

Department: Homeless Services Department

Program Contact: Emily Nelson

Program Offer Type: Operating

Program Offer Stage: Adopted

Related Programs:
Program Characteristics:

Program Description

The Multnomah County Local Implementation Plan (LIP) for the Metro's Supportive Housing Services (SHS) Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness, with a focus on disproportionately impacted Black, Indigenous, and other People of Color (BIPOC). The LIP specifically prioritizes expanding the network of culturally specific providers and culturally specific services. The Homeless Services Department (HSD) recognizes that homelessness is caused and exacerbated by structural and systemic inequities for BIPOC communities, LGBTQIA2S+ communities, and other communities experiencing historic and current marginalization. Marginalized communities continue to be over-represented in populations of people experiencing homelessness. Equity is a core value of the HSD and a necessary tool to meaningfully address our homelessness crisis.

Training, technical assistance, and capacity building are key supports the HSD provides to support the culturally responsive and culturally specific capacity of the homeless services system. This program offer funds capacity dedicated to coordinating, developing, and delivering equity-focused training to contracted provider agencies and to HSD staff. Through this capacity, HSD partners with the Department of County Human Services to deliver Assertive Engagement training to providers. Assertive Engagement (AE) is a social service approach that recognizes individuals as experts in their own lives, applicable across all levels of a system. It integrates person centered practices, equity frameworks, and diverse liberatory approaches to navigate power dynamics and foster empathy. The HSD also develops, delivers, and coordinates access to training for racial equity, culturally responsive and specific practices, trauma informed care, de-escalation, and other areas, with the goal of creating ongoing communities of practice among contracted agencies.

This program offer works to support an increase in the number of culturally specific providers, and the range of culturally specific supportive housing services offered in the homeless response system, by (1) developing and administering training opportunities and technical assistance that builds racial equity competencies; (2) organizing and leading community-engaged planning efforts to expand the network of culturally specific organizations providing supportive housing services, including identifying capacity-building and organizational development needs of those organizations; (3) liaising between the HSD and the network of culturally specific providers regarding matters related to services planning, policy development, organizational capacity building and trainings.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Outcome	Percentage of trainees reporting increased understanding in best practice training areas	89%	75%	90%	75%
Output	Number of trainings delivered to providers and partners	72	74	115	129
Output	Number of engaged culturally-specific, not yet JOHS contracted providers	38	25	25	25

Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$155,198	\$615,070	\$0	\$656,461
Contractual Services	\$0	\$1,115,640	\$0	\$0
Internal Services	\$0	\$268,724	\$0	\$319,569
Total GF/non-GF	\$155,198	\$1,999,434	\$0	\$976,030
Program Total:	\$2,154,632		\$976,030	
Program FTE	1.00	4.00	0.00	4.00

Program Revenues				
Intergovernmental	\$0	\$883,794	\$0	\$272,951
Beginning Working Capital	\$0	\$1,115,640	\$0	\$703,079
Total Revenue	\$0	\$1,999,434	\$0	\$976,030

Explanation of Revenues

This program generates \$319,569 in indirect revenues.

\$703,079 carryover from the FY 2025 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government (Local)

\$272,951 of the FY 2026 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government (Local)

Significant Program Changes

Last Year this program was: FY 2025: 30005A Equity-Focused System Development & Capacity Building

The year-over-year decrease in funding is the result of a reduction in one-time funds for system development grants to new and emerging culturally specific providers. Additionally, this offer reflects a reduction of 1.00 FTE Program Specialist.