

Division: System Support, Access, & Coordination

Program Characteristics: One-Time-Only Request

Program Description

The Department of County Assets Information Technology (IT) Division provides overall support for the Homeless Management Information System (HMIS) software, infrastructure, and integrated technologies for Multnomah, Clackamas, and Washington counties. Through a contractual agreement between the three counties, Multnomah County IT staffs the Primary System Administrator role, ensuring overall HMIS system integrity. Program staff lead projects, changes, system evaluation, security, and governance.

This program enhances the Homeless Service Department (HSD)'s analytics infrastructure by integrating HMIS data with broader systems of care to support long-term regional needs. Staff provide the technical design and cloud-based development for a data mart that allows HSD teams to use information more comprehensively and nimbly for decision-making. By streamlining data extraction and system interoperability, these roles deliver actionable insights to improve services for cross-departmental and tri-county partners. This team is critical to ensuring data integrity during the upcoming HMIS migration and maintaining daily system stability. Ultimately, this investment increases transparency and fosters evidence-based solutions for the community at large.

Equity Statement

The HMIS and our data mart infrastructure provide the foundation for using demographics to identify gaps in access. This streamlined approach allows staff to analyze trends quickly, ensuring that resources are allocated equitably and we respond nimbly to community needs. By leveraging these insights, we can dismantle barriers to housing and foster inclusive system outcomes

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$493,817	\$0	\$500,314
Internal Services	\$0	\$240,390	\$0	\$378,488
Total GF/non-GF	\$0	\$734,207	\$0	\$878,802
Total Expenses:	\$734,207		\$878,802	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Beginning Working Capital	\$0	\$734,207	\$0	\$878,802
Total Revenue	\$0	\$734,207	\$0	\$878,802

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of new reports developed in datamart tool	4	4	4