

Department: Joint Office of Homeless Services **Program Contact:** Shannon Singleton
Program Offer Type: Innovative/New Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

The Joint Office of Homeless Services (JOHS) relies on an extensive network of community-based organizations to provide homeless services. In FY 2022, in an effort to address critical workforce challenges across its system of care, the City of Portland and Multnomah County made a mid-year allocation of resources to fund increased wages for frontline workers via a 3% increase to provider operating budgets. This program offer provides the ongoing resources needed to maintain this commitment as well as additional funding to increase the Cost of Living Adjustment (COLA) for homeless services providers.

Program Summary

The JOHS relies on an extensive network of community-based organizations to provide homeless services. In FY 2022, in an effort to address critical workforce challenges across its system of care, the City of Portland and Multnomah County allocated \$1.0 million (\$2.0 million annualized) of ongoing resources to fund increased wages for frontline workers via a 3% increase to provider operating budgets. This program offer provides the ongoing resources needed to maintain this commitment. Partner agency investments may include increases in wages for entry-level workers, training and retention support for staff, and hiring and retention bonuses.

Additional County General Fund in this Program Offer will allow the JOHS to increase homeless services provider Cost of Living Adjustments (COLAs) in the coming fiscal year, beyond the originally budgeted 4%, in order to further support the recruitment and retention of workforce in all areas of the homelessness response system.

Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of provider organizations receiving an increase to operating budgets	N/A	N/A	N/A	40
Outcome	Improve rates of recruitment and retention at provider orgs through increased wages for front-line workers	N/A	N/A	N/A	Yes

Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$1,417,663	\$1,000,000
Total GF/non-GF	\$0	\$0	\$1,417,663	\$1,000,000
Program Total:	\$0		\$2,417,663	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$1,000,000
Total Revenue	\$0	\$0	\$0	\$1,000,000

Explanation of Revenues

City of Portland General Fund to increase wages of front-line workers - \$1,000,000
 County General Fund to increase wages of front-line workers - \$1,000,000
 County General Fund to increase the COLA for Homeless Services Contractors beyond the originally budgeted 4% - \$417,633

Significant Program Changes

Last Year this program was: