

Mental Health Provider Meeting
Multnomah County
Verity Integrated Behavioral Healthcare
October 12, 2009, 10:00 – 11:00am
Lincoln Building

Present:

Michelle Burbidge; Outside In	Yanna Shumaker; LCSNW
Janet Brandt; Central City Concern	Mandy Anderson; Outside In
Jennifer Wood; Albertina Kerr	Rene Deras; Albertina Kerr
Tom Woodruff; Western Psychological	Robert Miller; Project Quest
Bev Wright; Serendipity	Diane Lacy; LifeWorks NW
Christine Lau; Asian Health & Srvc. Center	Ginny Robinson; NARA
Flori Hall; CODA	Donna Kauffman; LCSNW
Rene Wehrheim; Kinship House	Marcia Hille; Options Counseling
Nancy Preston-Royer; Morrison Child & Family	Julie Berrigan; Morrison Child & Family
Chris Larsen; ChristiCare	Rose Lee Jaffe; VOA/InAct
Dan O'Brien; Luke-Dorf	Heidilyn Safe; DePaul Treatment Cntr.
Ann Witsil; Kinship House	Jamie Vandergon; Trillium Family
Tundi Balough; Trillium	Stacey Zych; Cascadia BHC
Charmaine Kinney; MHASD	Keith Mitchell; MHASD
Rosa Nguyen; MHASD	Hollie Benjamin; MHASD
Sara Hallvik; MHASD	

Announcements:

Rosa Nguyen, MHASD Business Services announced that Joan Rice, QM Manager would like to reconvene the Verity Code Workgroup. This was announced earlier this summer and now it is time for folks to indicate who will be participating. For those that know who will be representing from their agency, Rosa asked that they indicate this on the sign-in sheet this morning. This will be followed up with an email giving more information about dates and times.

Rosa also announced that providers' Required Reports Summaries are not available this morning; rather they would be emailed or faxed out to all providers when Christina Gardner returns.

Provider Contact Information Updates Needed:

Charmaine Kinney, Sr. Quality Management Coordinator distributed listings of all the providers that are currently posted to the Verity website. She asked that providers update the information on the list including information that would be on the Provider Specialty Report like any alternative languages clinicians speak. Verity will be sending Member Handbooks to the full membership in December so it is important to have the most updated information in the handbook and on the web. Charmaine also reminded providers that the QM Committee will meet in December and January. The annual QI Workplan will be the main topic – the group will look at performance measures for the new year. Please make sure a representative is present in these upcoming meetings.

Verity Fee Schedule Changes:

Rosa distributed a copy of the Verity Fee Schedule, effective for dates of service on or after November 1, 2009. The provider group made one suggestion; that for H0019, the service description remove the term “long term”

and be replaced with “psychiatric.” Rosa will bring this back to management for review. (Please see additional handouts that outline highlighted changes.)

CANS/ACORN Demonstration:

Sara Hallvik, Sr. Research and Evaluation Analyst began her demonstration of the CANS database that was created in order to help providers capture needed data elements for this outcome tool. She also demonstrated the ACORN, a web-based tool that is currently being used as a pilot project in a number of adult provider groups. Verity prefers to have a consistent reporting system. The ACORN has the capacity to track client outcomes in real time; also there is an “alliance” questionnaire at the end of the tool that is used to gather information on client ratings for the clinician. This gives the clinician a chance to change technique if something is not working for the client. Sara explained that right now the ACORN is only being used for pilots in adult serving agencies, but it can be expanded to children serving agencies. This will also be discussed in the next Children’s Provider Meeting. Sonja Miller will add this to the agenda.

NEXT MEETING: December, date and time TBA.