

Department: Joint Office of Homeless Services **Program Contact:** Daniel Field
Program Offer Type: Operating **Program Offer Stage:** Adopted
Related Programs:
Program Characteristics:

Executive Summary

This program offer maintains funding to house and provide equitable retention support services to over a thousand families with minor children, using a combination of flexible rent/client assistance and case management focused on housing placement and retention. The Joint Office of Homeless Services (JOHS) convenes the Homeless Family System of Care, which collaborates as a leadership/direct service team to address the unique housing needs of homeless families throughout the County. This offer leverages resources from the Federal Housing Choice Voucher program.

Program Description

This program offer provides families with housing placement/retention services, including short- to medium-term flexible rent assistance (0-24 months) and client assistance. Eligible families may be living in shelter, doubled-up, experiencing domestic violence, living on the streets or in cars, or other places not meant for human habitation. A broader definition of homelessness allows the system to serve families that are most vulnerable in a variety of living situations. On average, 60% of the families served through MHT identify as being from communities of color, achieving the goal of improving access and outcomes for these communities.

Families experiencing homelessness access the system through a Coordinated Access system. Families are screened for immediate safety and overall vulnerability. Because many more families are seeking housing assistance than JOHS is resourced to provide, families are prioritized based on vulnerability, housing opportunity, and provider capacity.

The Joint Office of Homeless Services (JOHS) convenes the Homeless Family System of Care, which collaborates as a leadership/direct service team to address the unique housing needs of homeless families throughout the County. The Homeless Family System of Care is the primary coordinated effort to assist families experiencing homelessness to make a rapid and sustainable transition back into permanent housing. It is a collaboration of agency leaders and direct service staff that practice shared budgeting, leveraging of resources, shared accountability, case consultation, and ongoing process improvement. The system has shared values that include the practice of assertive engagement, using an equity lens to advance racial and social justice, and a shared commitment that all families should be housed. The majority of agencies in the collaborative are culturally specific providers.

This program leverages Federal and State funding including U.S. Department of Housing and Urban Development grants.

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Number of participants (new and ongoing) provided rent assistance (PH or HP)*	2,110	1,560	2,120	1,560
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing	86%	90%	86%	90%
Outcome					

Performance Measures Descriptions

*This measure has changed from "Number of households enrolled in permanent housing or prevention programs". The measure "Number of households newly placed into or retained in permanent housing" was removed to reflect an initiative to align with contracted outputs/outcomes.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$164,042	\$154,266	\$177,978	\$162,911
Contractual Services	\$3,645,439	\$6,814,495	\$2,602,263	\$8,784,802
Internal Services	\$0	\$0	\$0	\$71,176
Total GF/non-GF	\$3,809,481	\$6,968,761	\$2,780,241	\$9,018,889
Program Total:	\$10,778,242		\$11,799,130	
Program FTE	1.00	1.00	1.00	1.00

Program Revenues				
Intergovernmental	\$0	\$6,383,606	\$0	\$3,942,489
Beginning Working Capital	\$0	\$585,155	\$0	\$5,076,400
Total Revenue	\$0	\$6,968,761	\$0	\$9,018,889

Explanation of Revenues

This program generates \$71,176 in indirect revenues. County General fund plus \$5,076,400 carryover from the FY 2024 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government, and \$3,942,489 of the FY 2025 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government.

Significant Program Changes

Last Year this program was: FY 2024: 30301A Housing Placement & Retention - Homeless Families

This program offer includes housing placement and retention programming that was previously budgeted in Housing Placement & Retention - Homeless Families - SHS (30301B).