

Department: Joint Office of Homeless Services **Program Contact:** Daniel Field
Program Offer Type: Operating **Program Offer Stage:** Adopted
Related Programs:
Program Characteristics:

Executive Summary

The Joint Office of Homeless Services (JOHS) funds emergency shelter for the four systems of care (adults, youth, families, and survivors of domestic violence). This program offer funds shelter capacity for families with minor children. Shelter plays a vital role in offering basic safety and stability to families with children experiencing homelessness. Family shelters are all community-based, year-round, open 24/7, and offer individual rooms to families. As with all shelters, by offering both basic safety and the necessary resources, the family shelters aim to support families in their journey towards finding stable and permanent housing.

Program Description

This program maintains resources for four family shelters in East Portland. This program offer also funds an additional 90 shelter units as part of the FY 2025-FY2026 Community Shelter Strategy. Families in need of shelter are screened and referred through the Coordinated Access Shelter Intake Line. Once families are admitted to a shelter, families receive a range of on-site services to support their transition into permanent housing. These services include housing placement assistance through the Homeless Family System of Care (HFSC) and access to on-site diversion resources. Families from communities of color are served at a higher rate compared to their representation among homeless families.

All shelters, regardless of size and configuration, are required to provide trauma-informed, racially equitable, low barrier, and culturally responsive programming. The emphasis is on meeting the immediate needs of participants for basic health and safety. The family shelter system leverages resources from the Federal, State, and local levels, as well as partnerships with faith-based organizations and nonprofits. Volunteerism also plays a significant role in the shelters, expanding activities for children and increasing culturally specific services and neighborhood involvement.

These shelters represent a significant improvement in the year-round shelter capacity for families with children in the community. One critical feature is that each family has its own room. The shelters are strategically located in areas where there is a high demand for shelter and where families have existing support networks.

For school-aged children staying in the shelters, a stable environment is provided, and transportation is arranged to ensure they can attend their local school. Additionally, the program offers healthy and engaging activities both within the shelters and off-site during non-school hours, evenings, spring break, and summer break. This ensures that children have opportunities for growth and enrichment beyond their academic responsibilities.

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Number of year-round emergency shelter units*,**	329	108	128	218
Outcome	Number of unduplicated individuals served**	1,005	660	1,040	1,320
Outcome	Number of youth engaged in activities annually	413	300	468	300
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

Performance Measures Descriptions

*This measure has changed. Revised shelter beds and replaced with "units". Family shelter is measured in rooms for families and not individual beds since family size's fluctuate and thus easier to measure as a unit.

**The FY 2024 Estimate reflects additional capacity added through the Metro Supportive Housing Services budget Supplemental. The FY 2025 Offer, includes additional capacity that will be added through the Community Shelter Strategy.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$164,042	\$0	\$177,978	\$164,396
Contractual Services	\$1,023,636	\$2,220,200	\$1,035,860	\$6,554,455
Materials & Supplies	\$0	\$0	\$14,390	\$0
Internal Services	\$562,808	\$0	\$637,690	\$71,825
Total GF/non-GF	\$1,750,486	\$2,220,200	\$1,865,918	\$6,790,676
Program Total:	\$3,970,686		\$8,656,594	
Program FTE	1.00	0.00	1.00	0.00

Program Revenues				
Intergovernmental	\$0	\$2,220,200	\$0	\$6,122,175
Beginning Working Capital	\$122,880	\$0	\$0	\$668,501
Total Revenue	\$122,880	\$2,220,200	\$0	\$6,790,676

Explanation of Revenues

This program generates \$71,825 in indirect revenues. County General fund plus \$668,501 carryover from the FY 2024 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government, and \$5,036,690 of the FY 2025 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government, \$129,415 Emergency Solutions Grant (ESG) Program allocated through the Oregon Housing and Community Services (OHCS) to assist low or very-low income persons who are homeless or are unstably housed and at risk of becoming homeless. The ESG required match is 100% match per § 576.201, which is met with County General Fund, and \$956,070 Emergency Housing Assistance (EHA) allocated through the Oregon Housing and Community Services (OHCS) to assist low or very-low income persons who are homeless or are unstably housed and at risk of becoming homeless.

Significant Program Changes

Last Year this program was: FY 2024: 30203 Safety off the Streets - Family Shelter

In FY 2025, this program offer includes an additional 90 shelter units as part of the FY 2025 - FY 2026 Community Shelter Strategy.