Crime Victim Services
In Multnomah County

Local Public Safety Coordinating Council
September 9, 2014

Annie Neal, Dept. of County Human Services, Domestic Violence Coordination Office

Elli Work, District Attorney’s Victim Assistance Program

Denise Pena, Dept. of Community Justice, Crime Victim Services Unit
1974: CAPTA, first victim-witness pilot programs

1977: Oregon's mandatory arrest for DV crimes

1984: VOCA, FVPSA

1986: Oregon's statutory crime victim rights

1994: Violence Against Women Act

1996/1999: Constitutional amendments for state crime victim rights

2004: Crime Victim Rights Act

2009: Enforcement provisions for state crime victim rights

2013: Office for Victims Of Crime VISION 21
District Attorney’s Office
Victim Assistance Program
VAP & Crime Victim Rights:

• Meaningful role in the criminal & juvenile justice system

• Provide victims due dignity and respect

• Maximize involvement at every possible stage of a criminal case

• Fully implement victims’ rights as embodied in the law
  -- Legal rights are guaranteed by both the Oregon Constitution and Oregon Revised Statutes.
• Upholding Victim Rights
  – Notification, safety planning, information about justice system, court accompaniment, linkages to community resources

• Crime Victim Compensation
  – Medical expenses, counseling, lost wages, funeral costs

• Restitution Unit (RU)
  – Helps victims of crime recover out of pocket monetary losses that are incurred as a result of the crime.

• Other Support
  – U-Visas: supporting immigrants that are victims of crime
  – Violation of Restraining Orders (VROs)
Every DV case & all VROs assigned a VA
Homicides rotate
.5 FTE at Juvenile
1 VA at Gateway
1 VA at MDT
2 VAs are Spanish speakers
Caseload: 80-120

VAP Staff:
- 8.5 victim advocates
- 2 front desk OAs
- 2 restitution clerks
- 1 coordinator
- 60 Volunteer Rape Victim Advocates (RVAs)
DA’s Victim Assistance Program // 2013 Front Desk Activity

<table>
<thead>
<tr>
<th>Month</th>
<th>Letters Out</th>
<th>Sent Resource Info</th>
<th>Calls</th>
<th>Walk Ins</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>119</td>
<td>121</td>
<td>790</td>
<td>352</td>
</tr>
<tr>
<td>February</td>
<td>105</td>
<td>95</td>
<td>673</td>
<td>539</td>
</tr>
<tr>
<td>March</td>
<td>110</td>
<td>99</td>
<td>630</td>
<td>407</td>
</tr>
<tr>
<td>April</td>
<td>113</td>
<td>101</td>
<td>837</td>
<td>411</td>
</tr>
<tr>
<td>May</td>
<td>111</td>
<td>106</td>
<td>804</td>
<td>369</td>
</tr>
<tr>
<td>June</td>
<td>125</td>
<td>117</td>
<td>493</td>
<td>399</td>
</tr>
<tr>
<td>July</td>
<td>128</td>
<td>143</td>
<td>702</td>
<td>433</td>
</tr>
<tr>
<td>August</td>
<td>120</td>
<td>159</td>
<td>715</td>
<td>379</td>
</tr>
<tr>
<td>September</td>
<td>104</td>
<td>109</td>
<td>699</td>
<td>396</td>
</tr>
<tr>
<td>October</td>
<td>122</td>
<td>103</td>
<td>724</td>
<td>419</td>
</tr>
<tr>
<td>November</td>
<td>97</td>
<td>92</td>
<td>30</td>
<td>450</td>
</tr>
<tr>
<td>December</td>
<td>110</td>
<td>129</td>
<td>645</td>
<td>467</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,364</strong></td>
<td><strong>1,374</strong></td>
<td><strong>7,742</strong></td>
<td><strong>5,021</strong></td>
</tr>
<tr>
<td>Month</td>
<td>RVA Volunteers</td>
<td>RVA Staff (Advocates)</td>
<td>Total</td>
<td></td>
</tr>
<tr>
<td>-------------</td>
<td>----------------</td>
<td>-----------------------</td>
<td>-------</td>
<td></td>
</tr>
<tr>
<td>January</td>
<td>9</td>
<td>5</td>
<td>14</td>
<td></td>
</tr>
<tr>
<td>February</td>
<td>9</td>
<td>9</td>
<td>18</td>
<td></td>
</tr>
<tr>
<td>March</td>
<td>9</td>
<td>4</td>
<td>13</td>
<td></td>
</tr>
<tr>
<td>April</td>
<td>13</td>
<td>4</td>
<td>17</td>
<td></td>
</tr>
<tr>
<td>May</td>
<td>4</td>
<td>3</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>June</td>
<td>17</td>
<td>7</td>
<td>24</td>
<td></td>
</tr>
<tr>
<td>July</td>
<td>10</td>
<td>3</td>
<td>13</td>
<td></td>
</tr>
<tr>
<td>August</td>
<td>16</td>
<td>10</td>
<td>26</td>
<td></td>
</tr>
<tr>
<td>September</td>
<td>16</td>
<td>2</td>
<td>18</td>
<td></td>
</tr>
<tr>
<td>October</td>
<td>10</td>
<td>0</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>November</td>
<td>8</td>
<td>5</td>
<td>13</td>
<td></td>
</tr>
<tr>
<td>December</td>
<td>6</td>
<td>3</td>
<td>9</td>
<td></td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td></td>
<td></td>
<td><strong>182</strong></td>
<td></td>
</tr>
</tbody>
</table>
The Rape Victim Advocates (RVAs) have been established to respond to sexual assault in Multnomah County. Specifically:

- **RVAs**
  - They consist of 60 volunteers available on nights, weekends, and holidays.
  - Offer 18 hours of training provided by VAP & Partners.

**Upcoming Training**

- **Oct 28, 29, & 30 and Nov 4, 5, & 6**

Contact Ila Christy, Volunteer Coordinator, for more information:

- **Phone:** 503-988-5598
Department of Community Justice
Crime Victim Services Unit
2011-2013 Strategic Plan

- Commitment to victims & community
- Culturally appropriate services to enhance accessibility for victims & community members
- Collaborate with criminal justice agencies, professionals and schools on meeting victim needs
- Provide victim services and support community efforts in providing services to victims and their families
- Make all reasonable efforts to collect victim restitution and court costs
• **Staff**
  – Denise Pena, CJM (April 2013)
  – Zara Stevens, Victim Services Coordinator
  – Anita Davis, Office Assistant Senior
  – Sarah Ohlsen, CSEC Collaboration Specialist
  – Two volunteers

• **Contracted services**
  – 1 FTE community-based domestic violence advocate
<table>
<thead>
<tr>
<th>Month</th>
<th>Letters</th>
<th>Victim Notification Requests</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 2014</td>
<td>108</td>
<td>22</td>
</tr>
<tr>
<td>February 2014</td>
<td>121</td>
<td>22</td>
</tr>
<tr>
<td>March 2014</td>
<td>263</td>
<td>43</td>
</tr>
<tr>
<td>April 2014</td>
<td>72</td>
<td>26</td>
</tr>
<tr>
<td>May 2014</td>
<td>167</td>
<td>26</td>
</tr>
<tr>
<td>June 2014</td>
<td>133</td>
<td>35</td>
</tr>
<tr>
<td>July 2014</td>
<td>120</td>
<td>40</td>
</tr>
<tr>
<td><strong>7 MONTH TOTALS</strong></td>
<td><strong>984</strong></td>
<td><strong>209</strong></td>
</tr>
</tbody>
</table>
• Crime victim notification
  – Collaboration with DA’s office
  – Provide victims with contact information for probation officer and general information about supervision
  – Notification of violation hearings

• Bring victims’ perspective into supervision
  – Intake staff note initial victim information
  – File notations about victim, restitution ordered
  – Case staffings
• Trainings
  – Monthly DV unit training on victim issues
  – *In Her Shoes* training for DV & gang units
  – Gender-specific team meetings
  – Best practices for PO’s working with victims
    • Confidentiality
    • Impact of Trauma

• Victim services coordinator
  – Office hours at field offices
• Restitution
  – Treat restitution as a need, not a want
  – Educate probation officers on restitution
  – Provide financial information to probation officers
  – Document restitution orders
  – OJIN/Odyssey
• CSEC Steering Committee
  A victim-centered multidisciplinary collaboration to address the issue of child sex trafficking in Multnomah County, chaired by Commissioner McKeel

• Identify opportunities for system improvements

• Consultation & assistance to other involved agencies
• Juvenile services gap analysis
• Collaboration between DA & DCJ
• Post-prison/Department of Corrections efforts
Department of County Human Services
Domestic Violence Coordination Office
Why Focus on Domestic Violence?

• **Prevalence**
  
  • 1 in 4 women & 1 in 7 men experience “severe” domestic violence in their lifetimes
    
    – *Intimate Partner Violence In the United States – 2010* (National Center for Injury Prevention and Control, Centers for Disease Control and Prevention, 2014)
  
  • Makes up 1 in 5 violent victimizations in U.S.
    
  
  • Accounts for 1 in 4 homicides in Oregon
    
    – *Homicide In Oregon Related to Intimate Partner Violence* (Oregon Public Health Division, 2012)

• **Broad impacts on victims’ lives**

• **Intertwined lives, unique risks**
IPV Experienced by Female Victims

IPV Experienced by Male Victims

• Health
• Mental health
• Housing instability & homelessness
• Children & parenting
• Civil legal issues
• Employment
• Economic impacts
• Social support
Emergency Services
- 3 Emergency shelters (33 households per night)
- Motel vouchers (5-7 households per night)
- 24/7 Crisis Support

Community-Based Supports
- Gateway Center for DV Services
- Advocacy & System Navigation Assistance
- Supportive Services
  - Culturally specific
  - Support groups
  - Children’s services
- Professional Services
  - Civil legal assistance
  - Mental health consultants

Housing & Stabilization
- Rapid Rehousing
- Eviction Prevention
- Shelter diversion
- Economic Empowerment
Multiple Service Settings:
• Mobile: meet survivors where they are
• Portland Police Bureau, DVERT
• Courthouse
• Dept. of Community Justice DV Unit
• DHS Child Welfare & Self Sufficiency
• Home Forward
• Health Clinics
Conclusions
• Office for Victims Of Crime, *Vision 21*
  – Domestic violence
  – Child abuse
  – Sexual assault
  – Elder abuse
  – Victimization in Indian Country
  – Victimization of young African American males
  – Victimization of individuals with disabilities
• Office for Victims Of Crime, *Vision 21*
  – Changing demographics
  – Advances in technology & related crime
  – Services for human trafficking victims & youth victims of commercial sexual exploitation
  – Growing impact of social media
  – Capacity, flexibility & diversity in victim-serving organizations
  – Strong collaborations to further victim rights & victim services
• Local Gaps
  – Community-based services for all victims
  – Resources for crisis needs
  – Legal services for victims
  – Trauma-specific mental health resources
  – Information clearinghouse for victims not connected to justice system
    • Nonreporting, bench probation, post-supervision
Conclusions // Local Perspective on Emerging Issues & Opportunities

• Emerging issues
  – Trauma-informed justice system
  – Children’s exposure to violence

• Opportunities
  – New courthouse design
  – HB 3194 funding for nonprofit victim services