

Department: Joint Office of Homeless Services **Program Contact:** Daniel Field
Program Offer Type: Operating **Program Offer Stage:** Adopted
Related Programs: 30210A, 30100
Program Characteristics: One-Time-Only Request

Executive Summary

The Joint Office of Homeless Services (JOHS) prioritizes the provision of outreach and services to people living unsheltered in encampments and other places not meant for human habitation. These investments maintain navigation outreach services and the coordination of access to shelter and other key resources. They also include funding for participation in the Street Services Coordination Center (SSCC), which aligns the work of various public space management agencies that interact with unsheltered individuals with the work of the homeless response system.

Program Description

Multnomah County has a large and growing number of people experiencing unsheltered homelessness who are living in encampments on public property. These individuals have lacked sufficient routine engagement with outreach workers to establish trust and become engaged in services they need to transition out of homelessness and back into permanent housing.

It also maintains funding for up to 10 navigation outreach workers and an outreach coordinator to provide service navigation and de-escalation services to people in areas prioritized by the SSCC. It funds the capacity to coordinate outreach teams, including existing teams that already provide treatment, navigation, housing and survival supplies, work better with volunteer teams. The outreach coordinator will work in partnership with the Street Services Coordination Center, including a path to set-aside shelter beds, to help the Joint Office of Homeless Services and outreach workers better support people in camps who are engaging with the city's public space management agencies. This Center brings together leadership from multiple City land-owning bureaus, first responders, and representatives from other jurisdictions with public lands in the County, to better align their resources and responses to camping, and to improve access to services for those living in encampments who are impacted by these agencies' public space management activities.

This program offer, when considered in conjunction with the following other program offers, represents a significant outreach and services focused on assisting people who remain unsheltered to meet their basic needs and navigate to shelter and housing: Safety on the Streets - Navigation & Service Coordination (30210A) and System Access, Assessment, & Navigation (30100).

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Expanded navigation outreach capacity*	6	20	8	10
Outcome	BIPOC successfully referred to shelter at rates as high or higher than non-Hispanic whites	Yes	Yes	Yes	Yes

Performance Measures Descriptions

*The FY 2023 Actual reflects program ramp-up time. The FY 2024 Budgeted reflects the expected outcome if fully funded, and while this was a shared investment, the City of Portland did not fully fund their investment. The FY 2024 Estimated and FY 2024 Offer reflects a decrease in funding.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$291,734	\$0	\$0	\$324,148
Contractual Services	\$437,241	\$887,405	\$0	\$1,360,975
Internal Services	\$0	\$0	\$0	\$141,620
Total GF/non-GF	\$728,975	\$887,405	\$0	\$1,826,743
Program Total:	\$1,616,380		\$1,826,743	
Program FTE	2.00	0.00	0.00	2.00

Program Revenues				
Intergovernmental	\$0	\$887,405	\$0	\$465,768
Beginning Working Capital	\$0	\$0	\$0	\$1,360,975
Total Revenue	\$0	\$887,405	\$0	\$1,826,743

Explanation of Revenues

This program generates \$141,620 in indirect revenues.
 \$1,360,975 carryover from the FY 2024 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government, and \$465,768 of the FY 2025 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government.

Significant Program Changes

Last Year this program was: FY 2024: 30210B Safety on the Streets - Navigation & Service Coordination