

**Department:** Joint Office of Homeless Services      **Program Contact:** Joshua Bates

**Program Offer Type:** Support      **Program Offer Stage:** Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

The Joint Office of Homeless Services (JOHS) is dedicated to reducing homelessness through strategies that lead with racial equity. The JOHS relies on an extensive network of community-based organizations to provide equity-minded homeless services using best practices such as Assertive Engagement. This program offer supports equity-focused planning and capacity-building in the JOHS and provides system training to support the implementation of equity-focused best practices in homeless services systems of care. This includes training for managerial and frontline staff in the JOHS and in contracted community-based organizations. This program offer supports an increase in the number of culturally specific providers, and the range of culturally specific supportive housing services offered in the homeless response system.

**Program Description**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness, with a focus on disproportionately impacted Communities of Color. The LIP specifically prioritizes expanding the network of culturally specific providers and expanding culturally specific services.

This program offer funds capacity dedicated to coordinating, developing, and delivering equity-focused training to contracted provider agencies and to JOHS staff. Through this capacity the JOHS partners with the Department of County Human Services to deliver Assertive Engagement trainings, to develop, deliver, and coordinate access to training for management and frontline staff in racial equity, culturally responsive and specific practices, trauma informed care, de-escalation, and other areas, with the goal of creating ongoing communities of practice among contracted agencies.

This program offer uses Measure funding to support an increase in the number of culturally specific providers, and the range of culturally specific supportive housing service offered in the homeless response system, by (1) developing and administering training opportunities and technical assistance that builds racial equity competencies; (2) organizing and leading community-engaged planning efforts to expand the network of culturally specific organizations providing supportive housing services, including identifying capacity-building and organizational development needs of those organizations; (3) liaising between the JOHS and the network of culturally specific providers regarding matters related to services planning, policy development, organizational capacity building and trainings.

This program offer also funds capacity building allocations to partner agencies in organizational infrastructure and program development that is needed for system expansion and long term system stability.

**Performance Measures**

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Trainings delivered to JOHS staff	41	22	24	24
Outcome	Percentage of trainees reporting increased understanding in best practice training areas*	87%	75%	96%	75%
Outcome	Trainings delivered to providers and partners	41	24	24	24
Outcome	Number of engaged culturally-specific organizations not vet JOHS contracted providers**	N/A	55	25	25

**Performance Measures Descriptions**

\*Measure has been updated to capture staff, providers and partners.

\*\*This is a new measure in FY 2024

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$126,306	\$495,873	\$137,468	\$546,985
Contractual Services	\$0	\$1,000,000	\$1,080,000	\$0
<b>Total GF/non-GF</b>	<b>\$126,306</b>	<b>\$1,495,873</b>	<b>\$1,217,468</b>	<b>\$546,985</b>
<b>Program Total:</b>	<b>\$1,622,179</b>		<b>\$1,764,453</b>	
<b>Program FTE</b>	1.00	4.00	1.00	4.00

Program Revenues				
Intergovernmental	\$0	\$1,000,000	\$0	\$546,985
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,000,000</b>	<b>\$0</b>	<b>\$546,985</b>

Explanation of Revenues

County General Fund including \$1,080,000 one-time-only funding and \$546,985 of the FY 2024 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government.

Significant Program Changes

**Last Year this program was:** FY 2023: 30005A Equity-Focused System Development & Capacity Building

This program offer funds equity-focused planning and capacity-building in the Joint Office of Homeless Services and provides system training to support the implementation of equity-focused best practices in homeless services systems of care. In the FY 2023 Adopted budget, this program was funded across three program offers, 30005A, 30005B and 30005C, which when combined amounted to \$6 million.