

**Division:** System Support, Access, & Coordination

**Program Characteristics:**

**Program Description**

The U.S. Department of Housing and Urban Development (HUD) requires Continuum of Care (CoC) funding recipients to utilize a Homeless Management Information System (HMIS) to track and report on system-level performance and outcomes. Multnomah, Clackamas, and Washington Counties have implemented a tri-county HMIS led by Multnomah County. This regional collaboration ensures local oversight of data standards and aligns reporting with both regional and local metrics.

Following a successful procurement process, Multnomah County has contracted with Bitfocus, Inc. as the new HMIS vendor. All three counties are now collaborating to migrate data from the legacy system to Bitfocus, a process beginning this fiscal year and extending through FY 2027. This transition is a key element of the Homeless Services Department's (HSD) broader data modernization strategy.

Federal grant funds offset costs for licensing, professional services, and staff training. Additionally, this program supports the administration of the HMIS and the infrastructure managed by the Department of County Assets (DCA). These efforts ensure the secure transmission of data and the successful maintenance and migration of the regional data mart and allows for faster and more accurate reporting

**Equity Statement**

Comprehensive HMIS data is the foundation for understanding our program reach and impact. Collecting data at the point of service allows us to identify diverse needs and analyze long-term trends to ensure services are provided equitably. This process is critical for measuring whether housing outcomes are equitable

**Revenue/Expense Detail**

	<b>2026 General Fund</b>	<b>2026 Other Funds</b>	<b>2027 General Fund</b>	<b>2027 Other Funds</b>
Personnel	\$69,880	\$859,045	\$0	\$972,720
Contractual Services	\$0	\$1,223,125	\$0	\$40,652
Materials & Supplies	\$0	\$372,932	\$0	\$514,433
Internal Services	\$0	\$1,479,170	\$0	\$3,695,333
<b>Total GF/non-GF</b>	<b>\$69,880</b>	<b>\$3,934,272</b>	<b>\$0</b>	<b>\$5,223,138</b>
<b>Total Expenses:</b>	<b>\$4,004,152</b>		<b>\$5,223,138</b>	
<b>Program FTE</b>	0.50	2.50	0.00	3.00
<b>Program Revenues</b>				
Intergovernmental	\$0	\$1,453,916	\$0	\$2,577,152
Beginning Working Capital	\$0	\$2,480,356	\$0	\$2,645,986
<b>Total Revenue</b>	<b>\$0</b>	<b>\$3,934,272</b>	<b>\$0</b>	<b>\$5,223,138</b>

**Performance Measures**

<b>Performance Measure</b>	<b>FY25 Actual</b>	<b>FY26 Estimate</b>	<b>FY27 Target</b>
Administer Homeless Management Information System (HMIS) for Multnomah County (OR-501)	1	1	1
Develop and Launch new implementation of HMIS for Multnomah County	N/A	N/A	1