

### Program #25016B - DD Eligibility & Intake Services Scale - Restoration

2/24/2014

 Department:
 County Human Services
 Program Contact:
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Program Offer Type: Existing Operating Program

Program Offer Stage: As Requested

Related Programs:

Program Characteristics: Backfill State/Federal/Grant, One-Time-Only Request, Out of Target

### **Executive Summary**

This scaled program offer reflects the restoration of 1.0 FTE Program Specialist for Housing which is crucial to the community and DD clients.

### **Program Summary**

In FY14, the Housing Specialist provided stable housing to approximately 275 individuals with Developmental Disabilities through apartment partnerships and over \$385,000 of motel voucher, rental, utility and eviction prevention assistance. Additionally, the Housing Specialist supports case managers, coordinates client access to the Community Warehouse and provides non Multnomah County Developmental Disabilities clients with information and referrals to local community based housing resources. Primary population served is households who are currently homeless or at risk of homelessness and have at least one household member that is eligible for DDSD.

The Intake and Eligibility Program is the single point of access to services for people with intellectual and developmental disabilities. The program strives to provide excellent customer services to all applicants. Regular community outreach is conducted to increase awareness of Multnomah County Developmental Disabilities services and application process. Intake appointments are provided in the office or in the community including the applicant's home. Intakes are conducted in the applicant's primary language through the use of bilingual staff or an interpreter services. Individuals moving from out of state are offered a preliminary eligibility review to reduce relocation challenges. The division has the capability of providing bilingual intakes in Spanish, Vietnamese, Russian, Mandarin, Cantonese and Farsi. Applicants found not eligible are provided referrals to community resources. Eligible clients are paired with a Multnomah County Developmental Disabilities case manager who will assist with accessing a menu of services based on the client's level of care. Additionally the Housing Specialist provides backup clinical support and emergency housing and rent assistance to vulnerable clients.

Performan	Performance Measures								
Measure Type	Primary Measure	FY13 Actual	FY14 Purchased	FY14 Estimate	FY15 Offer				
Output	# of families receiving housing assistance services per month	-	-	-	40				
Outcome	% of families who retain housing 6 months after rental assistance ends	-	-	-	80.0%				

#### **Performance Measures Descriptions**

Additional measures to reflect restoration of housing assistance services if this scaled offer is accepted.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2014	2014	2015	2015
Personnel	\$0	\$0	\$103,125	\$0
Total GF/non-GF	\$0	\$0	\$103,125	\$0
Program Total:	\$0		\$103,125	
Program FTE	0.00	0.00	1.00	0.00

Program Revenues					
Total Revenue	\$0	\$0	\$0	\$0	

## **Explanation of Revenues**

\$103,124 - County General Fund

# **Significant Program Changes**

Last Year this program was: