



Multnomah County Dept. of County Human Services Mental Health and Addiction Services Division

Critical Incident – Reviewable Events:

In event of a critical incident, residential staff must contact County Residential Specialist **immediately** by phone/voice mail describing essential details of the incident. Initial incident report must be faxed to County within 24 hours.

REVIEWABLE EVENTS

Critical Incidents include but are not limited to the following:

1. The death of any consumer who is living in a licensed residential facility (hereafter called resident).
2. The serious injury (requiring emergency department treatment or hospitalization) of any resident determined by the agency to be related to mental health issues.
3. The death of or serious injury to another individual caused by a resident.
4. Any other incident deemed necessary by the contractor provider and/or MHASD staff.
5. Any resident charged (new charges only) with an assault involving a weapon or serious bodily harm, sexually-related charges, such as, sexual assault, sexual abuse, rape, sodomy, etc.
6. Any resident charged with an act of arson, or reasonable suspicion that a resident set fire/s that caused significant property damage or injury to self/others.
7. Any stalking behavior by a resident.
8. Abuse allegations against agency personnel providing mental health services to residents living in a licensed residential facility.
9. A suicide attempt or self-injury with significant intent to cause self-harm or death. In particular, those events that without medical/psychiatric care would result in impairment or death.
10. A medication error, which may result in a resident death, serious injury, or hospitalization.
11. Police Intervention: Involvement by law enforcement personnel who enter a licensed mental health residential facility in response to a crisis call from the provider to control disruptive resident behavior.