

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Support      **Program Offer Stage:** As Proposed  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Joint Office of Homeless Services (JOHS) relies on an extensive network of community-based organizations to provide homeless services. This program offer funds one existing position that provides system training to support the implementation of equity-focused best practices in homeless services systems of care. This includes training for managerial and frontline staff in the JOHS and in contracted community-based organizations.

**Program Summary**

The JOHS relies on an extensive network of community-based organizations to provide homeless services. This program offer funds capacity dedicated to coordinating, developing, and delivering training to contracted provider agencies and to JOHS staff. Through this capacity the JOHS partners with the Department of County Human Services to deliver Assertive Engagement trainings, to develop, deliver, and coordinate access to training for management and frontline staff in racial equity, culturally responsive and specific practices, trauma informed care, de-escalation, and other areas, with the goal of creating ongoing communities of practice among contracted agencies.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Trainings delivered to JOHS staff	23	12	16	22
Outcome	Percentage of trained staff reporting increased understanding in best practice training areas	84%	75%	75%	75%
Outcome	Trainings delivered to providers and partners	38	12	18	24
Outcome	Percentage of staff from provider and partner agencies reporting increased understanding in best practices	88%	75%	75%	75%

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$111,842	\$0	\$126,306	\$0
<b>Total GF/non-GF</b>	<b>\$111,842</b>	<b>\$0</b>	<b>\$126,306</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$111,842</b>		<b>\$126,306</b>	
<b>Program FTE</b>	1.00	0.00	1.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2022: 30004A Equity-Focused System Development & Capacity Building