

Program #72009 - FRM Worker's Compensation/Safety & Health

7/7/2014

Department: County Management **Program Contact:** Michelle Cross

Program Offer Type: Existing Operating Program Program Offer Stage: As Adopted

Related Programs:

Program Characteristics:

Executive Summary

The Safety and Health Section oversees the loss prevention efforts of the County. They assist each department in meeting loss prevention requirements of a workers' compensation self-insured employer and OR OSHA compliance. The Workers' Compensation Section manages the work-related employee injury and illness process and assists employees in returning to their jobs post injury or illness.

Program Summary

The Safety and Health Section is aimed at reducing employee on-the-job injuries and employer liability due to injuries to non-employees. Safety and Health staff consult with County departments to assist them in providing a safe environment for both employees and the public. It helps identify and abate deficiencies related to occupational safety and health regulations. All loss prevention activity needed to maintain the workers' compensation self-insured status is managed by the Safety and Health staff.

This program provides workers' compensation benefits in accordance with state law. Multnomah County has been self-insured for this mandatory program since 1978. Claims are administered through a contract with a third-party administrator (TPA). Staff work with employees, supervisors, physicians, the TPA, attorneys, managed care organizations and other vendors to accurately and timely process claim benefits for the injured employee. Internal workers' compensation section employees focus on service, cost containment and compliance efficiency. The Workers' Compensation Section is responsible for the County's return-to-work program and follows state requirements necessary to benefit from the Workers' Compensation Division's (WCD) Employer-At-Injury reimbursement program.

| Performance Measures | | | | | | | | |
|----------------------|--|----------------|-------------------|------------------|---------------|--|--|--|
| Measure Type | Primary Measure | FY13 Actual | FY14 Purchased | FY14 Estimate | FY15 Offer | | | |
| Output | Number of site safety visits to meet loss prevention consultative needs and satisfy OR-OSHA compliance for | 23 | 24 | 20 | 24 | | | |
| Outcome | Workers' Compensation Experience Rating Modifier (ERM) below industry average | .87 | .87 | .87 | .87 | | | |

Performance Measures Descriptions

Output: Performance measures are designed to meet OR-OSHA Self-insured Employer OAR 437-001-1060 (2) & (7) rules and monitor our success as a self-insured employer. The loss prevention output tracks the Safety Specialists consultative service to employee safety and health at the work site level. Outcome: The EMR demonstrates our success in impacting safety and loss prevention efforts County-wide.

Legal / Contractual Obligation

MCC 7.102 and 7.103 establishes the safety and loss prevention program in the County. The Oregon Safe Employment Act, ORS 654, establishes minimum safety standards for employers. Oregon OSHA, as outlined in OAR 437-001-1005 through 1020 and 1050 through 1060, requires each self-insured employer to have a written loss prevention plan for each location and to provide safety and health loss prevention services for each work site.

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|----------------------|-----------------------|----------------------|-----------------------|----------------------|
| Program Expenses | 2014 | 2014 | 2015 | 2015 |
| Personnel | \$0 | \$768,026 | \$0 | \$779,672 |
| Contractual Services | \$0 | \$320,000 | \$0 | \$320,438 |
| Materials & Supplies | \$0 | \$3,669,000 | \$0 | \$3,464,890 |
| Internal Services | \$0 | \$20,348 | \$0 | \$0 |
| Total GF/non-GF | \$0 | \$4,777,374 | \$0 | \$4,565,000 |
| Program Total: | \$4,777,374 | | \$4,565,000 | |
| Program FTE | 0.00 | 7.00 | 0.00 | 6.50 |

| Program Revenues | | | | | | | | |
|-----------------------|-----|-------------|-----|-------------|--|--|--|--|
| Other / Miscellaneous | \$0 | \$4,855,126 | \$0 | \$4,565,000 | | | | |
| Total Revenue | \$0 | \$4,855,126 | \$0 | \$4,565,000 | | | | |

Explanation of Revenues

The Workers' Compensation Section receives reimbursement from the State of Oregon for claims cost when specific eligibility criteria are met. Claim processing over payment reimbursements are also received as revenue. Safety and Health receives internal service reimbursements from departments whose staff attend the first aid/CPR/AED classes taught by Safety and Health instructors. The revenues received are to offset the cost paid to the Red Cross for course materials and completion certificates. The cost to Departments/Offices whose staff attend these internal classes are well below the cost of taking the class from an external provider.

Significant Program Changes

Last Year this program was: 72009A FRM Worker's Compensations /Safety & Health