

Division: Safety off and on the Streets

Program Characteristics:

Program Description

Emergency shelter and associated emergency services are vital to protecting the basic health and safety of individuals experiencing homelessness, particularly older adults and those with disabling conditions.

In addition to providing a safe place to stay, these shelters serve as essential locations for guests to access services such as healthcare, income assistance, and permanent housing. Providers deliver these services through "trauma-informed care" and "assertive engagement"—approaches designed to build trust and meet the specific needs of individuals who have experienced significant hardship.

This program offer includes:

- Emergency shelters (both congregate and non-congregate) for adults of all genders and couples, including veteran-specific or veteran-prioritized programming
- Day centers
- Recuperative care shelter beds
- Shelter beds with enhanced behavioral health supports.

Equity Statement

Achieving racial equity is a core goal. Programming is designed to end disparate rates of homelessness on the basis of race and ethnicity. All shelters, regardless of size and configuration, must provide trauma-informed, racially equitable, and culturally responsive or specific programming. Many adult shelters have priority access for women, veterans, those with disabilities and those ages 55 and older.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$88,995	\$1,013,181	\$94,559	\$785,991
Contractual Services	\$5,313,095	\$38,405,052	\$5,438,229	\$18,262,687
Materials & Supplies	\$0	\$12,500,111	\$0	\$5,126,023
Internal Services	\$1,715,843	\$2,032,591	\$735,366	\$1,149,636
Total GF/non-GF	\$7,117,933	\$53,950,935	\$6,268,154	\$25,324,337
Total Expenses:	\$61,068,868		\$31,592,491	
Program FTE	0.50	6.00	0.50	4.50
Program Revenues				
Intergovernmental	\$0	\$46,452,591	\$0	\$18,221,955
Beginning Working Capital	\$0	\$7,498,344	\$0	\$6,806,697
Total Revenue	\$0	\$53,950,935	\$0	\$25,028,652

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of emergency shelter units	1,234	1,469	934
Number of unduplicated participants served	5,632	6,265	3354