

Division: System Support, Access, & Coordination

Program Characteristics:

Program Description

The U.S. Department of Housing and Urban Development (HUD) requires Continuum of Care (CoC) funding recipients to utilize a Homeless Management Information System (HMIS) to track and report on system-level performance and outcomes. Multnomah, Clackamas, and Washington Counties have implemented a tri-county HMIS led by Multnomah County. This regional collaboration ensures local oversight of data standards and aligns reporting with both regional and local metrics.

Following a successful procurement process, Multnomah County has contracted with Bitfocus, Inc. as the new HMIS vendor. All three counties are now collaborating to migrate data from the legacy system to Bitfocus, a process beginning this fiscal year and extending through FY 2027. This transition is a key element of the Homeless Services Department's (HSD) broader data modernization strategy.

Federal grant funds offset costs for licensing, professional services, and staff training. Additionally, this program supports the administration of the HMIS and the infrastructure managed by the Department of County Assets (DCA). These efforts ensure the secure transmission of data and the successful maintenance and migration of the regional data mart and allows for faster and more accurate reporting

Equity Statement

Comprehensive HMIS data is the foundation for understanding our program reach and impact. Collecting data at the point of service allows us to identify diverse needs and analyze long-term trends to ensure services are provided equitably. This process is critical for measuring whether housing outcomes are equitable

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$69,880	\$859,045	\$0	\$972,720
Contractual Services	\$0	\$1,223,125	\$0	\$40,652
Materials & Supplies	\$0	\$372,932	\$0	\$517,181
Internal Services	\$0	\$1,479,170	\$0	\$1,837,835
Cash Transfers	\$0	\$0	\$0	\$1,854,750
Total GF/non-GF	\$69,880	\$3,934,272	\$0	\$5,223,138
Total Expenses:	\$4,004,152		\$5,223,138	
Program FTE	0.50	2.50	0.00	3.00
Program Revenues				
Intergovernmental	\$0	\$1,453,916	\$0	\$2,577,152
Beginning Working Capital	\$0	\$2,480,356	\$0	\$2,645,986
Total Revenue	\$0	\$3,934,272	\$0	\$5,223,138

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Administer Homeless Management Information System (HMIS) for Multnomah County (OR-501)	1	1	1
Develop and Launch new implementation of HMIS for Multnomah County	N/A	N/A	1