

**Department:** Homeless Services Department      **Program Contact:** Lori Kelley  
**Program Offer Type:** Administration      **Program Offer Stage:** Proposed  
**Related Programs:**  
**Program Characteristics:**

**Program Description**

The Data, Research, and Evaluation data team is responsible for data management and analytics. The team produces useful information for internal and external stakeholders. Reports and analyses show how the system and programs are performing and promote transparency and accountability. Research and evaluation projects also help advance racial equity and inform policy and budget decisions.

The team provides quarterly and annual system performance reports and supports dynamic dashboard development for the Homeless Services Department as well as Homelessness Response Action Plan. The team also leads the biannual reporting process for the Point-in-Time (PIT) Count of Homelessness.

The data team builds and maintains data sets which are used to create and update reports showing baseline data on homelessness. The team also builds and maintains systems to collect data during outreach and improve how people find shelter. In addition to these products, the team develops and manages a variety of analytic tools. These are shared and informed by community engagement. These tools promote and track goals toward racial and demographic equity as well as inform community leaders about program and system outcomes.

The team includes research and evaluation specialists who support outcomes-oriented projects. This includes a research repository and shelter evaluation activities. Team project managers lead collaborations such as Built for Zero, Frequent Users Systems Engagement and Medical Case Conferencing. The program also funds pilot cross-disciplinary (healthcare) case conferencing and outreach data collection projects.

**Performance Measures**

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of end-user trainings	237	450	918	450
Output	Number of ad hoc data requests completed	44	40	40	40
Output	Number of outcomes-related presentations delivered	12	8	8	8
Output	Number of quarterly reports that disaggregate system performance by race and ethnicity	4	4	4	4

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$367,586	\$1,688,561	\$392,795	\$1,821,288
Contractual Services	\$0	\$1,312,945	\$0	\$513,906
Internal Services	\$0	\$839,730	\$0	\$886,602
<b>Total GF/non-GF</b>	<b>\$367,586</b>	<b>\$3,841,236</b>	<b>\$392,795</b>	<b>\$3,221,796</b>
<b>Program Total:</b>	<b>\$4,208,822</b>		<b>\$3,614,591</b>	
<b>Program FTE</b>	2.00	9.00	2.00	8.50

Program Revenues				
Intergovernmental	\$0	\$1,794,580	\$0	\$2,313,853
Beginning Working Capital	\$0	\$1,644,836	\$0	\$907,943
<b>Total Revenue</b>	<b>\$0</b>	<b>\$3,439,416</b>	<b>\$0</b>	<b>\$3,221,796</b>

Explanation of Revenues

This program generates \$886,602 in indirect revenues.  
 \$907,943 carryover from the FY 2025 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government (Local)  
 \$1,724,068 of the FY 2026 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government (Local)  
 \$589,785 City of Portland General Fund allocation through Multnomah County's IGA with the City of Portland (Local)

Significant Program Changes

Last Year this program was: FY 2025: 30003 Data, Research, & Evaluation