

Department:

Program #40017A - Dental Services

Health Department Program Contact: Len Barozzini

2/24/2014

Program Offer Type: Existing Operating Program Program Offer Stage: As Requested

Related Programs:

Program Characteristics: In Target

Executive Summary

Dental Services provides County residents with essential, urgent, routine, and preventive services in clinic settings and school-based programs. Program works with community partners, targeting under-served populations; providing service to nearly 25,000 people in Multnomah County. The Dental Program is the largest Safety Net provider for vital dental care in the County and provides unique child based services to uninsured and under-insured clients; focuses on access for patients with chronic diseases, children and pregnant women. The program uses evidence based practice guidelines.

Program Summary

The Dental program has three distinct service components. Six dental clinics provide comprehensive dental treatment for Medicaid (Oregon Health Plan) and uninsured patients. The clinics include outreach to uninsured patients with chronic health conditions seeking care at primary care sites. The clinical program also focuses on services for pregnant women because recent research indicated that dental hygiene and periodontal services provided during pregnancy may decrease preterm delivery and improves infant health outcomes. The School and Community Oral Health Program provides dental education, fluoride tablets, and dental sealant services to children in Multnomah County schools, and provides outreach, education, and dental treatment specifically to children 0-36 months in our clinic setting. For uninsured Multnomah County residents with critical, urgent or specialty dental needs the Dental Access Program (DAP) provides triage and referrals to County dental clinics and private dentists. The Dental program also delivers mandated services within two Corrections Health sites. Dental Services is an essential program that provides education, prevention, and dental treatment to Multnomah County's poorest and most vulnerable population.

Performance Measures								
Measure Type	Primary Measure	FY13 Actual	FY14 Purchased	FY14 Estimate	FY15 Offer			
Output	Billable patient visits	60,708	65,470	59,601	67,883			
Outcome	Percentage patients who complete treatment plan within 12 months	52%	60%	55%	58%			
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	64%	75%	65%	70%			

Performance Measures Descriptions

Billable visits measures access to dental services in County clinics & School Community Dental Program. Intent is to increase access to care for both Medicaid/uninsured clients. % of patients who complete treatment plan within 12 months measures our ability to keep patients engaged in comprehensive care (may require multiple visits over time) to maintain good oral health.

Legal / Contractual Obligation

Dental services are a requirement of the Bureau of Primary Health Care 330 Grant.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2014	2014	2015	2015
Personnel	\$10,792,711	\$628,257	\$7,553,032	\$3,985,845
Contractual Services	\$402,300	\$172,608	\$4,180	\$693,117
Materials & Supplies	\$226,388	\$778,519	\$311,980	\$676,817
Internal Services	\$1,594,115	\$1,324,243	\$1,024,019	\$2,301,700
Capital Outlay	\$0	\$0	\$0	\$165,475
Total GF/non-GF	\$13,015,514	\$2,903,627	\$8,893,211	\$7,822,954
Program Total:	\$15,919,141		\$16,716,165	
Program FTE	93.55	5.64	56.99	43.35

Program Revenues							
Indirect for Dept. Admin	\$1,007,979	\$0	\$1,115,566	\$0			
Intergovernmental	\$0	\$453,830	\$0	\$314,360			
Other / Miscellaneous	\$0	\$78,000	\$0	\$475,000			
Service Charges	\$12,815,050	\$2,371,797	\$8,555,581	\$7,033,594			
Total Revenue	\$13,823,029	\$2,903,627	\$9,671,147	\$7,822,954			

Explanation of Revenues

The primary source of revenue is Medicaid funds. Additional revenue is received from the Primary Care 330 federal grant, general fund (to support Billi Odegaard services for the homeless) and patient fees.

Patient and other fees: \$15,589,175

CareOregon: \$475,000

County general fund: \$337,630

Federal Primary Care Grant: \$314,360

Significant Program Changes

Last Year this program was: 40017 Dental Services

The Dental clinics implemented Electronic Dental Records beginning December 2012, at all clinic sites. Going to an electronic record will help support record sharing between health care providers and improve quality.