

Program #40019A - North Portland Health Clinic

Program Contact: Courtney Craigan 2/24/2014

Department: Health Department

Program Offer Type: Existing Operating Program Program Offer Stage: As Requested

Related Programs:

Program Characteristics: In Target

Executive Summary

The North Portland Health Center provides comprehensive, culturally appropriate primary care, enabling and behavioral health services to vulnerable residents who are uninsured or under-insured and otherwise may not have access to medical care. The clinic provides more than 18,000 visits a year.

Program Summary

North Portland Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided and include: treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. North Portland Health Center serves a population of which 70% are below 100% of the Federal Poverty level. North Portland Health Center plays a significant role in providing safety net medical services to residents in the community.

Performance Measures								
Measure Type	Primary Measure	FY13 Actual	FY14 Purchased	FY14 Estimate	FY15 Offer			
Output	Number of annual client visits	15,897	18,234	16,068	18,793			
Outcome	% of children who are up to date on immunizations at 24 months of age	78%	85%	78%	85%			
Efficiency	Number of days for a new patient appointment	7	2	6	7			
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	62%	70%	59%	70%			

Performance Measures Descriptions

% of children who are immunized at 24 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. # of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access health care services. Client satisfaction survey asks if patients would recommend this clinic to family/friends.

Legal / Contractual Obligation

North Portland Health Clinic complies with the Bureau of Primary Health Care (BPHC) grant, JCAHO accreditation requirements and CareOregon contractual obligations.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2014	2014	2015	2015
Personnel	\$1,724,185	\$1,363,707	\$1,718,741	\$1,222,309
Contractual Services	\$0	\$48,036	\$0	\$48,581
Materials & Supplies	\$20,295	\$120,711	\$19,422	\$134,546
Internal Services	\$199,584	\$764,029	\$241,450	\$785,416
Total GF/non-GF	\$1,944,064	\$2,296,483	\$1,979,614	\$2,190,851
Program Total:	\$4,240,547		\$4,170,465	
Program FTE	20.70	7.60	19.50	6.00

Program Revenues							
Indirect for Dept. Admin	\$268,188	\$0	\$281,969	\$0			
Intergovernmental	\$0	\$903,696	\$0	\$739,577			
Service Charges	\$1,885,726	\$1,392,787	\$1,960,959	\$1,451,274			
Total Revenue	\$2,153,914	\$2,296,483	\$2,242,928	\$2,190,851			

Explanation of Revenues

North Portland Health Clinic is supported by a federal BPHC grant, state family planning grant, and state funds for maternal & child health services, all through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services. North Portland Health Clinic also receives Medicaid/Medicare fee revenue. County General Fund is used as local in-kind match to obtain and keep Primary Care and

Family Planning grants and to serve uninsured patients.

Medical Fees: \$3,400,233

Federal Primary Care grant: \$658,118 State Family Planning grant: \$45,180 State Maternal & Child Health grant: \$36,279

County General Fund: \$30,655

Significant Program Changes

Last Year this program was: 40019A North Portland Health Clinic