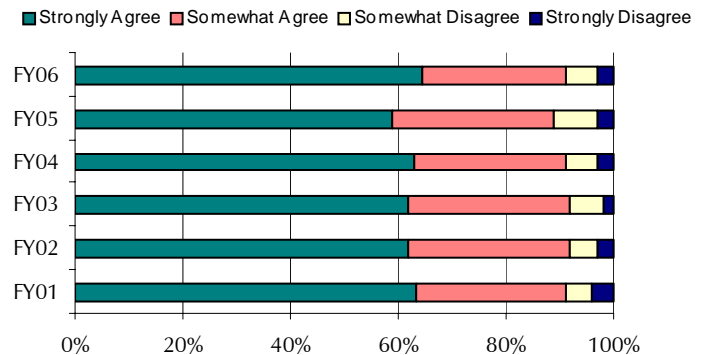


Neighborhoods

There are several questions on the Auditor’s Office citizen survey that are not specifically about County programs, but measure community strengths and weaknesses. These strengths and weaknesses may be relative to a service the County provides or assess the needs and abilities of the community. A strong community and helpful neighbors might reduce the need for County services. Following this section are individual chapters on specific geographical areas in the County.

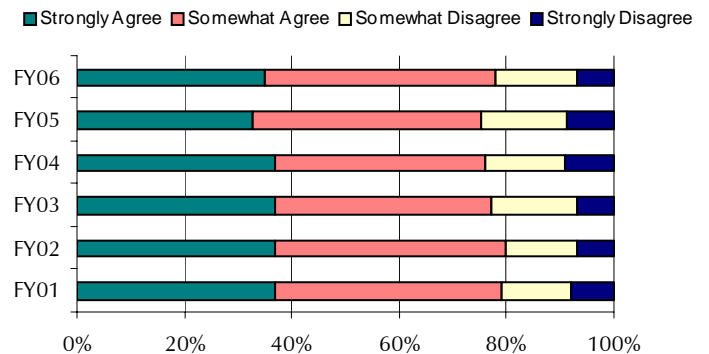
I think my neighborhood is a good place to live.

The percentage of respondents who somewhat or strongly agreed that their neighborhood was a good place to live has been around 90% for the last six years.



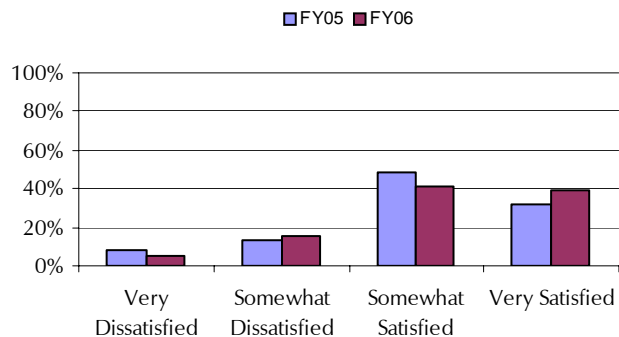
I feel there is a sense of community in my neighborhood.

Many respondents (78%) also believed that there is a sense community in their neighborhood.



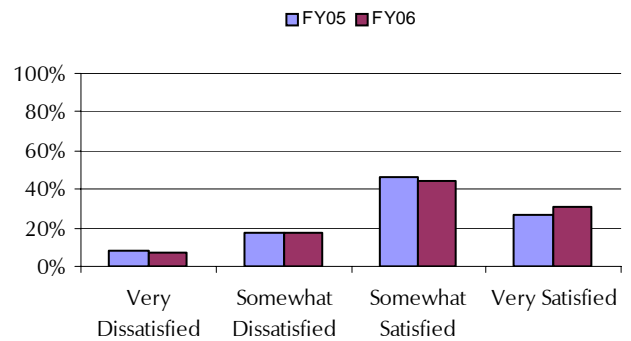
How satisfied are you with the adequacy of recreational activities in your community?

This is one of three new questions measuring satisfaction with opportunities for involvement. In both FY05 and FY06, 80% of respondents were satisfied with the adequacy of recreational activities in their communities. The responses ranged from 69% in the East district to 86% in the West district.



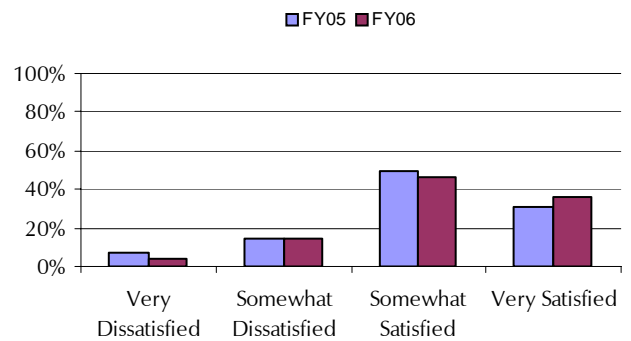
How satisfied are you with the adequacy of cultural opportunities?

Fewer respondents were satisfied (75%) with the adequacy of cultural opportunities than recreational opportunities. Residents of the East district were the least satisfied (66%) with cultural opportunities.



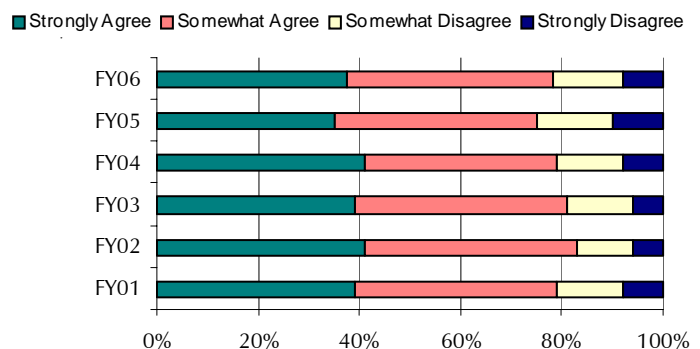
How satisfied are you with the adequacy of opportunities for learning something new?

Respondents were generally satisfied (82%) with opportunities for learning something new. The North and East districts were slightly less likely to be satisfied at 77% and 78%.



If children in my community were doing something wrong, neighbors would do something about it.

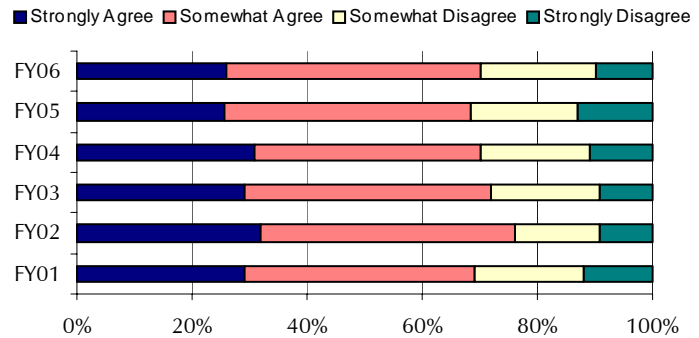
The percentage of respondents who answered this question positively, either somewhat or strongly agreed, has stayed fairly consistent in the last six years at around 80%.



Neighborhoods

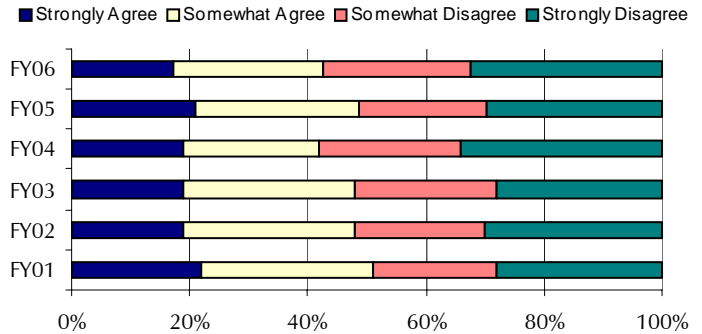
Adults in my community know the kids in their neighborhood.

Residents reporting that they somewhat or strongly agreed with the statement that adults in the community know the kids in the neighborhood dropped to 70% in FY06 from 76% in FY02.



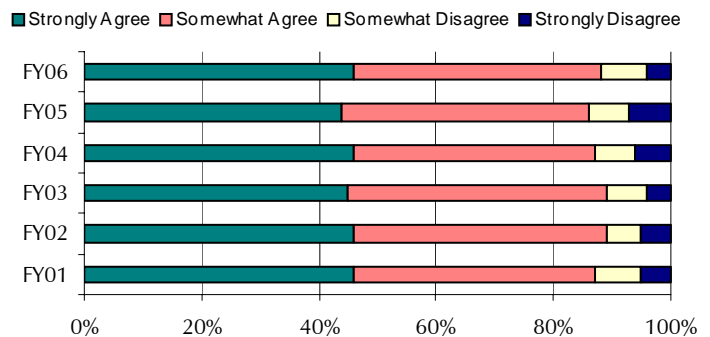
Very few of my neighbors know me.

Over the past five years, more than 50% of residents surveyed somewhat or strongly disagreed with the statement that very few of my neighbors know me.



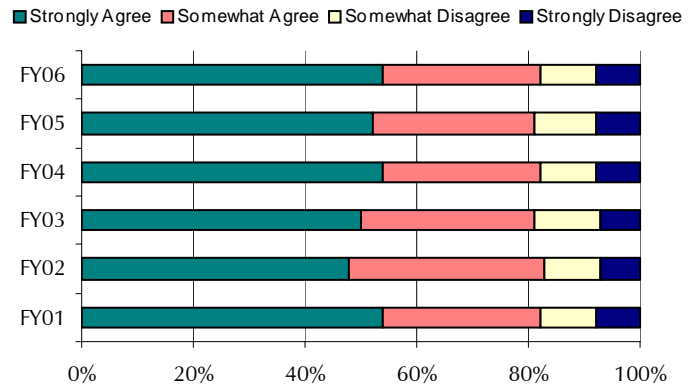
People around here are willing to help their neighbors.

The percentage of respondents who somewhat or strongly agree that neighbors are willing to help each other has ranged from 86% to 89%.



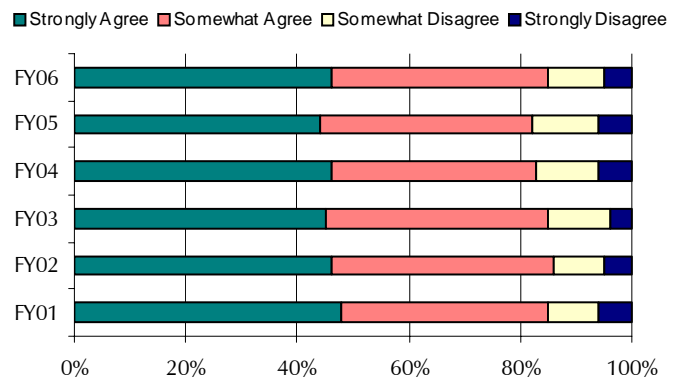
I can recognize most of the people who live on my block.

Over the past six years, around 50% of residents responded they strongly agreed that they can recognize most of the people who live on the block.



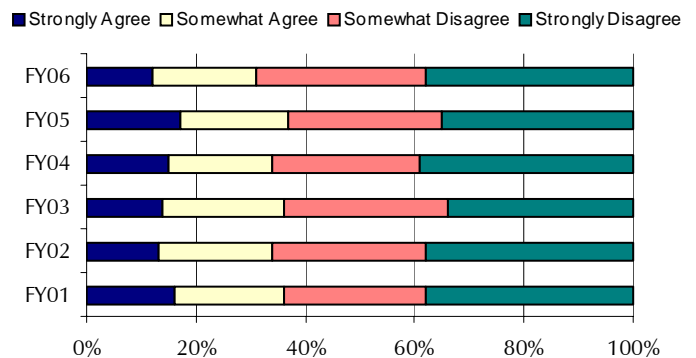
You can count on adults in this neighborhood to watch out that children are safe.

Responses to this question have remained fairly consistent in the last six years.



People move in and out of my neighborhood a lot.

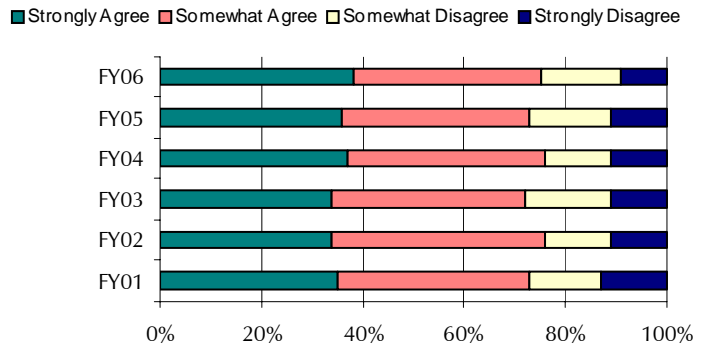
31% to 37% of respondents agreed with this statement in the past six years.



Neighborhoods

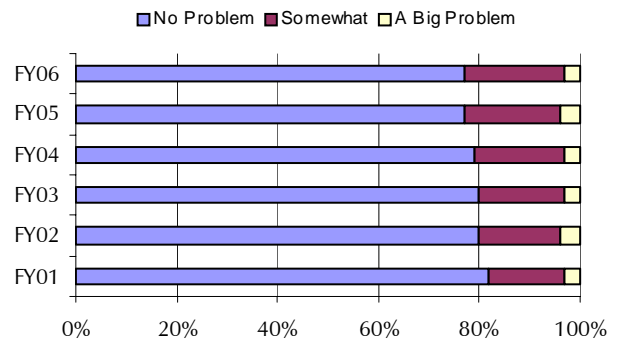
I regularly stop and talk with the people in my neighborhood.

Results over the past six years have been fairly consistent. Each year, around 75% of respondents somewhat or strongly agreed that they regularly stop and talk with neighbors.



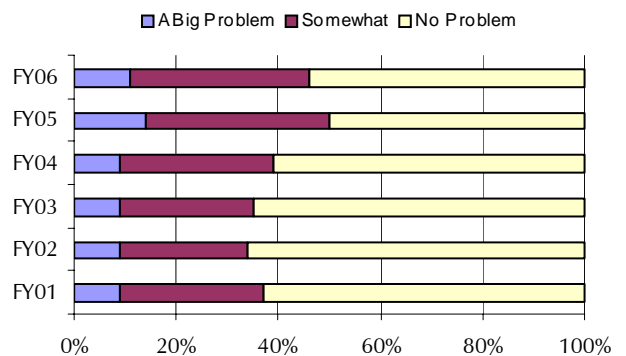
In my neighborhood how much of a problem is kids who are not in school during the day.

The percentage of respondents who do not think it is a problem with kids in the neighborhood who are not in school has declined slightly from 82% in FY01 to 78% in FY06.



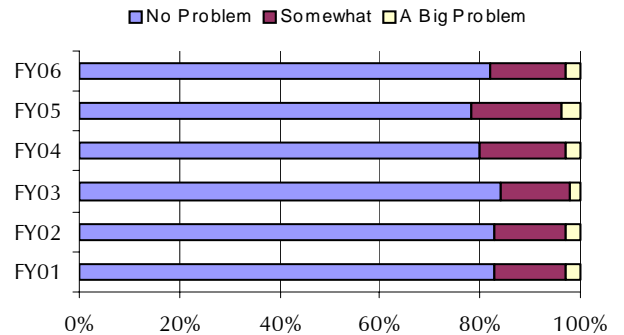
How much of a problem is alcohol or drug abuse in your neighborhood?

Respondents who believed that alcohol or drug abuse is a problem in their neighborhood increased in the last four years from 35% in FY03 to 46% in FY06.



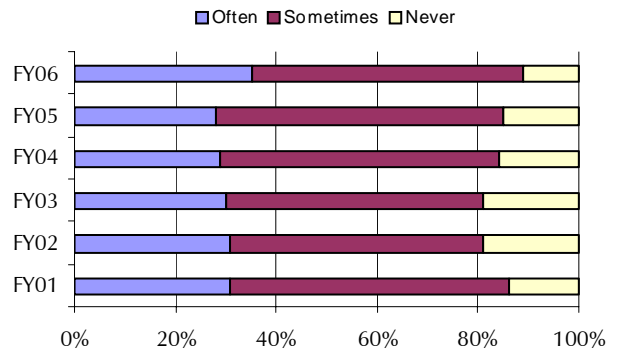
How much of a problem is neighbors fighting in your neighborhood?

Over the past six years, a fairly high percentage of respondents have not thought neighbors fighting in their neighborhood was a problem, ranging from 79% to 83%.



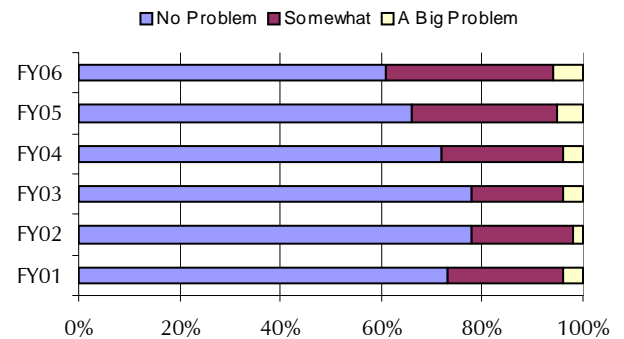
How often is this fighting within a family?

Respondents who thought there was often fighting (within a family) in their neighborhood dropped to 28% in FY05 and then increased to 35% in FY06.



How much of a problem is graffiti in your neighborhood?

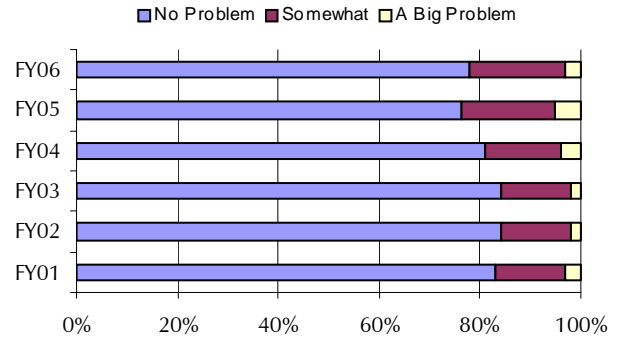
Residents who reported that graffiti was a problem in their neighborhood increased from 22% in FY02 and FY03 to 39% in FY06.



Neighborhoods

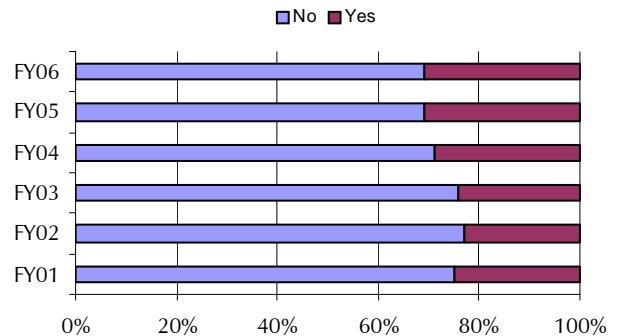
How much of a problem in your neighborhood is kids hanging around after school and on the weekends?

The percentage of county residents who responded that kids hanging around the neighborhood is somewhat of a problem or a big problem has increased from 17% in FY01 to 22% in FY06.



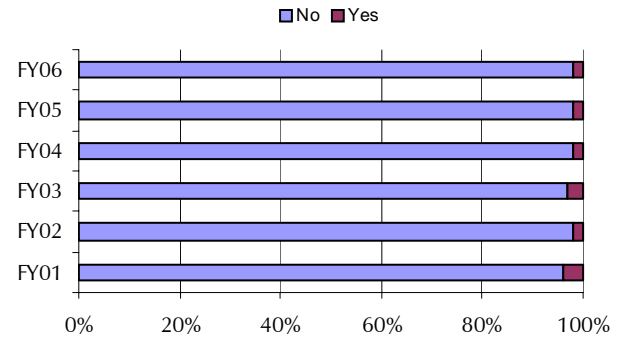
Are you aware of any homeless adults in your neighborhood?

Residents who responded they were aware of homeless adults in their neighborhood increased from 23% in FY02 to 31% in FY06. In FY06, the Southeast district had the highest percentage (52%) reporting homeless adults in their neighborhood.

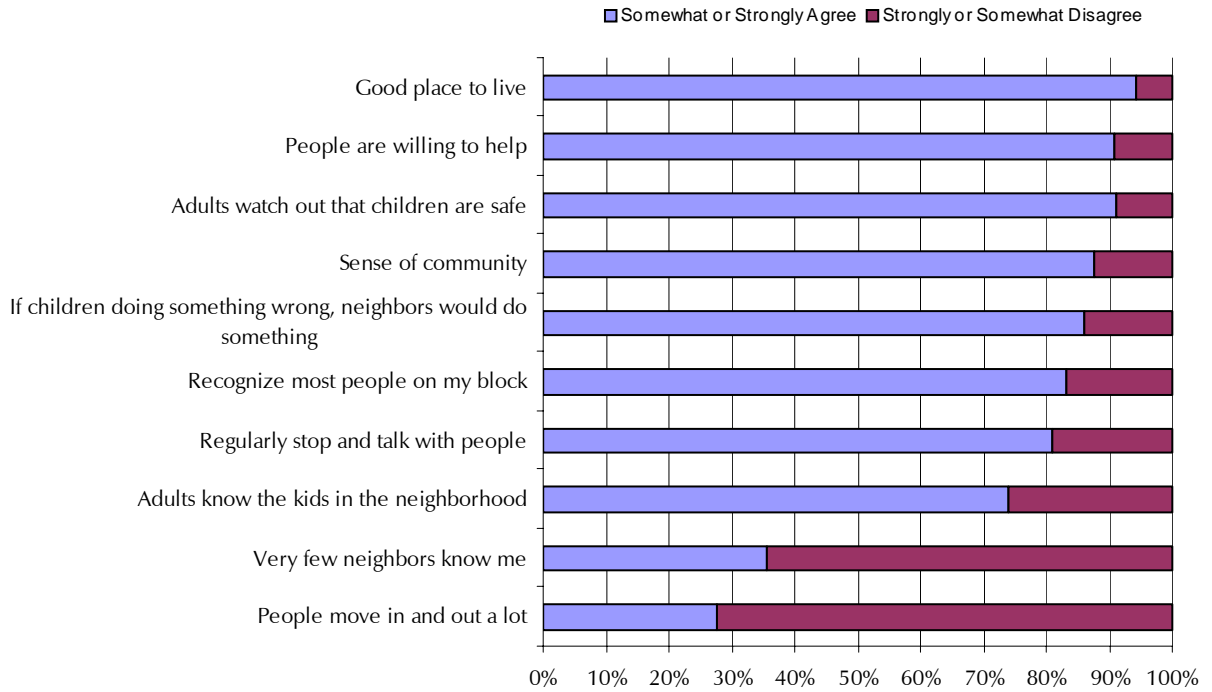


Are you aware of any homeless children in your neighborhood?

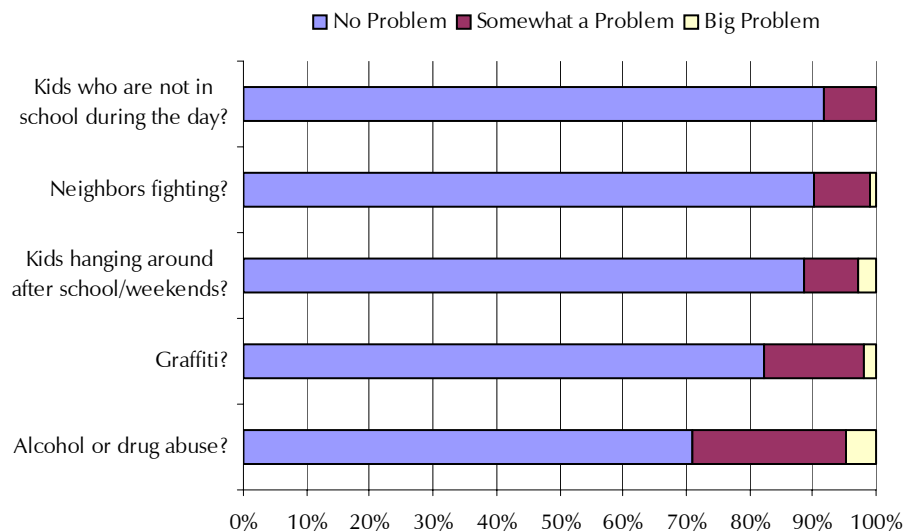
A consistently small percentage of county residents were aware of homeless children in their neighborhood. It declined slightly from 4% in FY01 to 2% in FY06.



Neighborhood Qualities

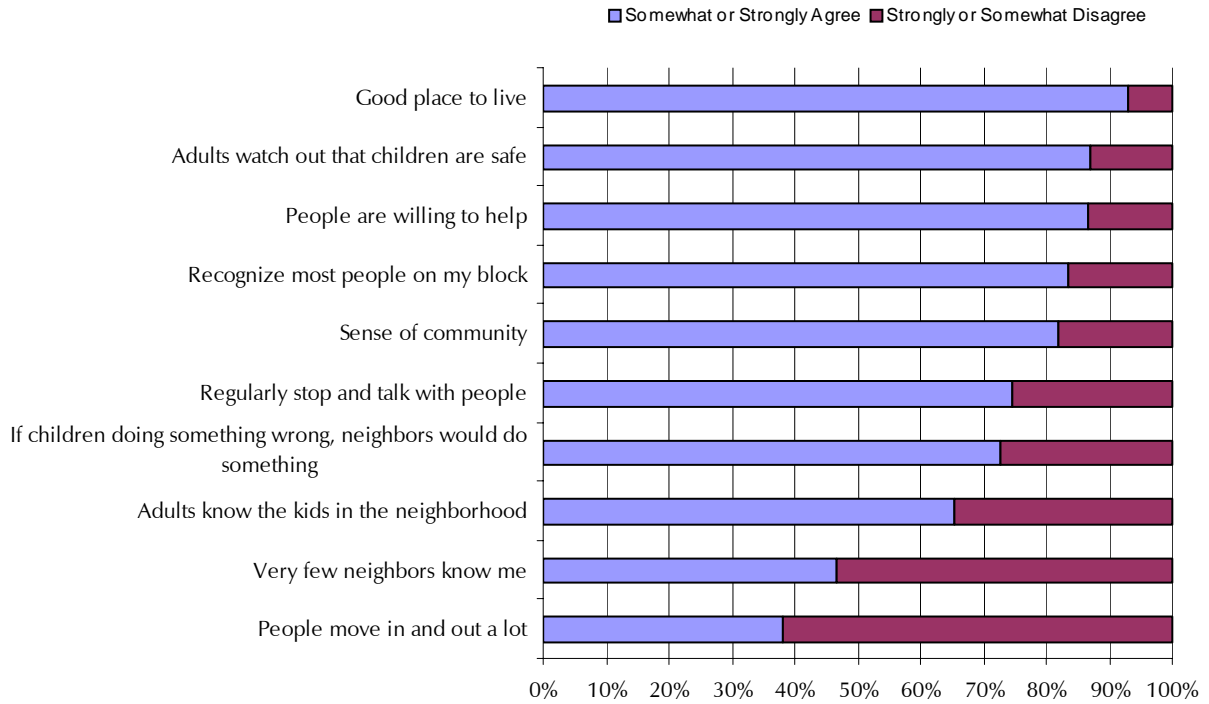


Neighborhood Problems

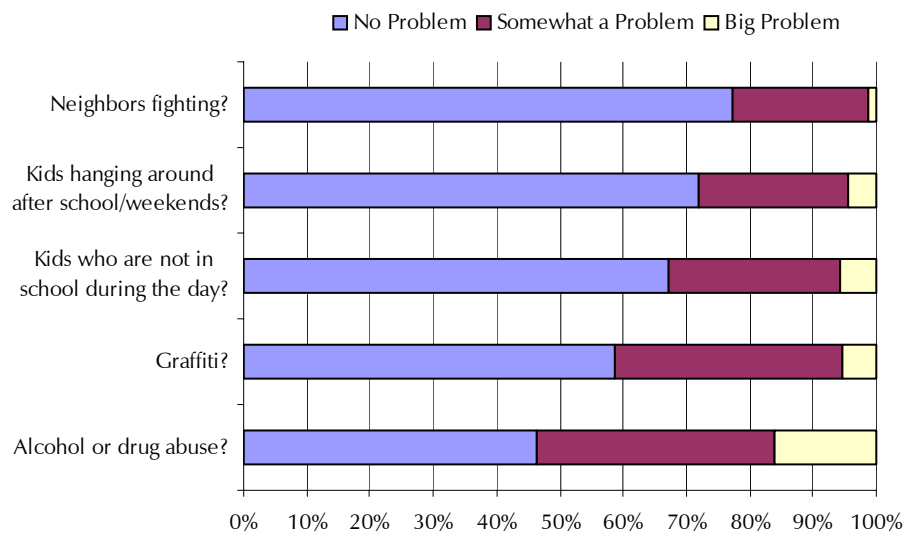


Neighborhoods North District

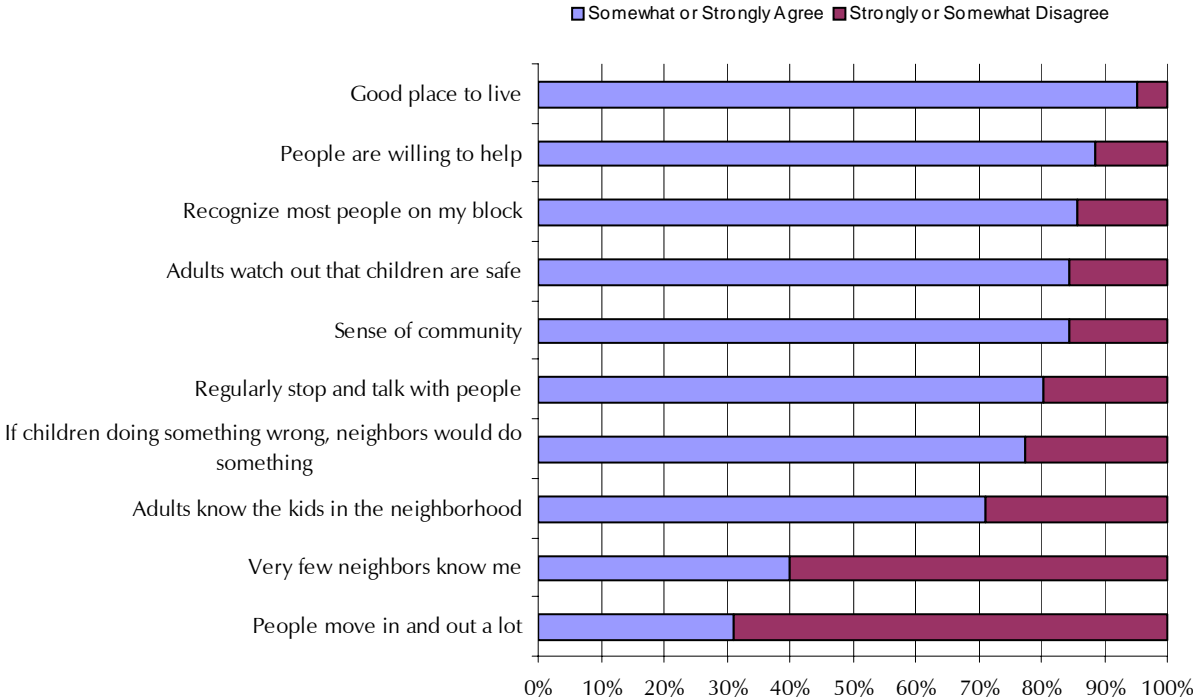
Neighborhood Qualities



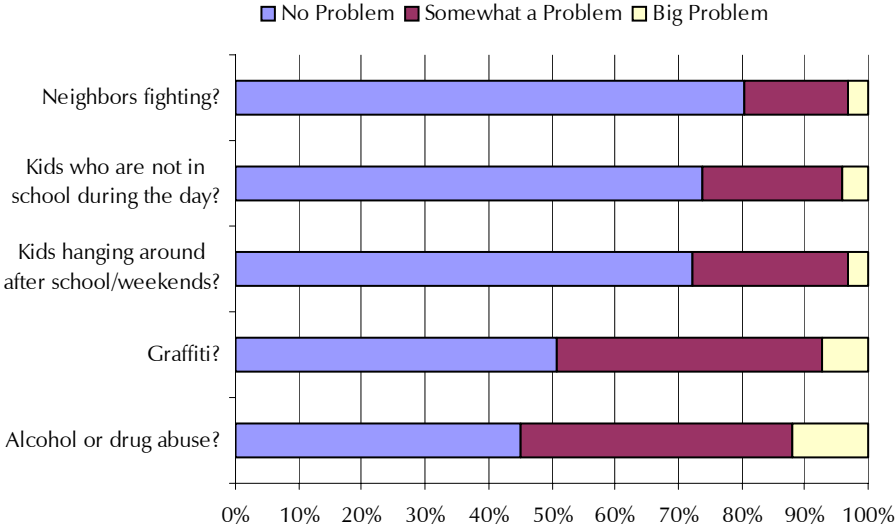
Neighborhood Problems



Neighborhood Qualities

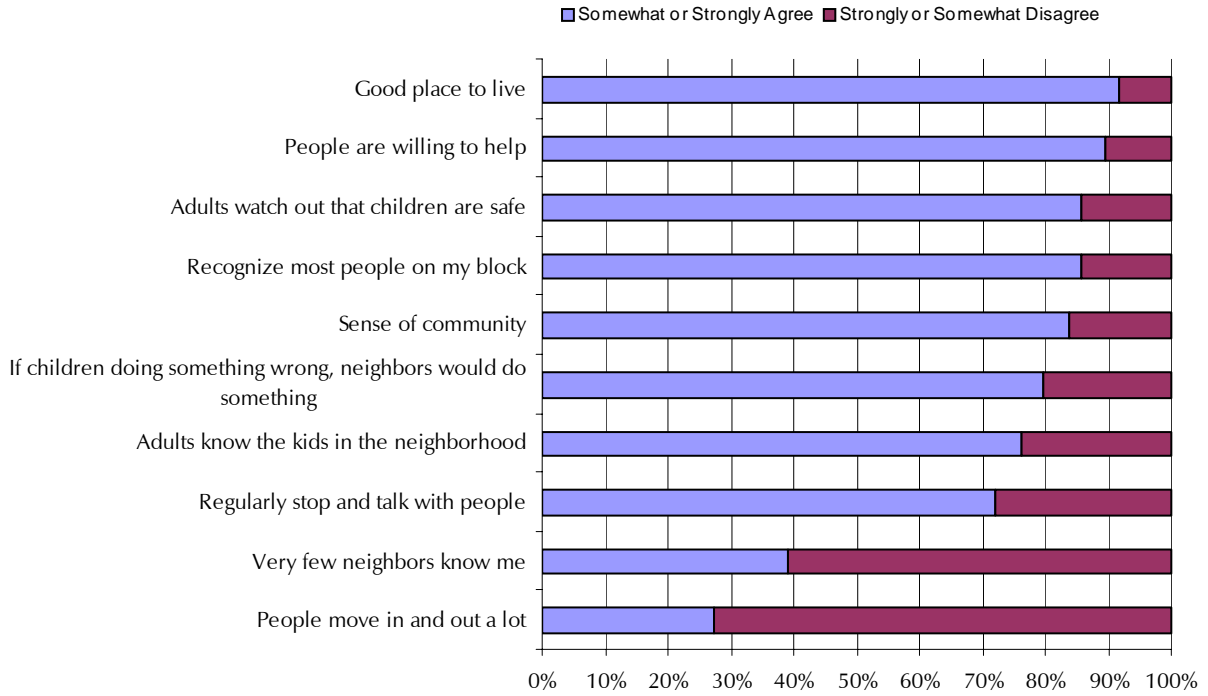


Neighborhood Problems

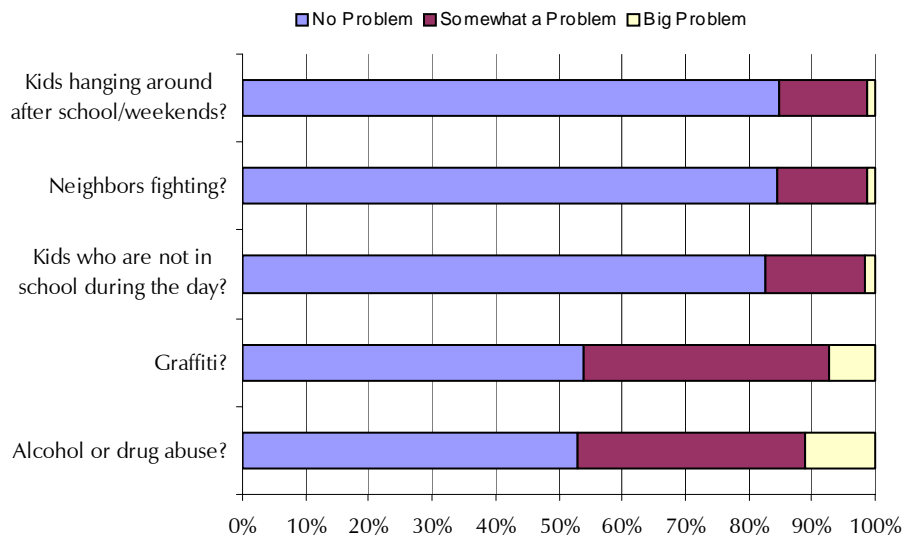


Neighborhoods Southeast District

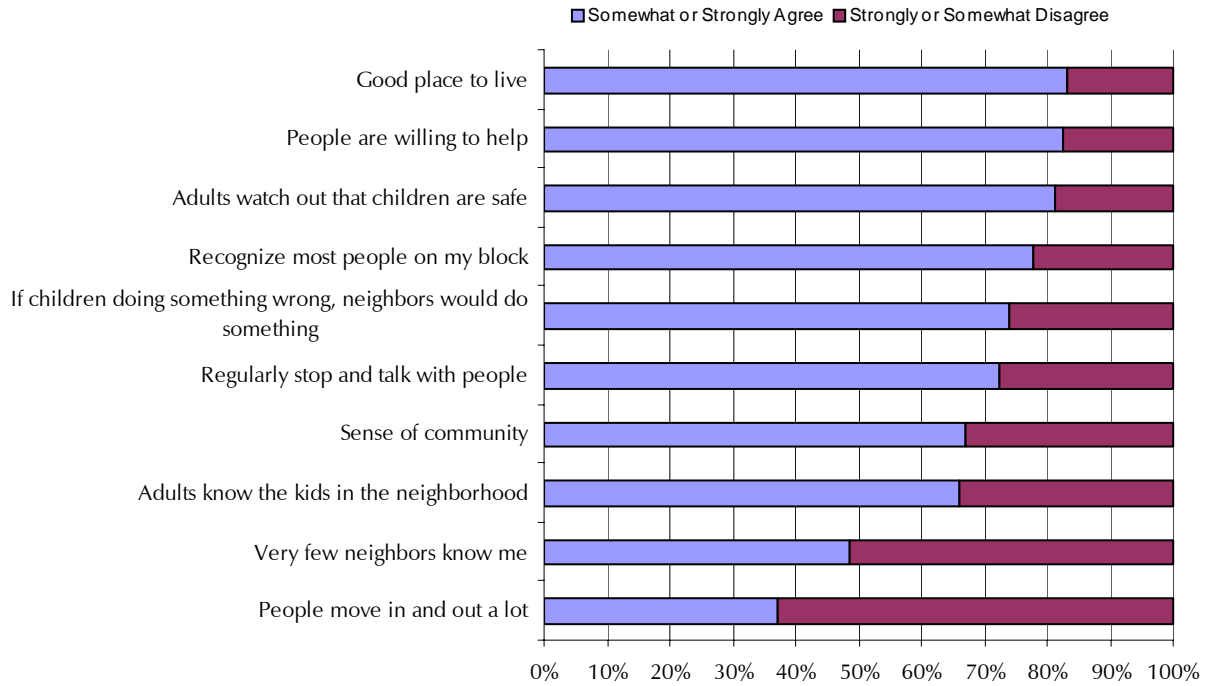
Neighborhood Qualities



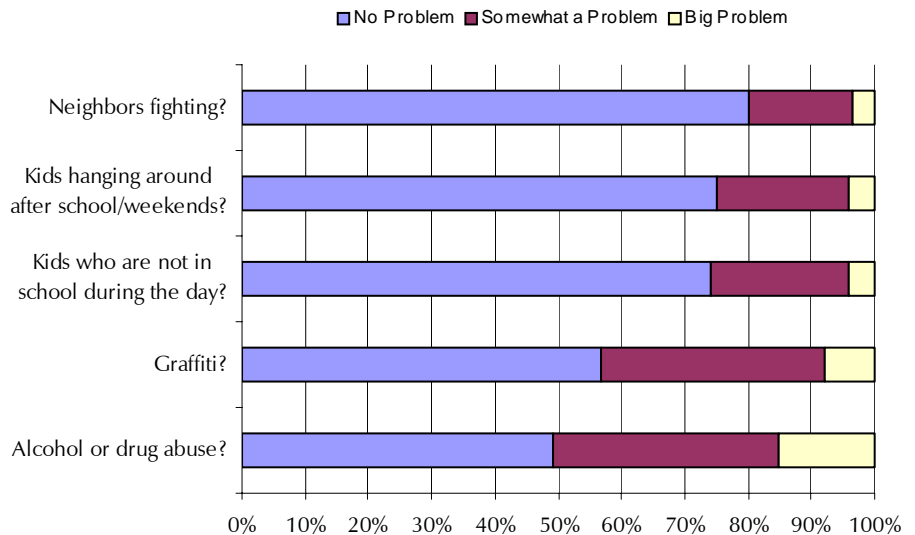
Neighborhood Problems



Neighborhood Qualities

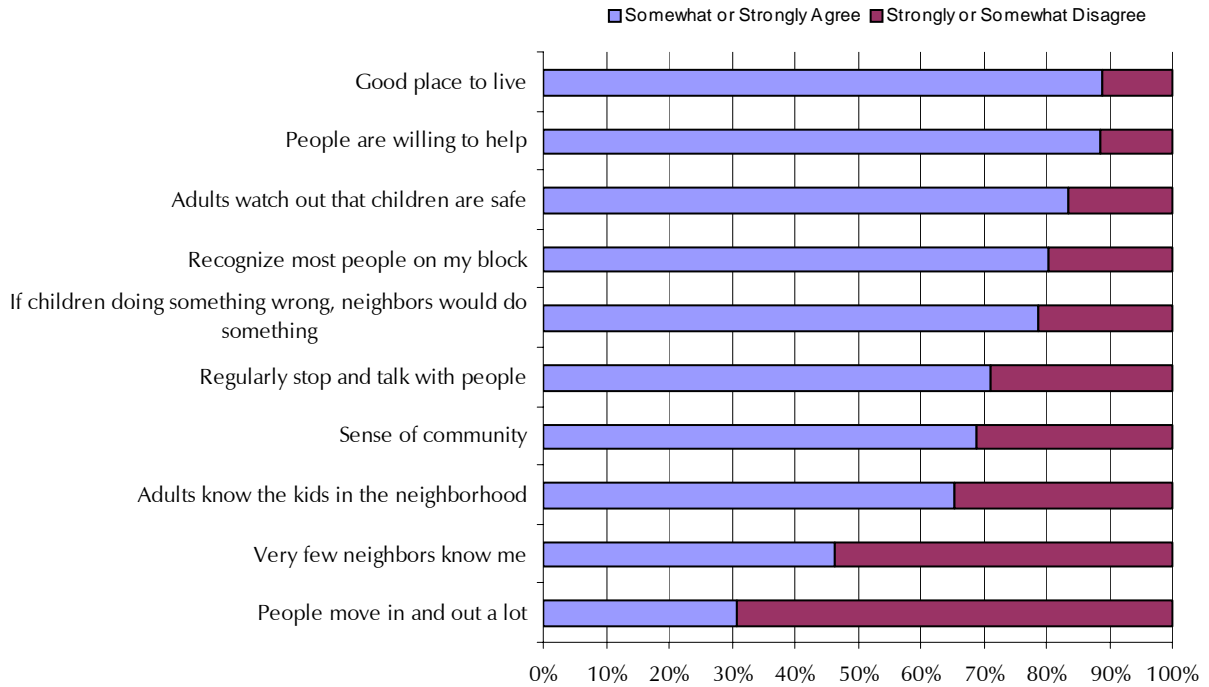


Neighborhood Problems

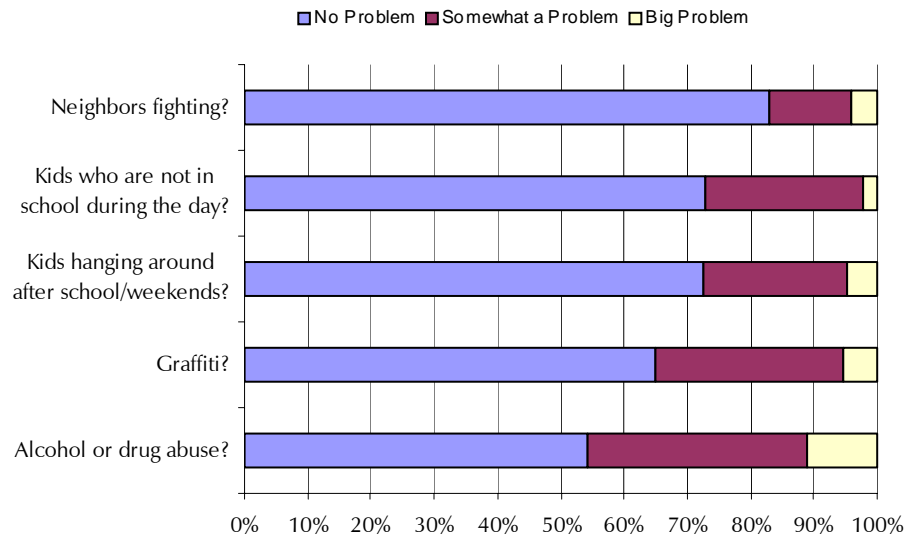


Neighborhoods East District

Neighborhood Qualities



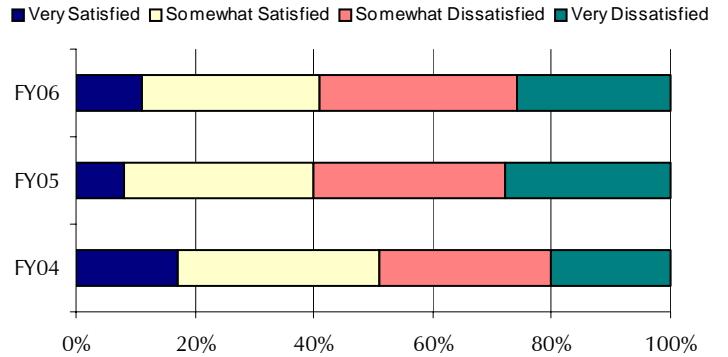
Neighborhood Problems



Thinking about local public schools in Multnomah County, how satisfied are you with the education provided?

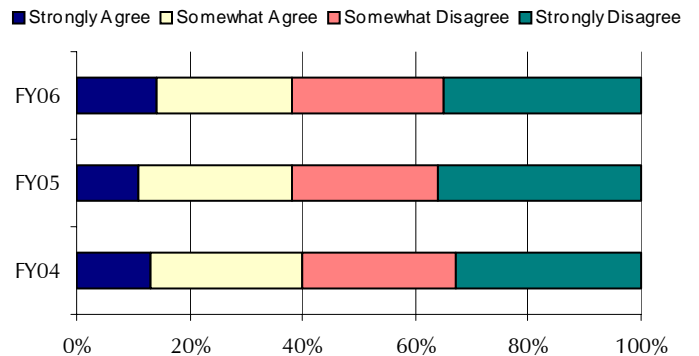
In 2003 voters passed a temporary income tax to fund the eight schools districts in the county and County programs. These questions were added to the survey about citizen satisfaction with the districts.

In each of the three years surveyed, the percentage of residents who had at least one child enrolled in a public school in the county was 23%. Satisfaction with the school districts declined from FY04 to FY06.



Would you agree or disagree that schools are spending their money wisely?

Agreement with the statement that schools were spending their money wisely declined slightly in the three year period from 40% to 38%.

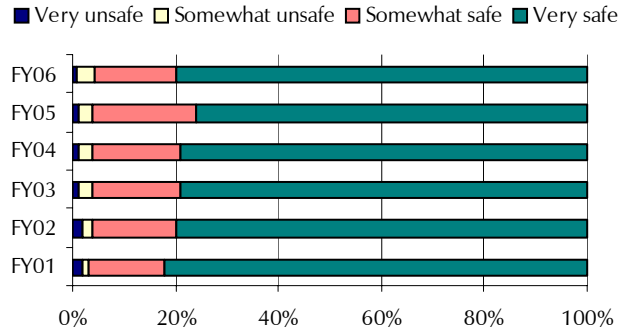


Sense of Safety

In general, how safe do you feel walking alone in your neighborhood during the day?

One of the County's budgeting priorities is that residents should feel safe at home, work, school, and at play. The County provides law enforcement services to the unincorporated county and jails, prosecution, as well as supervision of adult and juvenile offenders county-wide.

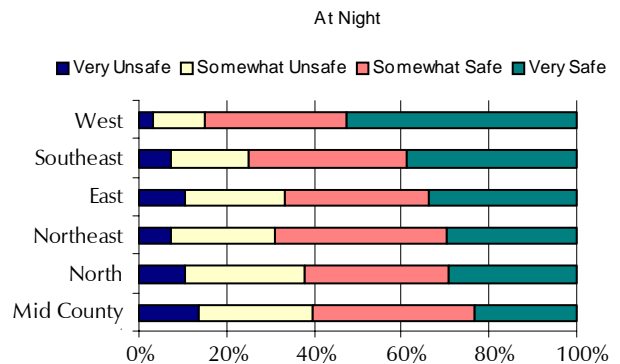
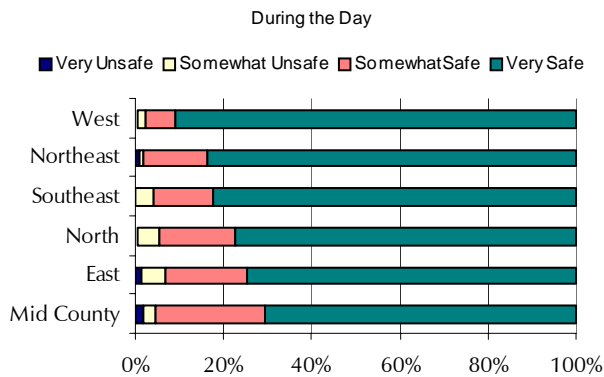
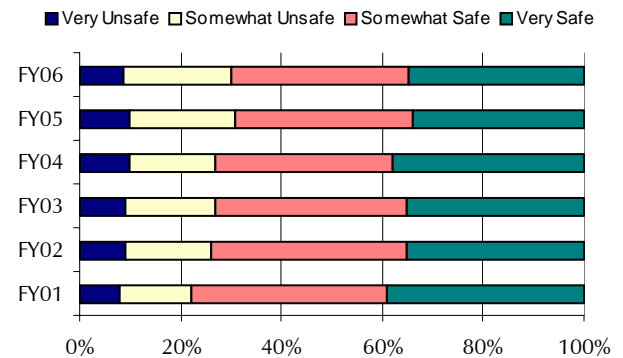
Generally, a high percentage of respondents felt very safe in their neighborhood during the day.



In general, how safe do you feel walking alone in your neighborhood at night?

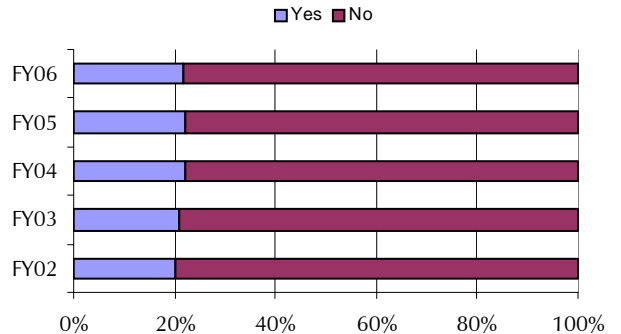
Residents reported they feel less safe in their neighborhoods at night. Since FY01, the percentage of respondents who do not feel safe has increased from 22% to 30%.

Responses about safety in the six districts in the County vary (see charts below).

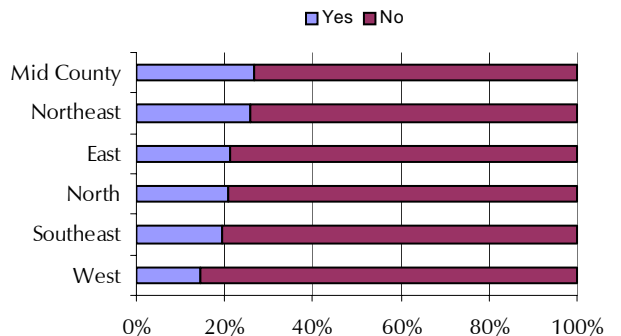


In the past year have you been a victim of a crime?

In the past five years, the percentage of residents who reported that they had been the victim of a crime ranged from 20% to 22%.

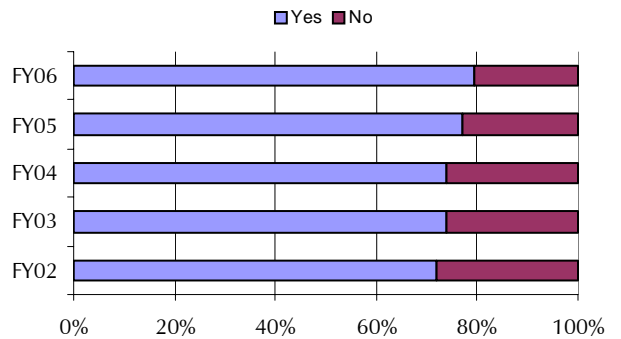


In FY06, a higher percentage of residents in the Mid County and Northeast districts reported they have been a victim of a crime.



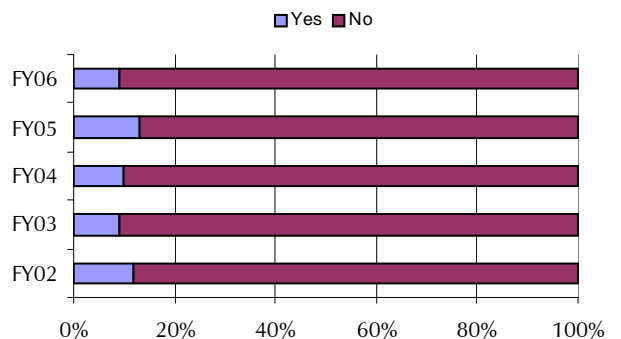
Did you report the crime?

The percentage of residents who reported crimes increased in the last five years from 72% to 80%. Residents in the North district were less likely to report that they have been a victim of a crime. The reporting rate varies from 68% of North district respondents to 84% of Mid County respondents.



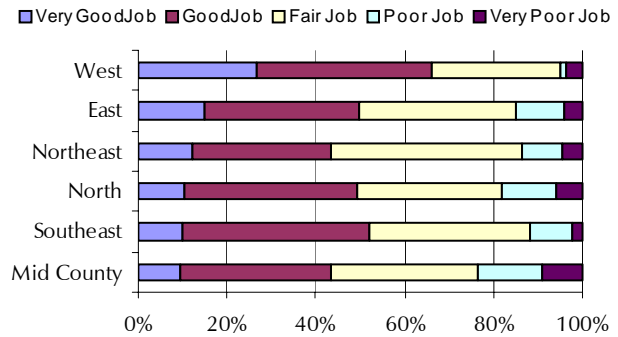
Did you have contact with the District Attorney's Office?

The percentage of residents who reported they have had contact with the District Attorney's Office ranges from 9% to 13%.



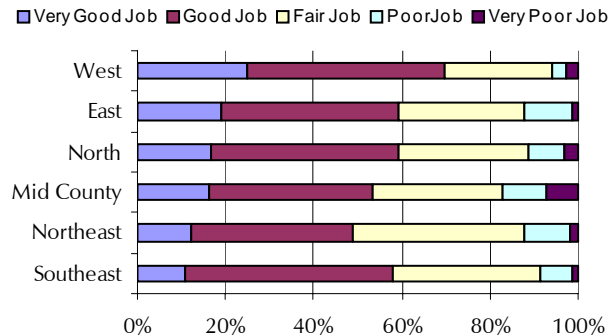
How good a job does the criminal justice system in Multnomah County do in controlling and preventing crime in your neighborhood?

In 2006, three new public safety questions were added to the survey. The criminal justice system includes agencies outside the County such as the State Court system, the Oregon Department of Corrections, and the various city police agencies. Overall, 50% of respondents thought that the criminal justice system was doing a good or very good job. About 15% thought it was doing a poor or very poor job. By district, respondents who felt that the system was doing a good or very good job ranged from 43% to 67%.



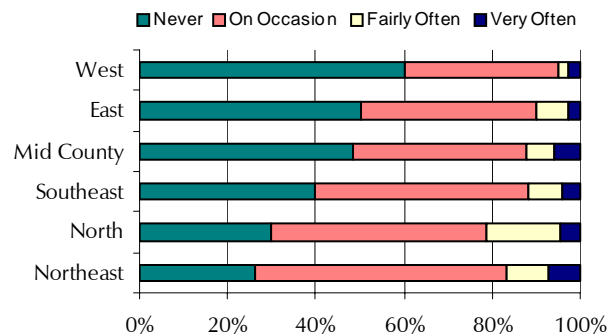
How good does law enforcement do in controlling and preventing crime in your neighborhood?

Including the County Sheriff's Office, there are eight different police agencies in Multnomah County. The Sheriff's Office patrols the unincorporated area and has contracts to patrol the cities of Maywood Park and Wood Village. In FY06, 58% of all residents responded that law enforcement was doing a good or very good job. Among the districts, respondents ranged from 48% to 70% who thought that law enforcement was doing a good job or very good job.



How often do you think law enforcement stops people on the streets of your neighborhood without a good reason?

In FY06, 13% of all respondents thought that law enforcement stopped people without good reason fairly or very often. This percentage varied among residents in the six districts. In the West district, 6% of residents thought stops were made without reason fairly or very often compared to North district, where 21% of residents had this belief.



Appendix

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2006

Prior Year
TOTALS

	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
COUNTY LEADERSHIP												
Q1A - Overall satisfaction with Multnomah County service.												
Very dissatisfied	4%	7%	6%	7%	9%	7%	7%	10%				
Somewhat dissatisfied	16%	17%	23%	18%	23%	25%	21%	22%				
Somewhat satisfied	60%	65%	59%	52%	53%	54%	56%	55%				
Very satisfied	21%	12%	13%	24%	15%	14%	17%	14%				
							(1,505)	(1,575)				
Q1B - I have confidence that the elected leadership of Multnomah County manages the County well.												
Strongly disagree	17%	20%	22%	15%	27%	25%	21%	19%				
Somewhat disagree	34%	28%	31%	31%	33%	37%	33%	27%				
Somewhat agree	41%	48%	42%	45%	32%	36%	40%	46%				
Strongly agree	8%	4%	5%	9%	9%	3%	7%	7%				
							(1,501)	(1,560)				
ANIMAL CONTROL												
Q2A - In the past year, have you had any problems in your neighborhood with barking dogs?												
No	83%	79%	77%	81%	77%	74%	79%	81%	81%	82%	82%	70%
Yes	17%	21%	23%	19%	23%	26%	22%	19%	19%	18%	18%	30%
							(1,544)	(1,598)	(1,693)	(1,594)	(1,985)	(1,502)
Q2B - In the past year, have you had any problems in your neighborhood with animals running loose?												
No	78%	68%	74%	76%	70%	70%	73%	71%	70%	72%	75%	66%
Yes	22%	32%	26%	24%	30%	30%	27%	29%	30%	28%	25%	34%
							(1,546)	(1,597)	(1,691)	(1,591)	(1,988)	(1,502)
Q2C - In the past year, have you had any problems in your neighborhood with a vicious animal?												
No	92%	89%	93%	95%	94%	89%	92%	92%	93%	93%	93%	91%
Yes	8%	11%	7%	6%	6%	11%	8%	9%	7%	7%	7%	9%
							(1,543)	(1,597)	(1,689)	(1,590)	(1,984)	(1,498)

2006

Prior Year
TOTALS

	2006						Prior Year TOTALS					
	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
ANIMAL CONTROL												
Q2D - In the past year, have you reported an animal problem in your neighborhood to Multnomah County Animal Services:												
No	93%	89%	88%	94%	85%	89%	89%	92%	91%	91%	91%	90%
Yes	7%	11%	12%	6%	15%	11%	11%	8%	9%	9%	9%	10%
							(1,546)	(1,599)	(1,692)	(1,592)	(1,987)	(1,503)
Q2E - Thinking about the last time you called Multnomah County Animal Services, how satisfied were you with the service you received?												
Very dissatisfied	44%	36%	32%	27%	31%	29%	32%	34%	36%	38%	27%	32%
Somewhat dissatisfied	17%	25%	39%	20%	3%	14%	18%	22%	20%	20%	18%	14%
Somewhat satisfied	28%	14%	7%	13%	36%	29%	23%	22%	20%	19%	24%	25%
Very satisfied	11%	25%	23%	40%	31%	29%	27%	22%	24%	23%	31%	29%
							(157)	(131)	(155)	(143)	(160)	(146)
LIBRARY												
Q3A - In the past 12 months, have you visited a Multnomah County library in person?												
No	33%	41%	33%	26%	43%	34%	35%	37%	40%	41%	40%	37%
Yes	67%	59%	67%	74%	57%	66%	65%	63%	60%	59%	60%	63%
							(1,546)	(1,595)	(1,692)	(1,593)	(1,987)	(1,502)
<i>Thinking about the Multnomah County library you usually go to . . .</i>												
Q3B - In general, how satisfied are you with the hours it is open?												
Very dissatisfied	--	1%	2%	3%	1%	1%	1%	2%	1%	1%	2%	2%
Somewhat dissatisfied	9%	9%	10%	9%	7%	11%	9%	11%	10%	8%	8%	7%
Somewhat satisfied	31%	38%	35%	37%	35%	28%	34%	35%	33%	41%	40%	32%
Very satisfied	59%	52%	53%	51%	57%	6%	56%	53%	56%	50%	50%	59%
							(997)	(999)	(1,002)	(1,177)	(1,177)	(932)
Q3C - In general, how satisfied are you with its location?												
Very dissatisfied	--	1%	1%	2%	1%	--	1%	1%	1%	-	1%	1%
Somewhat dissatisfied	2%	4%	2%	5%	2%	1%	3%	2%	2%	1%	1%	3%
Somewhat satisfied	9%	23%	9%	13%	14%	16%	14%	17%	17%	20%	22%	21%
Very satisfied	89%	73%	89%	80%	82%	83%	83%	80%	80%	79%	76%	75%
							(1,003)	(1,010)	(1,010)	(939)	(1,178)	(936)

2006

Prior Year
TOTALS

	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
LIBRARY -continued												
Q3D - In general, how satisfied are you with availability of books and materials?												
Very dissatisfied	1%	1%	2%	4%	1%	--	2%	1%	2%	1%	3%	2%
Somewhat dissatisfied	4%	11%	6%	9%	6%	12%	8%	7%	9%	9%	7%	7%
Somewhat satisfied	29%	33%	34%	34%	30%	31%	32%	35%	29%	37%	34%	33%
Very satisfied	67%	54%	58%	53%	62%	57%	58%	56%	60%	53%	56%	58%
							(996)	(994)	(993)	(930)	(1,175)	(926)
Q3E - In general, how satisfied are you with the assistance provided by library staff?												
Very dissatisfied	1%	1%	1%	2%	1%	1%	1%	1%	1%	-	1%	1%
Somewhat dissatisfied	--	1%	3%	1%	2%	2%	2%	2%	2%	2%	2%	1%
Somewhat satisfied	15%	18%	20%	13%	15%	18%	16%	21%	18%	21%	21%	19%
Very satisfied	85%	80%	76%	84%	83%	79%	81%	76%	79%	77%	76%	79%
							(980)	(981)	(984)	(914)	(1,150)	(917)
Q3F - In general, how satisfied are you with the children's programs?												
Very dissatisfied	--	--	3%	--	3%	3%	1%	--	1%	1%	1%	3%
Somewhat dissatisfied	4%	7%	6%	1%	3%	4%	4%	3%	3%	2%	3%	2%
Somewhat satisfied	32%	30%	21%	33%	33%	20%	28%	33%	21%	28%	27%	26%
Very satisfied	65%	64%	69%	66%	62%	74%	67%	63%	75%	69%	69%	69%
							(489)	(525)	(374)	(344)	(462)	(386)
Q3G - In the past year, have you contacted the Multnomah County library by telephone?												
No	73%	77%	66%	71%	80%	77%	74%	75%	74%	76%	75%	70%
Yes	27%	23%	34%	29%	20%	23%	26%	26%	26%	24%	25%	30%
							(1,542)	(1,597)	(1,692)	(1,588)	(1,983)	(1,502)
Q3H - In the past year, have you contacted the Multnomah County library by computer?												
No	57%	67%	56%	59%	77%	73%	65%	69%	73%	76%	79%	78%
Yes	43%	33%	44%	41%	23%	27%	35%	31%	27%	24%	21%	22%
							(1,547)	(1,598)	(1,690)	(1,591)	(1,985)	(1,504)

2006							Prior Year TOTALS					
	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
LIBRARY - continued												
Q3I - Overall, how satisfied are you with Multnomah County libraries?												
Very dissatisfied	1%	--	--	1%	1%	--	1%	1%	1%	1%	1%	2%
Somewhat dissatisfied	2%	1%	3%	3%	5%	2%	2%	3%	3%	3%	2%	1%
Somewhat satisfied	28%	37%	29%	30%	36%	36%	33%	33%	32%	30%	30%	24%
Very satisfied	69%	61%	68%	66%	61%	54%	64%	63%	64%	66%	67%	73%
							(1,382)	(1,429)	(1,448)	(1,269)	(1,607)	(1,203)
VOTING												
Q4A - In the last year, did you vote in Multnomah County?												
No	13%	17%	13%	15%	17%	21%	16%	15%				
Yes	88%	84%	87%	86%	83%	79%	84%	85%				
							(1,535)	(1,598)				
Q4B - Did you not vote because:												
You did not want to	3%	10%	26%	11%	17%	17%	15%	16%				
Your are not registered to vote in Multnomah County	50%	34%	20%	35%	43%	42%	38%	41%				
Some other reason	47%	56%	54%	54%	41%	42%	47%	43%				
							(240)	(236)				

		2006						Prior Year TOTALS					
		West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
SCHOOL DISTRICT SERVICES													
Q5 -	Thinking about local public schools in Multnomah County, how satisfied are you with the education provided?												
	Very dissatisfied	20%	34%	29%	26%	22%	25%	26%	28%	20%			
	Somewhat dissatisfied	37%	32%	35%	33%	31%	28%	33%	32%	29%			
	Somewhat satisfied	30%	26%	31%	32%	32%	31%	30%	32%	34%			
	Very satisfied	13%	8%	5%	9%	15%	17%	11%	8%	17%			
								(1,338)	(1,378)	(1,287)			
Q5A -	Would you agree or disagree that schools are spending their dollars wisely?												
	Strongly disagree	26%	38%	38%	26%	43%	40%	35%	36%	33%			
	Somewhat disagree	27%	30%	26%	30%	24%	25%	27%	26%	27%			
	Somewhat agree	30%	21%	25%	26%	23%	19%	24%	27%	27%			
	Strongly agree	17%	10%	11%	18%	11%	16%	14%	11%	13%			
								(1,417)	(1,458)	(1,452)			
Q5B -	Do you have at least one child who is enrolled in a public school in Multnomah County?												
	No	82%	81%	83%	79%	74%	68%	77%	78%	77%			
	Yes	18%	19%	17%	22%	26%	32%	23%	23%	23%			
								(1,547)	(1,598)	(1,693)			
Q5C -	What school does he/she attend?												

	2006						Prior Year TOTALS					
	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
COUNTY SERVICES												
Q6A - In the past year, have you attempted to find out about or use any city or county service besides animal services or the library?												
No	61%	66%	58%	65%	62%	73%	64%	67%	69%	70%	76%	72%
Yes	39%	34%	42%	35%	38%	27%	36%	33%	31%	30%	24%	28%
							(1,534)	(1,578)	(1,651)	(1,565)	(1,924)	(1,485)
Q6B - How difficult or easy was it to find the service?												
Very difficult	8%	11%	9%	9%	13%	12%	10%	11%	12%	13%	13%	
Somewhat difficult	22%	25%	25%	25%	22%	35%	25%	26%	25%	16%	14%	
Somewhat easy	31%	45%	42%	30%	34%	28%	34%	38%	28%	28%	19%	
Very easy	39%	20%	24%	36%	31%	26%	30%	25%	35%	43%	54%	
							(546)	(518)	(511)	(454)	(456)	
Q6C - Did you know there is a City/County Telephone Information and Referral number?												
No	74%	70%	67%	72%	68%	74%	71%	71%	74%	76%	76%	72%
Yes	26%	30%	34%	28%	32%	26%	29%	29%	26%	24%	24%	28%
							(1,542)	(1,594)	(1,688)	(1,590)	(1,978)	(1,500)
Q6D - Have you used the City/County Information and Referral number in the past year?												
No	66%	55%	59%	65%	65%	70%	64%	64%	70%	72%	63%	68%
Yes	34%	45%	41%	35%	35%	30%	36%	36%	30%	28%	37%	32%
							(449)	(463)	(426)	(384)	(471)	(415)

	2006						Prior Year TOTALS					
	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
COUNTY SERVICES -continued												
Q6E - How satisfied were you with the information received?												
Very dissatisfied	13%	6%	11%	17%	11%	15%	12%	13%	12%	15%	7%	8%
Somewhat dissatisfied	4%	15%	17%	13%	14%	10%	13%	12%	12%	9%	9%	5%
Somewhat satisfied	17%	29%	37%	29%	32%	35%	31%	35%	30%	25%	29%	30%
Very satisfied	65%	50%	34%	42%	43%	40%	44%	41%	46%	51%	55%	57%
							(159)	(168)	(129)	(107)	(170)	(131)
Q7 - Do you have access to the Internet either from home or from another location?												
No	9%	22%	12%	13%	21%	15%	15%	20%	21%	24%	26%	25%
Yes	91%	79%	88%	87%	79%	85%	85%	80%	79%	76%	74%	75%
							(1,548)	(1,599)	(1,692)	(1,593)	(1,988)	(1,504)
Q7A - Did you know Multnomah County has a web page?												
No	33%	35%	28%	32%	38%	42%	35%	38%	40%	45%	47%	50%
Yes	67%	65%	72%	69%	62%	58%	65%	62%	60%	55%	53%	50%
							(1,316)	(1,279)	(1,340)	(1,215)	(1,470)	(1,131)
Q7B - Have you ever used the Multnomah County web page?												
No	45%	44%	45%	46%	55%	58%	49%	50%	49%	61%	57%	61%
Yes	55%	56%	55%	54%	45%	42%	51%	50%	51%	39%	43%	39%
							(854)	(785)	(804)	(661)	(777)	(560)
Q7C - How satisfied were you with the web page?												
Very dissatisfied	4%	6%	4%	3%	9%	2%	4%	4%	3%	2%	1%	3%
Somewhat dissatisfied	6%	8%	14%	9%	6%	12%	9%	11%	10%	8%	7%	7%
Somewhat satisfied	65%	58%	58%	58%	69%	60%	61%	60%	55%	56%	48%	48%
Very satisfied	26%	28%	24%	30%	16%	27%	25%	26%	32%	34%	44%	42%
							(418)	(384)	(395)	(247)	(305)	(201)

2006

Prior Year
TOTALS

	2006						County Total	Prior Year TOTALS				
	West	North	NE	SE	Mid-Co	East		2005	2004	2003	2002	2001
COUNTY SERVICES - continued												
Q8A - In the past year, have you been a victim of a crime?												
No	85%	79%	74%	81%	73%	79%	78%	78%	78%	79%	80%	
Yes	15%	21%	26%	20%	27%	21%	22%	22%	22%	21%	20%	
							(1,548)	(1,598)	(1,693)	(1,592)	(1,989)	
Q8B - Did you report the crime?												
No	18%	32%	22%	24%	16%	19%	21%	23%	26%	26%	28%	
Yes	82%	68%	78%	76%	84%	82%	80%	77%	74%	74%	72%	
							(337)	(353)	(378)	(333)	(405)	
Q9A - Did you have contact with the District Attorney's Office?												
No	95%	91%	93%	96%	88%	85%	91%	87%	90%	91%	88%	
Yes	5%	9%	7%	4%	12%	15%	9%	13%	10%	9%	12%	
							(337)	(352)	(390)	(331)	(403)	
Q9B - Did they inform you of services that may help you?												
No							42%	49%	33%	28%	36%	
Yes		Numbers	too	small			58%	51%	67%	72%	64%	
							(31)	(45)	(40)	(29)	(47)	
Q9C - Did you receive help from a DA-appointed victim's advocate?												
No	100%	91%	99%	98%	96%	93%	96%	95%	85%	85%	52%	
Yes	--	9%	2%	2%	4%	7%	4%	5%	15%	15%	48%	
							(334)	(351)	(27)	(20)	(29)	
Q9D - Overall, how satisfied were you with this service?												
Very dissatisfied							13%	6%	-	-	7%	
Somewhat dissatisfied		Numbers	too	small			21%	6%	-	-	7%	
Somewhat satisfied							26%	33%	-	67%	22%	
Very satisfied							40%	56%	100%	33%	64%	
							(13)	(18)	(4)	(3)	(14)	

2006

Prior Year
TOTALS

	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
COUNTY SERVICES - continued												
Q10A - Do you use any of these bridges at least once a week: Sellwood, Hawthorne, Morrison, Burnside, Broadway, and/or Sauvie Island?												
No	37%	43%	30%	26%	66%	74%	47%	45%	45%	50%	44%	
Yes	63%	57%	70%	74%	34%	26%	53%	60%	55%	50%	56%	
							(1,545)	(256)	(1,693)	(1,591)	(1,983)	
Q10B - In the past year, have you experienced a bridge closure or delay due to a special event or construction?												
No	36%	35%	26%	38%	35%	52%	35%	42%	43%	39%	38%	
Yes	64%	66%	74%	62%	65%	48%	65%	58%	57%	61%	62%	
							(815)	(878)	(921)	(786)	(1,093)	
Q10C - Do you feel you were adequately notified in advance of the changes in traffic flow due to the event or construction?												
No	19%	16%	25%	24%	25%	25%	23%	23%	27%	24%	23%	
Yes	81%	84%	75%	76%	75%	75%	77%	77%	73%	76%	77%	
							(522)	(503)	(512)	(474)	(671)	

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Prior Year
TOTALS

	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
NEIGHBORHOOD												
Q11A – I think my neighborhood is a good place for me to live.												
Strongly disagree	--	2%	1%	2%	5%	3%	3%	3%	3%	2%	3%	4%
Somewhat disagree	2%	5%	4%	6%	12%	8%	6%	8%	6%	6%	5%	5%
Somewhat agree	15%	34%	27%	18%	37%	32%	27%	30%	28%	30%	30%	28%
Strongly agree	83%	59%	68%	73%	46%	57%	65%	59%	63%	62%	62%	64%
							(1,491)	(1,544)	(1,662)	(1,579)	(1,967)	(1,492)
Q11B - I feel there is a sense of community in my neighborhood.												
Strongly disagree	3%	6%	3%	4%	13%	9%	7%	9%	9%	7%	7%	8%
Somewhat disagree	10%	12%	13%	13%	20%	22%	15%	16%	15%	16%	13%	13%
Somewhat agree	44%	49%	45%	41%	40%	43%	43%	43%	39%	40%	43%	42%
Strongly agree	44%	33%	40%	43%	27%	26%	35%	33%	37%	37%	37%	37%
							(1,506)	(1,570)	(1,653)	(1,556)	(1,925)	(1,458)
Q11C - If children in my community were doing something wrong, neighbors would do something about it.												
Strongly disagree	3%	9%	5%	8%	12%	10%	8%	10%	8%	6%	6%	8%
Somewhat disagree	11%	18%	18%	13%	14%	12%	14%	15%	13%	13%	11%	13%
Somewhat agree	38%	37%	43%	40%	40%	44%	41%	40%	38%	42%	42%	40%
Strongly agree	48%	36%	34%	40%	34%	35%	38%	35%	41%	39%	41%	39%
							(1,452)	(1,499)	(1,542)	(1,449)	(1,817)	(1,339)
Q11D - Adults in my community know the kids in their neighborhood.												
Strongly disagree	8%	10%	9%	9%	13%	13%	10%	13%	11%	9%	9%	12%
Somewhat disagree	18%	25%	20%	15%	22%	22%	20%	19%	19%	19%	15%	19%
Somewhat agree	46%	44%	43%	45%	44%	42%	44%	43%	39%	43%	44%	40%
Strongly agree	28%	22%	28%	32%	22%	24%	26%	26%	31%	29%	32%	29%
							(1,412)	(1,456)	(1,517)	(1,410)	(1,772)	(1,330)

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Prior Year
TOTALS

	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
NEIGHBORHOOD - continued												
Q12A - Very few of my neighbors know me.												
Strongly disagree	37%	31%	37%	33%	28%	28%	32%	30%	34%	28%	30%	28%
Somewhat disagree	28%	22%	23%	28%	23%	26%	25%	22%	24%	24%	22%	21%
Somewhat agree	21%	29%	27%	22%	29%	26%	25%	28%	23%	29%	29%	29%
Strongly agree	15%	17%	13%	17%	20%	20%	17%	21%	19%	19%	19%	22%
							(1,515)	(1,552)	(1,664)	(1,572)	(1,972)	(1,496)
Q12B - People around here are willing to help their neighbors.												
Strongly disagree	2%	4%	4%	3%	5%	7%	4%	7%	6%	4%	5%	5%
Somewhat disagree	7%	9%	7%	7%	12%	5%	8%	7%	7%	7%	6%	8%
Somewhat agree	38%	44%	42%	40%	41%	46%	42%	42%	41%	44%	43%	41%
Strongly agree	53%	43%	46%	49%	42%	43%	46%	44%	46%	45%	46%	46%
							(1,507)	(1,565)	(1,641)	(1,518)	(1,910)	(1,451)
Q12C - I can recognize most of the people who live on my block.												
Strongly disagree	6%	5%	5%	8%	10%	9%	8%	8%	8%	7%	7%	8%
Somewhat disagree	11%	12%	10%	7%	12%	11%	10%	11%	10%	12%	10%	10%
Somewhat agree	30%	29%	25%	28%	27%	30%	28%	29%	28%	31%	35%	28%
Strongly agree	54%	55%	60%	57%	50%	50%	54%	52%	54%	50%	48%	54%
							(1,538)	(1,587)	(1,674)	(1,582)	(1,971)	(1,491)
Q12D - You can count on adults in this neighborhood to watch out that children are safe.												
Strongly disagree	3%	6%	3%	3%	10%	6%	5%	6%	6%	4%	5%	6%
Somewhat disagree	6%	7%	12%	11%	9%	11%	10%	12%	11%	11%	9%	9%
Somewhat agree	36%	46%	37%	41%	43%	36%	39%	38%	37%	40%	40%	37%
Strongly agree	55%	41%	47%	45%	38%	47%	46%	44%	46%	45%	46%	48%
							(1,436)	(1,491)	(1,535)	(1,423)	(1,836)	(1,371)
Q12E - People move in and out of my neighborhood a lot.												
Strongly disagree	45%	29%	34%	34%	37%	42%	38%	35%	39%	34%	38%	38%
Somewhat disagree	28%	33%	34%	39%	26%	28%	31%	28%	27%	30%	28%	26%
Somewhat agree	16%	27%	21%	18%	19%	18%	19%	20%	19%	22%	21%	20%
Strongly agree	12%	11%	11%	9%	18%	13%	12%	17%	15%	14%	13%	16%
							(1,513)	(1,561)	(1,637)	(1,553)	(1,913)	(1,452)

2006

Prior Year
TOTALS

	West	North	NE	SE	Mid-County	East	County Total	2005	2004	2003	2002	2001
NEIGHBORHOOD - continued												
Q12F - I regularly stop and talk with the people in my neighborhood.												
Strongly disagree	8%	10%	5%	9%	11%	13%	9%	11%	11%	11%	11%	13%
Somewhat disagree	11%	15%	15%	19%	16%	16%	16%	16%	13%	17%	13%	14%
Somewhat agree	37%	40%	36%	36%	38%	37%	37%	37%	39%	38%	42%	38%
Strongly agree	44%	35%	44%	37%	35%	34%	38%	36%	37%	34%	34%	35%
							(1,529)	(1,592)	(1,672)	(1,579)	(1,966)	(1,494)
Q13A - In your neighborhood how much of a problem is kids who are not in school during the day?												
No problem at all	92%	67%	74%	83%	74%	73%	78%	77%	78%	80%	80%	82%
Somewhat of a problem	8%	27%	22%	16%	22%	25%	20%	19%	19%	16%	16%	15%
A big problem	--	6%	4%	2%	4%	2%	3%	4%	3%	4%	4%	3%
							(1,442)	(1,481)	(1,567)	(1,453)	(1,810)	(1,293)
Q13B - How much of a problem is alcohol or drug abuse in your neighborhood?												
No problem at all	71%	46%	45%	53%	49%	54%	54%	50%	61%	65%	66%	63%
Somewhat of a problem	24%	38%	43%	36%	36%	35%	35%	36%	30%	26%	25%	28%
A big problem	5%	16%	12%	11%	15%	11%	11%	14%	9%	9%	9%	9%
							(1,451)	(1,501)	(1,573)	(1,466)	(1,809)	(1,289)
Q13C - How much of a problem is neighbors fighting in your neighborhood?												
No problem at all	90%	77%	81%	85%	80%	83%	83%	79%	80%	84%	83%	83%
Somewhat of a problem	9%	22%	17%	14%	16%	13%	15%	18%	17%	14%	14%	14%
A big problem	1%	1%	3%	1%	4%	4%	3%	4%	3%	2%	3%	3%
							(1,518)	(1,582)	(1,661)	(1,559)	(1,932)	(1,454)
Q13C1 -How often is this fighting within a family?												
Never	27%	13%	11%	16%	7%	3%	11%	15%	16%	19%	19%	14%
Sometimes	46%	65%	46%	61%	43%	66%	54%	57%	55%	51%	50%	55%
Often	27%	22%	44%	24%	50%	32%	35%	28%	29%	30%	31%	31%
							(233)	(301)	(290)	(223)	(298)	(197)

2006

Prior Year
TOTALS

	2006							Prior Year TOTALS				
	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
NEIGHBORHOOD - continued												
Q13D - How much of a problem is graffiti in your neighborhood?												
No problem at all	82%	59%	51%	54%	57%	65%	61%	66%	72%	78%	78%	73%
Somewhat of a problem	16%	36%	42%	39%	35%	29%	33%	29%	24%	18%	20%	23%
A big problem	2%	6%	7%	7%	8%	6%	6%	5%	4%	4%	2%	4%
							(1,541)	(1,595)	(1,686)	(1,585)	(1,968)	(1,486)
Q13E - How much of a problem in your neighborhood are kids hanging around after school and on weekends?												
No problem at all	89%	72%	72%	85%	75%	73%	78%	77%	81%	84%	84%	83%
Somewhat of a problem	9%	24%	25%	14%	21%	23%	19%	19%	15%	14%	14%	14%
A big problem	3%	5%	3%	1%	4%	5%	3%	5%	4%	2%	2%	3%
							(1,525)	(1,586)	(1,671)	(1,547)	(1,932)	(1,455)
Q14A - Are you aware of any homeless adults in your neighborhood?												
No	75%	61%	58%	48%	78%	90%	69%	69%	71%	76%	77%	75%
Yes	26%	39%	42%	52%	22%	10%	31%	31%	29%	24%	23%	25%
							(1,537)	(1,597)	(1,688)	(1,591)	(1,955)	(1,497)
Q14B - Are you aware of any homeless children in your neighborhood?												
No	97%	98%	99%	98%	98%	97%	98%	98%	98%	97%	98%	96%
Yes	3%	2%	1%	2%	2%	3%	2%	2%	2%	3%	2%	4%
							(1,540)	(1,591)	(1,684)	(1,583)	(1,957)	(1,495)
Q15A - In general, how safe do you feel walking alone in your neighborhood during the day?												
Very unsafe	--	--	1%	--	2%	1%	1%	1%	1%	1%	2%	2%
Somewhat unsafe	2%	5%	1%	4%	3%	6%	3%	3%	3%	3%	2%	1%
Somewhat safe	7%	17%	14%	14%	25%	19%	16%	20%	17%	17%	16%	15%
Very safe	91%	78%	84%	82%	71%	75%	80%	76%	79%	79%	80%	82%
							(1,544)	(1,596)	(1,687)	(1,580)	(1,972)	(1,499)
Q15B - In general, how safe do you feel walking alone in your neighborhood at night?												
Very unsafe	3%	11%	7%	7%	14%	11%	9%	10%	10%	9%	9%	8%
Somewhat unsafe	12%	27%	24%	18%	26%	23%	21%	21%	17%	18%	17%	14%
Somewhat safe	33%	33%	39%	36%	37%	33%	35%	35%	35%	38%	39%	39%
Very safe	52%	29%	30%	39%	23%	34%	35%	34%	38%	35%	35%	39%
							(1,532)	(1,583)	(1,650)	(1,534)	(1,893)	(1,431)

2006

Prior Year
TOTALS

		West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
NEIGHBORHOOD - continued													
Q16A – How satisfied are you with the adequacy for recreational activities in your community?													
	Very dissatisfied	3%	5%	5%	2%	14%	10%	5%	8%				
	Somewhat dissatisfied	12%	11%	15%	13%	17%	21%	15%	13%				
	Somewhat satisfied	32%	49%	43%	42%	48%	36%	41%	48%				
	Very satisfied	54%	35%	37%	43%	29%	33%	39%	32%				
								(1,473)	(1,514)				
Q16B - How satisfied were you with the adequacy of cultural opportunities?													
	Very dissatisfied	2%	5%	5%	6%	10%	10%	7%	8%				
	Somewhat dissatisfied	12%	21%	17%	19%	19%	24%	18%	18%				
	Somewhat satisfied	38%	50%	49%	41%	46%	43%	44%	46%				
	Very dissatisfied	48%	24%	29%	35%	25%	23%	31%	27%				
								(1,413)	(1,460)				
Q16C How satisfied were you with the adequacy of opportunities of learning something new?													
	Very dissatisfied	4%	4%	2%	3%	7%	4%	4%	7%				
	Somewhat dissatisfied	7%	19%	16%	14%	14%	18%	14%	14%				
	Somewhat satisfied	40%	51%	44%	45%	51%	46%	46%	49%				
	Very satisfied	49%	26%	38%	38%	29%	32%	36%	31%				
								(1,392)	(1,440)				

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Prior Year
TOTALS

	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
Q17A - How good a job does the criminal justice system in Multnomah County do in controlling and preventing crime in your neighborhood?												
Very good job	27%	10%	12%	10%	10%	15%	14%					
Good job	40%	39%	31%	42%	34%	35%	36%					
Fair job	29%	33%	43%	36%	33%	35%	35%					
Poor job	1%	12%	9%	10%	15%	11%	10%					
Very poor job	4%	6%	4%	2%	9%	4%	5%					
							(1,479)					
Q17B - How good a job does law enforcement do in controlling and preventing crime in your neighborhood?												
Very good job	25%	17%	12%	11%	16%	20%	17%					
Good job	45%	42%	36%	47%	37%	42%	41%					
Fair job	25%	30%	39%	33%	29%	30%	31%					
Poor job	3%	8%	11%	8%	10%	7%	8%					
Very poor job	3%	3%	2%	1%	7%	2%	3%					
							(1,502)					
Q17C - How often do you think law enforcement stops people on the streets of your neighborhood without good reason?												
Never	60%	30%	26%	40%	48%	50%	42%					
On occasion	35%	49%	57%	48%	39%	40%	46%					
Fairly often	3%	17%	10%	8%	6%	7%	8%					
Very often	3%	4%	7%	4%	6%	3%	5%					
							(1,377)					

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Prior Year
TOTALS

	West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
OTHER												
Q18 - In what year were you born?												
Q19 - Gender?												
Male	42%	42%	44%	41%	44%	34%	41%	42%	41%	41%	40%	40%
Female	58%	58%	56%	59%	56%	66%	59%	59%	59%	59%	60%	60%
							(1,548)	(1,599)	(1,692)	(1,594)	(1,989)	(1,508)
Q20 - How would you describe your current marital status?												
Single	15%	16%	23%	20%	12%	12%	16%	20%	18%	17%	23%	24%
Married	58%	57%	51%	49%	59%	61%	56%	49%	53%	53%	48%	50%
Living with a partner	6%	6%	8%	10%	6%	5%	7%	7%	7%	7%	7%	4%
Separated	2%	1%	1%	1%	1%	1%	1%	2%	2%	2%	2%	2%
Divorced	11%	13%	10%	11%	13%	11%	12%	14%	12%	12%	12%	12%
Widowed	8%	8%	7%	10%	10%	10%	9%	8%	8%	9%	8%	8%
							(1,538)	(1,588)	(1,686)	(1,586)	(1,964)	(1,492)
Q21 - Would you describe yourself as any of the following: Spanish, Hispanic, or Latin?												
No	98%	92%	95%	96%	92%	90%	94%	92%	93%	94%	95%	97%
Yes	2%	8%	5%	4%	8%	10%	6%	8%	7%	6%	5%	3%
							(1,534)	(1,594)	(1,685)	(1,973)	(1,973)	(1,502)
Q22 - How would you describe your race?												
White	92%	85%	78%	91%	87%	85%	86%	83%	83%	87%	84%	86%
American Indian or Alaska Native	--	1%	--	1%	3%	1%	1%	1%	2%	2%	1%	1%
Asian or Pacific Islander	2%	2%	2%	1%	2%	3%	2%	3%	2%	2%	3%	3%
Black or African - American	1%	4%	12%	--	2%	2%	3%	4%	4%	3%	4%	4%
Multi-racial	3%	4%	5%	5%	4%	3%	4%	5%	3%	2%	2%	2%
Other	1%	4%	2%	2%	3%	7%	3%	5%	6%	4%	6%	4%
							(1,506)	(1,557)	(1,673)	(1,577)	(1,951)	(1,482)

		2006						Prior Year TOTALS					
		West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
OTHER													
Q23 -	What is the highest grade or level of school you have completed?												
	Less than 8 years	--	1%	--	--	2%	1%	1%	2%	2%	2%	2%	1%
	Some high school, without a diploma	1%	6%	3%	4%	6%	6%	5%	4%	6%	5%	6%	6%
	High school diploma or GED	9%	22%	13%	13%	24%	21%	17%	18%	20%	20%	18%	19%
	Associate Degree	6%	7%	5%	4%	10%	11%	7%	7%	7%	8%	8%	6%
	Some college, but no degree	16%	23%	20%	26%	32%	29%	25%	28%	27%	27%	31%	30%
	Bachelor's degree	29%	24%	29%	33%	12%	16%	23%	21%	20%	21%	18%	20%
	Some graduate study, but no degree	5%	5%	8%	4%	2%	4%	5%	3%	4%	3%	4%	3%
	Graduate or professional degree	34%	12%	21%	17%	11%	11%	18%	15%	14%	14%	13%	15%
								(1,543)	(1,596)	(1,686)	(1,590)	(1,972)	(1,495)
Q24 -	About how many hours a week on average, if any, do you work?												
Q25 -	In general, would you say your health is:												
	Excellent	35%	21%	30%	25%	16%	19%	24%	24%	29%	26%	31%	29%
	Very good	33%	35%	36%	41%	39%	38%	37%	33%	32%	37%	32%	36%
	Good	22%	26%	19%	24%	25%	22%	23%	27%	21%	21%	22%	23%
	Fair	8%	14%	12%	8%	15%	19%	12%	12%	13%	11%	11%	9%
	Poor	2%	4%	3%	4%	6%	1%	3%	4%	5%	5%	4%	3%
								(1,540)	(1,596)	(1,689)	(1,586)	(1,976)	(1,499)
Q26 -	On a typical day, to what extent does your physical health or functioning limit your activities?:												
	Not at all	71%	59%	66%	69%	53%	60%	63%	65%	65%	65%	69%	73%
	Some	23%	31%	27%	26%	35%	33%	30%	27%	26%	27%	24%	21%
	A great deal	6%	10%	8%	5%	12%	7%	8%	7%	9%	8%	7%	6%
								(1,548)	(1,593)	(1,686)	(1,586)	(1,962)	(1,490)

2006

Prior Year
TOTALS

		2006						Prior Year TOTALS					
		West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
OTHER													
Q27	On a typical day, to what extent do emotional or mental health problems limit your activities?												
	Not at all	84%	82%	80%	79%	83%	82%	82%	80%	84%	84%	84%	85%
	Some	14%	17%	17%	19%	15%	17%	16%	17%	14%	14%	14%	13%
	A great deal	2%	2%	3%	2%	2%	1%	2%	3%	2%	2%	2%	2%
								(1,536)	(1,587)	(1,681)	(1,583)	(1,958)	(1,492)
Q28 -	How many children and adults, including yourself, are living in your household right now?												
Q29 -	Of the people in your household, how many are children aged 18 or younger?												
Q30 -	Do you live in:												
	Single family home	78%	89%	80%	79%	78%	77%	79%	74%	76%	76%	77%	77%
	A 2,3-,or 4-plex	2%	2%	7%	9%	4%	5%	5%	6%	6%	6%	7%	6%
	A larger apartment or condominium complex	19%	8%	13%	10%	14%	16%	14%	18%	15%	15%	13%	15%
	Other	1%	1%	--	2%	3%	3%	2%	3%	3%	3%	3%	2%
								(1,545)	(1,596)	(1,689)	(1,589)	(1,978)	(1,500)
Q31 -	Do you rent or own?												
	Rent	18%	16%	23%	28%	25%	22%	23%	30%	27%	29%	31%	30%
	Own	82%	84%	77%	72%	75%	78%	77%	70%	73%	71%	69%	70%
								(1,541)	(1,590)	(1,681)	(1,583)	(1,967)	(1,495)

2006

Prior Year
TOTALS

		2006						Prior Year TOTALS					
		West	North	NE	SE	Mid-Co	East	County Total	2005	2004	2003	2002	2001
OTHER													
Q32 -	What language do you usually speak at home?												
	English	97%	93%	99%	98%	93%	91%	95%	92%	93%	92%	94%	96%
	Spanish	1%	4%	--	1%	5%	6%	3%	5%	5%	4%	3%	1%
	Other	2%	3%	1%	2%	3%	3%	2%	3%	2%	4%	3%	3%
								(1,544)	(1,597)	(1,689)	(1,589)	(1,984)	(1,499)
Q33 -	Which of the following statements best describes your ability to get along on your household income?												
	You can't make ends meet	3%	6%	6%	5%	8%	8%	6%	7%	7%	7%	6%	7%
	You have just enough, no more	16%	22%	18%	21%	26%	21%	21%	24%	26%	23%	23%	21%
	You have enough, with a little extra sometimes	43%	49%	51%	46%	43%	43%	46%	42%	43%	46%	48%	45%
	You always have money left over	39%	24%	26%	27%	23%	28%	28%	26%	24%	24%	23%	27%
								(1,518)	(1,574)	(1,654)	(1,565)	(1,920)	(1,456)
Q34 -	Adding together the income of all people in your household, could you please tell us approximately what your total household income was last year, from all sources, before taxes? (MEAN)												
								\$66,805	\$62,298	\$59,348	\$58,595	\$55,079	\$58,124
								(1,189)	(1,259)	(1,282)	(1,134)	(1,304)	(1,089)