



**Program #30006C - Regional Coordination - Homeless Management Information System** FY 2024 Adopted

**Department:** Joint Office of Homeless Services      **Program Contact:** Lori Kelley  
**Program Offer Type:** Existing      **Program Offer Stage:** Adopted  
**Related Programs:** 30004C  
**Program Characteristics:**

**Executive Summary**

As of FY 2023, the Joint Office of Homeless Services (JOHS) has administrative responsibility for the implementation of the Homeless Management Information System (HMIS) in Multnomah, Clackamas, and Washington counties. This program offer provides the necessary ongoing funding the JOHS will need to support its share of HMIS costs and is also inclusive of an effort to modernize the HMIS reporting infrastructure.

**Program Description**

The United States Department of Housing and Urban Development (HUD) requires all recipients of Continuum of Care (CoC) funding to have a “Homeless Management Information System” or HMIS. All recipients of CoC funding are required to record data related to certain system performance measures in HMIS, so that the outputs and outcomes of those investments can be reported on at the system level.

In light of the regional nature of the Metro Supportive Housing Services Measure, Multnomah, Clackamas and Washington Counties have agreed that it would be beneficial to have a tri-county HMIS implementation led by Multnomah County. This will allow local control over data collection and reporting standards, and help ensure alignment with emerging regional and local metrics.

This program offer provides the ongoing funding the JOHS will need to support its share of HMIS costs, which includes Wellsky software licenses and staffing support by DCA/IT. Additionally, this program offer includes the funding of an effort to increase capacity for data quality monitoring, metric measurement. The development and maintenance of an infrastructure supported by DCA/IT will involve the secure transmission of daily extracts from Wellsky (the HMIS vendor) and the build and maintenance of a Data Mart. This effort is a key component in the Joint Office’s efforts to increase the ability to provide useful analytics to internal, cross-department, external partners, and to the tri-county community at large.

**Performance Measures**

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Create a repository of data (Data Mart) to retrieve client-facing data for the Continuum of Care (OR-501).	N/A	N/A	N/A	1
Outcome	Number of additional HMIS end-user training tools developed.	N/A	N/A	N/A	1

**Performance Measures Descriptions**

In FY 2023, measures completed: 1) Agreements finalized between Multnomah County and Washington County; and between Multnomah County and Clackamas County, and 2) the Department of County Assets (DCA) Information Technology became the Homeless Management Information System (HMIS) Primary System Administrator of the regional implementation and the the Joint Office of Homeless Services designated the CoC HMIS Lead.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$143,375	\$0	\$0	\$156,271
Materials & Supplies	\$0	\$0	\$0	\$402,667
Internal Services	\$81,625	\$0	\$0	\$383,920
<b>Total GF/non-GF</b>	<b>\$225,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$942,858</b>
<b>Program Total:</b>	<b>\$225,000</b>		<b>\$942,858</b>	
<b>Program FTE</b>	1.00	0.00	0.00	1.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$942,858
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$942,858</b>

Explanation of Revenues

This program generates \$1,988 in indirect revenues. \$758,610 of the FY 2024 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government, and \$184,248 in HUD Continuum of Care (CoC) Program awarded to Multnomah County. The CoC Program requires a 25 percent match of the awarded grant amount, which is met with County General Fund.

Significant Program Changes

**Last Year this program was:** FY 2023: 30003C Data, Research, & Evaluation - Homeless Management Information

The Joint Office of Homeless Services now serves as the HMIS lead for Multnomah County (this lead designation formerly resided with PHB). Having local control over HMIS means JOHS can modernize the local reporting infrastructure. This modernization will require the collaboration and staffing support of Multnomah County Department of County Assessts Information Technology division. The creation of a data mart as the local infrastructure is a best practice standard that is also present in other departments in Multnomah County. In the FY 2023 Adopted budget, this program was funded in two program offers 30003C and 30004C and amounted to \$650,000.