

Department: Joint Office of Homeless Services **Program Contact:** Daniel Field
Program Offer Type: Operating **Program Offer Stage:** Adopted
Related Programs:
Program Characteristics:

Executive Summary

This program offer funds hundreds of adult-only households to exit shelter into housing, using a combination of flexible rent/client assistance and innovative, multi-agency case management focused on housing placement and retention, including culturally specific services. The Joint Office of Homeless Services (JOHS) has prioritized a range of highly effective strategies to transition people from shelter into housing and to ensure retention of that housing. The JOHS holds achieving racial equity as a core goal, and eliminating disparate rates of homelessness on the basis of race and ethnicity is a focus for programs providing placement out of shelter.

Program Description

This program offer retains existing capacity in housing placement and retention programs focused on helping adults exit shelter into housing, with an emphasis on ensuring that those strategies are also reducing racial disparities.

For many people experiencing homelessness, returning to permanent housing requires a combination of limited duration, flexible rent assistance, case management focused on housing placement and retention, and access to income acquisition assistance. This housing placement and retention strategy, often referred to as “rapid rehousing,” is a recognized best practice and critical element of the housing placement strategies.

Prioritizing rapid rehousing resources to people in emergency shelters serves two critical purposes. First, it provides individuals in shelter the opportunity to end their homelessness by returning to permanent housing with the supports needed to retain that housing. Second, each individual who moves out of a shelter bed and into housing creates capacity in the shelter system to serve an additional individual who is still unsheltered and has not yet been able to locate a permanent housing option.

This program offer provides placement and/or retention services to individuals leaving shelters. Services funded through this program are delivered by highly skilled nonprofit partners and are prioritized to Communities of Color, women, and other vulnerable adults experiencing homelessness accessing traditional and non-traditional shelter sites. The services include flexible rent assistance, and housing placement and retention staffing accessed through emergency shelters, day centers, and multi-agency mobile "in-reach" teams that engage with people in shelters that do not have their own housing placement programs. The in-reach teams include staff from culturally specific, domestic violence and behavioral health providers to assist adults in emergency shelter settings to more quickly exit shelter and return to housing.

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Number of new and ongoing participants provided rent assistance through permanent housing or homelessness	241	480	400	480
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Outcome	Number of participants newly placed in permanent housing or newly enrolled in homelessness prevention**	190	350	200	200
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing	81%	85%	81%	85%

Performance Measures Descriptions

*This measure has changed from "Number of people enrolled in permanent housing or prevention programs" to reflect an initiative to align with contracted outputs/outcomes.

**This measure has changed from Number of people newly placed into or retained in permanent housing to reflect an initiative to align with contracted outputs/outcomes. Lower FY 2024 and FY 2025 numbers reflect new placements only.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2024	2024	2025	2025
Contractual Services	\$96,465	\$4,386,360	\$884,490	\$3,746,265
Total GF/non-GF	\$96,465	\$4,386,360	\$884,490	\$3,746,265
Program Total:	\$4,482,825		\$4,630,755	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$3,913,775	\$0	\$3,746,265
Beginning Working Capital	\$0	\$6,944,915	\$0	\$0
Total Revenue	\$0	\$10,858,690	\$0	\$3,746,265

Explanation of Revenues

County General fund plus \$3,746,265 of the FY 2025 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government.

Significant Program Changes

Last Year this program was: FY 2024: 30302A Housing Placement & Retention - Placement out of Adult Shelter