

Department: Joint Office of Homeless Services **Program Contact:** Joshua Bates
Program Offer Type: Existing **Program Offer Stage:** Adopted
Related Programs: 30100A, 30210A
Program Characteristics: One-Time-Only Request

Executive Summary

The Joint Office of Homeless Services prioritizes the provision of outreach and services to people living unsheltered in encampments and other places not meant for human habitation. This program offer maintains limited-term investments made in the FY 2022 Business Income Tax Rebalance joint funding package between the County and the City of Portland. Those investments expanded navigation outreach services and the coordination of access to shelter and other key resources, and included funding for the development of additional storage/hygiene solutions. They also included funding for participation in the Street Services Coordination Center (SSCC), which aligns the work of various public space management agencies that interact with unsheltered individuals with the work of the homeless response system.

Program Description

Multnomah County has a large and growing number of people experiencing unsheltered homelessness who are living in encampments on public property. These individuals have lacked sufficient routine engagement with outreach workers to establish trust and become engaged in services they need to transition out of homelessness and back into permanent housing.

This program offer maintains the staffing capacity in the homeless services system that is part of the Street Services Coordination Center (SSCC) established by the City of Portland. This Center brings together leadership from multiple City land-owning bureaus, first responders, and representatives from other jurisdictions with public lands in the County, to better align their resources and responses to camping, and to improve access to services for those living in encampments who are impacted by these agencies' public space management activities.

It also maintains funding for up to 20 additional navigation outreach workers and an outreach coordinator to provide service navigation and de-escalation services to people in areas prioritized by the SSCC, along with funding for the development of storage and hygiene solutions, such as mobile hygiene, site-based hygiene pods, urban rest stops, day centers, and short and long-term property storage strategies. In addition, it funds the capacity to coordinate shelter bed access for people in encampments who are working with navigation outreach workers and public space management agencies.

This program offer, when considered in conjunction with the following other program offers, represents a significant outreach and services focused on assisting people who remain unsheltered to meet their basic needs and navigate to shelter and housing: 30210A - Safety on the Streets - Navigation & Service Coordination Expansion; 30100A - System Access, Assessment, & Navigation

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Expanded navigation outreach capacity*	N/A	20	10	20
Outcome	BIPOC successfully referred to shelter at rates as high or higher than non-Hispanic whites	NA	Yes	Yes	Yes

Performance Measures Descriptions

*This is a best estimate because the SSCC Nav Team has not yet launched and the method of deploying navigation workers has not yet been determined.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$287,231	\$175,000	\$462,312	\$0
Contractual Services	\$1,387,769	\$1,250,000	\$437,241	\$887,405
Capital Outlay	\$1,000,000	\$0	\$0	\$0
Total GF/non-GF	\$2,675,000	\$1,425,000	\$899,553	\$887,405
Program Total:	\$4,100,000		\$1,786,958	
Program FTE	2.00	1.00	3.00	0.00

Program Revenues				
Intergovernmental	\$0	\$1,425,000	\$0	\$887,405
Total Revenue	\$0	\$1,425,000	\$0	\$887,405

Explanation of Revenues

County General Fund plus \$887,405 City of Portland General Fund allocation through Multnomah County's IGA with the City of Portland.

Significant Program Changes

Last Year this program was: FY 2023: 30210B Safety on the Streets - Navigation & Service Coordination Expansion

In FY 2023, this offer included one-time funding development of storage and hygiene solutions, and while this was a shared investment, the City of Portland did not fully fund their investment in the program in FY 2023.