

Division: Supportive Housing

Program Characteristics:

Program Description

The Frequent Utilizer System Engagement (FUSE) program addresses the complex and costly problem of frequent utilization of homeless services, healthcare, and public safety systems by individuals experiencing chronic homelessness.

The FUSE program breaks the cycle of chronic homelessness by providing permanent supportive housing and wrap-around services to those who most frequently utilize emergency public systems. By moving individuals from crisis to stability, the program reduces involvement with the criminal justice system and decreases the use of emergency healthcare. These integrated supports not only improve the health and well-being of participants but also ensure a more efficient and cost-effective use of public resources.

A collaboration between the Department of County Human Services, the Health Department, the Department of Community Justice, the Homeless Services Department and a regional Coordinated Care Organization, FUSE provides:

- Identification of Frequent Utilizers: Uses data sharing agreements to identify individuals that fit the criteria.
- Permanent Supportive Housing
- Long-Term Rental Subsidies
- Wrap-Around Support Services

Equity Statement

This program offer funds tenant-based supportive housing for the most “frequent utilizers” of public systems. This includes people cycling in and out of the criminal justice system, hospitals and the homeless services system. A goal of the offer is to reduce racial disparities in homelessness. The supportive housing funded by this program offer is culturally specific to the Black/African American community.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$525,035	\$707,375	\$542,360	\$989,010
Total GF/non-GF	\$525,035	\$707,375	\$542,360	\$989,010
Total Expenses:	\$1,232,410		\$1,531,370	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$989,010
Beginning Working Capital	\$0	\$707,375	\$0	\$0
Total Revenue	\$0	\$707,375	\$0	\$989,010

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	25	10	12
Number of participants receiving ongoing retention support (sustained)	0	18	28