

**Department:** Joint Office of Homeless Services      **Program Contact:** Daniel Field  
**Program Offer Type:** Operating      **Program Offer Stage:** Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Joint Office of Homeless Services (JOHS) funds emergency shelter for the four systems of care (adults, youth, families, and survivors of domestic violence). This program offer funds four shelters for domestic violence survivors in two models: facility-based emergency shelter and master-leased units. Domestic violence (DV) emergency shelters provide immediate safety and offer crisis intervention services to survivors and children fleeing domestic violence or experiencing homelessness as a result of a recent incident of violence. These services are vital for protecting the health and safety of survivors. The DV confidential emergency shelters provide year-round access to beds.

**Program Description**

This program maintains funding for operation cost, staffing, limited client assistance, and wrap-around support services at four DV emergency shelters. This offer also adds funding for an additional 45 shelter units as part of the FY 2025 - FY 2026 Community Shelter Strategy. These services include intensive DV advocacy and support, safety planning, provision of basic needs, co-advocacy within the DV service provider network, and referrals to community-based services and housing programs. Domestic Violence (DV) is a significant contributing factor to homelessness and housing instability. Nearly 4 in 10 women who experience domestic violence will become homeless as a result. Additionally, leaving an abusive relationship is often the most dangerous time for survivors, who frequently have to navigate multiple complex systems, such as child welfare, the civil legal system, and immigration. Access to a confidential, emergency shelter and trauma-informed, survivor-driven services is critical for survivors seeking to establish safety for themselves and their children.

The program supports four shelters using two models: facility-based emergency shelters and master-leased units. Three facility-based shelters offer 24-hour security and staff support seven days a week. The fourth shelter utilizes scattered site master-leased apartments to provide safety and crisis intervention services for survivors. These scattered-site units allow multi-generational and larger families impacted by DV to access services. All four shelters offer a 90-day length of stay with the possibility of extension.

To ensure that survivors in greater danger are prioritized for shelter beds, all shelters use a coordinated triage system and a locally-developed screening tool. This helps articulate survivors' needs and match them with available shelter space. Regardless of size and configuration, all shelters must provide trauma-informed, racially equitable, and culturally responsive programming with reduced barriers that prioritize meeting participants' immediate health and safety needs. Additionally, the program offers funds emergency vouchers to assist survivors in staying safe when shelter beds are full. These vouchers also act as a bridge to housing for homeless survivors in the process of finding permanent housing. Furthermore, they provide respite for survivors and children who cannot safely stay in shelters. The JOHS prioritizes equitable access to confidential emergency shelter services for vulnerable populations. The JOHS also holds achieving racial equity as a core goal, with a focus on eliminating disparate rates of homelessness, on the basis of race and ethnicity.

**Performance Measures**

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Number of year-round confidential emergency shelter beds*	103	115	140	185
Outcome	Number of individuals receiving emergency shelter services	201	250	200	250
Output	Number of individuals served with domestic violence emergency vouchers**	397	250	350	350
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

**Performance Measures Descriptions**

\*FY 2025 Offer reflects increased capacity from the Community Shelter Strategy.

\*\*FY 2025 Offer reflects consistent outcomes achieved over the past three years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$0	\$77,801	\$0	\$83,241
Contractual Services	\$1,321,649	\$510,490	\$1,313,475	\$5,326,495
Materials & Supplies	\$0	\$0	\$0	\$390
Internal Services	\$0	\$19,792	\$0	\$36,368
<b>Total GF/non-GF</b>	<b>\$1,321,649</b>	<b>\$608,083</b>	<b>\$1,313,475</b>	<b>\$5,446,494</b>
<b>Program Total:</b>	<b>\$1,929,732</b>		<b>\$6,759,969</b>	
<b>Program FTE</b>	0.00	0.50	0.00	0.50

Program Revenues				
Intergovernmental	\$0	\$608,083	\$0	\$2,122,274
Beginning Working Capital	\$50,130	\$0	\$0	\$3,324,220
<b>Total Revenue</b>	<b>\$50,130</b>	<b>\$608,083</b>	<b>\$0</b>	<b>\$5,446,494</b>

Explanation of Revenues

This program generates \$36,368 in indirect revenues.

County General fund plus \$119,999 in HUD Continuum of Care (CoC) Program awarded to Multnomah County. The CoC Program requires a 25 percent match of the awarded grant amount, which is met with Metro Supportive Services, \$3,324,220 carryover from the FY 2024 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government, \$1,491,785 of the FY 2025 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government, and \$510,490 State Housing Assistance Program (SHAP) allocated through the Oregon Housing and Community Services (OHCS) to provide operational support for emergency shelters and supportive services to shelter residents.

Significant Program Changes

Last Year this program was: FY 2024: 30204 Safety off the Streets - Domestic Violence Shelter

In FY 2025, this program offer includes an additional 45 shelter units as part of the FY 2025 - FY 2026 Community Shelter Strategy.