

**Division:** System Support, Access, & Coordination

**Program Characteristics:** One-Time-Only Request

**Program Description**

The Department of County Assets Information Technology (IT) Division provides overall support for the Homeless Management Information System (HMIS) software, infrastructure, and integrated technologies for Multnomah, Clackamas, and Washington counties. Through a contractual agreement between the three counties, Multnomah County IT staffs the Primary System Administrator role, ensuring overall HMIS system integrity. Program staff lead projects, changes, system evaluation, security, and governance.

This program enhances the Homeless Service Department (HSD)'s analytics infrastructure by integrating HMIS data with broader systems of care to support long-term regional needs. Staff provide the technical design and cloud-based development for a data mart that allows HSD teams to use information more comprehensively and nimbly for decision-making. By streamlining data extraction and system interoperability, these roles deliver actionable insights to improve services for cross-departmental and tri-county partners. This team is critical to ensuring data integrity during the upcoming HMIS migration and maintaining daily system stability. Ultimately, this investment increases transparency and fosters evidence-based solutions for the community at large.

**Equity Statement**

The HMIS and our data mart infrastructure provide the foundation for using demographics to identify gaps in access. This streamlined approach allows staff to analyze trends quickly, ensuring that resources are allocated equitably and we respond nimbly to community needs. By leveraging these insights, we can dismantle barriers to housing and foster inclusive system outcomes

**Revenue/Expense Detail**

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$493,817	\$0	\$500,314
Internal Services	\$0	\$240,390	\$0	\$378,488
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$734,207</b>	<b>\$0</b>	<b>\$878,802</b>
<b>Total Expenses:</b>	<b>\$734,207</b>		<b>\$878,802</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00
<b>Program Revenues</b>				
Beginning Working Capital	\$0	\$734,207	\$0	\$878,802
<b>Total Revenue</b>	<b>\$0</b>	<b>\$734,207</b>	<b>\$0</b>	<b>\$878,802</b>

**Performance Measures**

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of new reports developed in datamart tool	4	4	4